

RHguitars Privacy Statement

This is the privacy statement of the sole proprietorship RHguitars, hereinafter: RHguitars.

RHguitars is registered with the Chamber of Commerce under number 93776837 and is located at Fuchsiastraat 41 (5644LP) in Eindhoven, The Netherlands.

This statement explains how RHguitars handles the processing of your personal data. RHguitars takes the greatest possible care when processing your personal data.



Obtaining personal data:

If you use the services of RHguitars, you provide some personal data to RHguitars yourself, or personal data will be obtained from you in the context of the agreement.

Personal data means all data relating to an identified or identifiable natural person.

Categories of personal data

RHguitars processes the following categories of personal data:

- Contact and name and address details;
- Company details;
- Delivery address;
- Financial details;
- Order history;
- Other personal data provided by you.

Purpose of the processing

The personal data processed by RHguitars are intended to:

- To contact you to inform you about the services you have purchased and the implementation thereof;
- Performing its services;
- Improving service;
- Making payments;
- Compliance with legal obligations;
- Doing marketing and communication expressions;
- Improving the website by analyzing visitor behavior on the website;
- Sending newsletters;
- Data exchange with a third party for the purpose of the execution of the service.

Basis for processing

The processing of personal data is only possible on the basis of the following principles: (i) legal obligation, (ii) performance of an agreement, (iii) obtained (explicit) consent from the data subjects, and (iv) legitimate interest.

Personal data is processed when providing the services of RHguitars. RHguitars only

processes data that RHguitars deems necessary for (improving) the service and handles the (personal) data it has collected about you and your use of the services with care. The basis for processing this data is the agreement you have entered into with RHguitars. Your personal data may also be processed by visiting the website www.rhguitars.nl if you have given permission for this.



Necessity of processing

The processing of your personal data is necessary to be able to perform the service. The services that RHguitars offers cannot be fully performed without processing your personal data.

If your explicit consent is required for specific purposes with regard to the personal data, you must give separate consent for this.

Automated decision making

There is no automated decision-making.

Retention period

The personal data processed by RHguitars is stored in accordance with the relevant laws and regulations.

If a longer retention period is necessary on the basis of Dutch legislation or regulations, the personal data will be stored longer in accordance with these requirements.

All (obtained) personal data will not be kept longer than strictly necessary.

Processing by third parties

RHguitars only shares personal data with third parties if this is strictly necessary for the execution of an agreement and to comply with relevant laws and regulations. No personal data is sold. RHguitars may have a legal obligation to share personal data with third parties. If personal data is shared with third parties, processing agreements are concluded for this. The third parties with whom personal data are shared are:

- The delivery service (s) engaged, for the purpose of executing the agreement. The categories of personal data that are processed are contact and name and address data and location data.
- The Bookkeeper, for the implementation of an agreement. The categories of personal data that are processed are contact and name and address data and financial data.
- Website operator, for the implementation of the agreement. The categories of personal data that are processed are the location data, the e-mail address and contact and name and address data.

Security of Personal Data

RHguitars takes the protection of your personal data seriously and takes this into account, taking into account technology, implementation costs, as well as the nature, scope, context and the processing purposes and the different risks to the rights and freedoms of individuals in terms of likelihood and severity, appropriate technical and organizational measures to ensure a level of security appropriate to the risk.

Under 16 years old?

If you are a minor, i.e. younger than 16, you may only consent to the processing of your personal data with the consent of one of your parents or legal guardian. It is then important

that your parent (s) or your guardian reads this statement.

They can also exercise the rights you have with regard to the personal data that you leave with us, such as the right to object to the (further) processing of your personal data or the right to inspect and correct your data..



Disclaimer

By using the website you agree to the disclaimer. RHguitars reserves the right to change the content of its website and / or this disclaimer at any time without informing its customers and / or users of the website about this change.

The content of the website has been compiled with the greatest possible care, but may nevertheless contain possible inaccuracies or be incomplete. RHguitars does not accept any liability whatsoever for damage caused by or arising from the use of the website. The use of this website is entirely at the expense and risk of a user of the website. No rights can be derived from the content of the website. All texts on the website are protected by copyright and the property of RHguitars insofar as they do not belong to third parties.

Cookie statement

RHguitars uses technical and functional cookies to optimize the website.

Cookies are small text files that are sent when you visit a website to make user experiences of visitors more efficient. RHguitars may, by law, store cookies on your device if these cookies are strictly necessary to use the website.

