

# Prevention and Control Plan for COVID-19 (Coronavirus)

The Salvation Army Buchanan Lodge is dedicated to supporting the health and safety of our residents, employees and visitors. Emerging information about COVID-19 show that elderly individuals and those with underlying health conditions are at increased risk of severe outcomes. With this in mind, we have developed a plan to reduce the risk of COVID-19 entering our home and deal with any outbreaks in the event that they do occur. We would also ask for your assistance in implementing the plan and ensuring that you understand and abide by any restrictions for the safety of our residents.

## Prevention

- We have posted signs indicating visitors should refrain from visiting the home if they:
  - develop a cough
  - have a fever
  - are feeling achy or unwell
  - have travelled in the last 14 days or have been to any affected region or location in Canada.
- > Only immediate family or primary representatives are able to visit at this time.
- Visitors who are visibly ill and sneezing or coughing will be asked to leave and return 14 days later when they are well.
- We are monitoring staff and volunteers for signs of illness and asking them to self-report symptoms and stay home when unwell.
- We are monitoring staff vacations and international travel. If staff travel to affected areas, they will be unable to work or visit the home for 14 days (as per BCCDC regulations).
- If COVID-19 outbreaks occur in other homes, any staff who work in the affected homes are being directed to inform their manager and not to return to work at Buchanan Lodge until further direction is given by management.
- We have cancelled some larger activities that will bring the community at large into the home. More activities may be cancelled or revised depending on the spread of COVID-19 in the community at large. Bus outings have been suspended for the time being.



- We have knowledgeable staff able to recognize respiratory outbreak symptoms and implement outbreak control protocols in response to an outbreak which includes rapid identification and isolation of residents who show signs of illness.
- We have increased cleaning of high touch areas to try to prevent transmission of viruses within the home.
- We have maintained adequate supplies of everything we will need to meet the needs of residents and ensure staff safety in an outbreak situation. The Medical Health Officer and Fraser Health have assured us that we will have access to additional supplies from them if needed.
- > We have emergency food and water supplies in the home.

## What You Can Do to Help Our Residents

- Do not visit the home if you:
  - develop a cough
  - have a fever
  - have cold or respiratory virus symptoms
  - are feeling achy or unwell
  - have travelled to a foreign country in the last 14 days or to any affected region or location in Canada.
  - have been on a cruise ship in the last 14 days
- If you are visiting in the home:
  - Wash your hands frequently with soap and water or hand sanitizer
  - Avoid touching your face
  - If you cough or sneeze, cover your mouth and nose with a tissue and wash your hands with soap and water. Face away from others when you sneeze or cough.
- Do not buy masks for home use. Buying of masks by the public at large has resulted in some supply shortages for those most at risk, specifically the care staff who work with our immune compromised residents.

## What Would Happen in an Outbreak

Public Health, Fraser Health and the Medical Health Officer would provide direction for outbreak interventions.



# The Salvation Army Buchanan Lodge

- The outbreak protocol for COVID-19 is very similar to the current protocol for influenza and would be followed by the home.
- Visits would be discouraged until the outbreak was over.
- Residents with COVID-19 would be cared for and fed in their rooms.
- Group activities or gatherings would be cancelled.
- > Enhanced cleaning protocols would be put in place as per the outbreak protocol.
- As always, significant health status changes would be communicated to resident's primary contacts as soon as possible.

## **Email Communication**

If we do not have your email address on file, please send us a message at <u>Trish.Foley@Buchanan-Lodge.com</u> so that you can receive any further updates.

## Additional Information

We recommend the following links for current, accurate updates on the extent of the COVID-19 situation in the province:

<u>www.bccdc.ca</u> – BC Centre for Disease Control <u>www.news.gov.bc.ca</u> – Ministry Updates

We also recommend the following site for questions regarding coronavirus:

<u>https://www.fraserhealth.ca/coronavirus#.XmgX8qipGUn</u> – Fraser Health Authority Coronavirus Information

For additional information at the home, please contact:

Recreation Co-ordinator

Trish Foley at 604.636.3654 Trish.Foley@Buchanan-Lodge.com

#### **Director of Resident Services**

Sara Gardner at 604.517.4125 Sara.Gardner@Buchanan-Lodge.com

#### Clinical Care Coordinator

Doris Harris at 604.636.3651 Doris.Harris@Buchanan-Lodge.com

Executive Director

Blake Armstrong at 604. 517.4126 Blake.Armstrong@Buchanan-Lodge.com