

## Terms/Conditions

### Reservations/ Payment Terms

- To make a reservation please call our Humboldt location 731-695-3563 to speak with one of our event coordinators.
- Reservations for the equipment you desire should be made in advance to insure availability and to allow us time to have it checked and packed in time for your pick-up or delivery.
- Changes to your order should be made 30 days in advance.
- Rental rates are based on a one-day use of the equipment. Equipment rented can be picked up on the day before use and returned the following day. Please check with our staff for rates greater than one day use.
- Rental equipment that is returned after the contract dates will assess a late charge.

### Pricing and Availability Are Subject To Change

### Other Fees

- A 50% non-refundable deposit is required when the reservation is made. Payment can be made in the form of check, credit/debit card or cash. A 3% fee for all credit card fees will be applied.
- The remaining balance is due 7 days before you pick up your order or the day we deliver your order.
- Replacement or repair charges will be assessed on any equipment lost or damaged. Please count and check all equipment when received. If you, or an authorized individual, are not able to be available to receive rental equipment, all counts will be considered an accurate and valid count of the equipment listed on the contract. **CREDIT CAN NOT BE ISSUED IF WE ARE NOT NOTIFIED IMMEDIATELY TO RESOLVE ANY PROBLEMS YOU MAY HAVE WITH YOUR ORDER OR EQUIPMENT.**
- Linens returned unused will NOT be credited on your contract. **Soiled linens should not be sealed in plastic bags.** If you receive linens that do not meet our high standard of quality, please return or contact us immediately.
- A 3% fee will be charged for all credit card/debit card purchases.

### Delivery Service

- This service, which includes pick-up, is available at a nominal additional charge.
- Any after hour deliveries or pick-ups will incur additional charges.
- Additional charges incur for setup and tear-down of equipment. Arrangements for this service must be made in advance.
- To avoid additional charges, all equipment must be ready for pick up when our drivers arrive. Tables and chairs must be folded and left under cover, dishes and glassware rinsed and placed in crates provided.
- **SOILED LINENS SHOULD NOT BE SEALED IN PLASTIC BAGS.**
- **Credit cannot be issued if we are not notified immediately to resolve any problems you may have with your order or equipment**

### Store Information

We are open by appointment only. You may call to speak with our staff members at any time. M&M Rentals located off Main Street in Humboldt on 203 North 14<sup>th</sup> Ave. (731)-695-3563

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DATE