Your consent is required for other types of cookies. We recommend accepting cookies for the user-friendliness of the website.

The cookies RHguitars uses are functional cookies: these cookies ensure the website works properly. These cookies have no consequences for privacy, so that permission does not have to be requested and granted. With these cookies, for example, your browser settings are stored so that our website can best be viewed, or that the website remains accessible (load balancing), but also cookies that ensure that no other cookies may be placed (no-follow)..

With your permission we place " tracking cookies " on your computer. We use these cookies to keep track of which pages you visit, in order to build a profile of your online behavior. This profile is not linked to your name, address, e-mail address and the like, but only to match advertisements to your profile so that they are as relevant as possible to you.

Cookies from Google are also placed on the RHguitars website for Google Analytics. This means that RHguitars cannot link information to a natural person. We do not keep any information about what you do on the internet. Google Analytics may be required to provide access to this data on the basis of applicable laws and regulations. If you have any questions about this, please contact us at info@rhguitars.nl.

Social Media usage

RHguitars uses cookies from third parties to optimize the website. Some cookies are placed by third-party services displayed on the website. By third parties is meant Google Analytics and Social Media (YouTube, Facebook, Instagram). The privacy and cookie policy of the relevant company applies to the use of cookies from other companies (third parties). When you click the Social Media button on the website, a Social Media cookie is placed. This allows the Social Media party to recognize your IP address as soon as you share an article

from the website. For the cookies of Social Media parties and the data and / or personal data they collect with this, RHguitars refers you to the privacy and cookie statements of these parties.



Browser settings

If you do not want websites to place cookies on your device with which you are viewing the website, you can adjust your browser settings. Before a cookie is placed, you will receive a warning and you must give permission for the cookie. Failure to do so may result in the website functioning less well, for example. You can adjust the settings of your browser so that your browser refuses all cookies and also cookies from third parties. You can also delete placed cookies. To do this, you must adjust the settings of your browser via preferences and then you can adjust the privacy settings.

This privacy statement does not apply to third party websites linked to this website through links. We cannot guarantee that these third parties will handle your personal data in a reliable or secure manner. We recommend that you read the privacy statement of these websites before using these websites.

Rights of data subjects

As a data subject, you have the following rights:

- Right of access;
As a data subject, you have the right to obtain information about whether or not your personal data is being processed and, if that is the case, to obtain access to the processing thereof..
- Right to rectification;
You have the right to obtain rectification and addition of incorrect data.
- Right to erasure;
Without unreasonable delay, a data subject must obtain the erasure of personal data concerning him.
- Right to restriction of processing;
As a data subject you have the right to limit the processing of your personal data. Please contact RHguitars for this.
- Right to data portability;
A data subject has the right to obtain the personal data concerning him that he has provided to RHguitars in a structured, commonly used and machine-readable form, as well as to transfer this data to RHguitars without being hindered by the controller to whom it is provided.
- Right to object;
The data subject has the right to object, on grounds relating to his or her specific situation, at any time to the processing of personal data concerning him or her, including profiling on the basis of those provisions. RHguitars will cease processing the personal data unless there are compelling legitimate grounds for the processing that outweigh the interests, freedoms and rights of the data subject related to the exercise, establishment or defense of legal claims.

Complaints

If you have a complaint about the way in which RHguitars handles your personal data, or wish to exercise one of the above rights, you can contact us via the website or by e-mail info@rhguitars.nl. To ensure that you wish to exercise a right, RHguitars requests that you send a copy of your ID. You can black out your passport photo and MRZ (strip with numbers at the bottom) to protect your privacy. RHguitars will respond to your request as soon as possible, but no later than 4 weeks. You can also submit a complaint to the Dutch Data Protection Authority. This is the competent enforcement body. You can contact them via this link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.



Changes to Privacy Statement

RHguitars can change the privacy statement at any time. The most recent version is published on the website. Therefore, always keep an eye on the website for the most recent version.

If the new privacy statement has consequences for the way in which we process already collected data relating to you, we will notify you by e-mail.

Statement Disclaimer

This statement has been drawn up on the basis of Dutch law and regulations and while reasonable efforts are made to provide an accurate translation, portions may be incorrect. No liability is assumed by RHguitars for any errors, omissions or ambiguities in the translation of this document.

The original Dutch document is also available on request by sending an email to info@rhguitars.nl