Bilingual Case Manager

FamilyAid Boston, the city’s largest human service agency solely focused on ending childhood and family homelessness, is seeking a Bilingual Case Manager to support families living in a shelter setting, as well as to families who have recently moved from shelter into permanent housing.

Reporting to the Supervisor of Family Shelter Services, the Bilingual Case Manager develops and implements plans that assist families’ transition from shelter to permanent housing within guidelines established by program and contract holder Department of Housing and Community Development (DHCD), and to support recently housed families in maintaining long term housing stability. The successful candidate will have a bachelor’s degree, with more than two years of successful experience in social services. Bilingual (Spanish), BSW or MSW are all highly desired qualifications.

With a mission to empower parents facing homelessness to secure and sustain housing and build foundations for their children’s futures, FamilyAid is on a fast track to curb the region’s growing homelessness crisis. Its nationally recognized homelessness prevention, diversion, emergency shelter, and supportive affordable housing programs serve more than 2,000 children and parents each year, with more than 20,000 annual visits to its Center.

FamilyAid Boston is dynamic, friendly, and diverse where results, professional growth and work/life balance are valued. We offer competitive salaries, contribute to employees’ health, dental and retirement plans, and provide generous paid time off. The agency is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.

Interested applicants should send a cover letter and resume to hr@familyaidboston.org. Applications will be reviewed on a rolling basis.