

Coffee Creek MFG LLC

2 YEAR WARRANTY POLICY

Coffee Creek MFG, warrants each new product to be free from defects in material and workmanship under normal use and service for a period of TWO YEARS (24 months), normal wear of parts excepted. This warranty period begins from the date of delivery of the new COFFEE CREEK MFG LLC product to its original purchaser.

Manufacturer's liability and obligation is limited to, at manufacturer's option, to repair or replace, free of charge, to the original purchaser any defective part or parts. This warranty covers the primary frame (crossmembers, ramps, railings) for a period of two (2) years. Any other non-wearing items are covered for a period of one (1) year. Items subject to normal wear will not be replaced due to wear. This warranty does not cover wear and maintenance items, or those items excluded elsewhere in the Owner's Manual.

This warranty does not cover any COFFEE CREEK MFG LLC product which has been repaired or altered outside of the factory of the Manufacturer in any way, in the judgment of the Manufacturer, affect the stability, reliability or performance of the product. This warranty does not cover damage or product failure caused by accident, misuse, negligence, tampering, overloading, improper attachment or improper maintenance.

Damage due to factors beyond the manufacturer's control examples of these factors include, but are not limited to:

- Misuse of your trailer such as driving over curbs, or other hazardous objects or road structures, overloading the trailer, or engaging in activities or uses not described in our owner's manual.
- Accidents and incidents that damage your trailer including but not limited to collision, fire, theft, alteration, modification, tampering, rewiring.
- Damages or corrosion from the environment such as acid rain, airborne fallout (chemical, tree sap, etc.), road salt, hail, windstorm, lightning, floods, and acts of God. This limitation also includes damage to trailer assemblies such as brakes and suspension.
- Changes in trailer appearance due to normal use and exposure to the elements and corrosion to underlying metal when paint integrity is not consistently maintained.
- Consumer induced damage caused by overloading, negligence or other damage that is not considered a defect in material or workmanship.
- Paint or trailer finish damage caused by applying chemicals to the paint surface. - Damage caused by installing incorrect tires (size, etc.).

- Damage caused by the installation of any part that is not equal to the OE part in quality of material or workmanship.

COFFEE CREEK MFG LLC makes no warranty with respect to tires, wheels, brake systems, axle assemblies, hitches, jacks, couplers, lumber, paint or any other product not produced by Manufacturer. These items are usually warranted through their respective manufacturer and their network of dealers.

This warranty is subject to any existing conditions of supply which may directly affect Manufacturer's ability to obtain materials or manufacture replacement parts. This warranty is in lieu of all other warranties and representations, whether oral, express or implied, and all other express or implied obligations or liabilities on the part of the Manufacturer. This warranty excludes any and all liability for consequential or incidental damages. No one is authorized to alter, modify, or enlarge this warranty nor its exclusions, limitations and reservation.