

Privacy Declaration

This privacy statement applies to all services of Boutique B&B La Ruta Naranja. In this privacy statement we explain which personal data we collect and use and for what purpose. We therefore recommend that you read this statement carefully.

Boutique B&B La Ruta Naranja handles your privacy with care and will treat all personal data provided or disclosed to it confidentially. La Ruta Naranja takes all reasonable precautions to protect personal information obtained from or about guests as much as possible against theft, loss and unauthorised use. La Ruta Naranja is not responsible for the execution of agreed transactions and the way in which such websites or providers handle privacy. For all purposes, the relations between La Ruta Naranja and users of its services are subject to Spanish law and the jurisdiction of the Spanish courts, to which the parties have expressly committed themselves and which have jurisdiction to settle any disputes that may arise.

Privacy-sensitive and personal data are processed via the website www.larutanaranja.com. When processing, we adhere to the requirements of privacy legislation, including:

- clearly state for which purposes we process personal data. We do this via this privacy statement;
- limit the collection of personal data to the personal data necessary for legitimate purposes;
- request explicit consent to process your personal data in cases where your consent is required;
- take appropriate security measures to protect your personal data and also request this from parties that process personal data on our behalf;
- respect your right to inspect, correct or delete your personal data at your request.

Use of personal data

When using the La Ruta Naranja website and services, you leave certain (personal) data. We only store and use the personal data that you provide directly or for which it is clear when you provide us that they are provided to us for processing. We will not use these personal data for other purposes, unless you have given prior permission to do so or we are allowed or required to do so by law. When using the website and sending a (request for) reservation, you provide personal data. We use this data and process the following data:

- first name and surname;
- address data;
- gender;
- nationality;
- date & place of birth;
- passport number/identity card number;
- issuance and validity of the document;
- telephone number;
- email address;
- payment details.

Upon arrival, we will make a scan/copy of your ID and that of your fellow guests as required by the Spanish tourist registration laws. In accordance with the legal obligation, we will not keep this copy available to the Guardia Civil for longer than 3 years. The aforementioned data is used for the following purposes:

- handling reservation requests, bookings and payments;
- sending a possible newsletter;
- answering questions asked via, for example, an e-mail;
- drawing up an invoice.

Retention period

The data will be kept for as long as it is necessary to provide our service to you and/or this is legally necessary for official (government) services such as the tax authorities. As of December 2, 2024, Spain has implemented the [Royal Decree 933/2021](#), introducing new traveler registration requirements for accommodations and vehicle rental services. This regulation mandates that service providers collect and record detailed personal information from guests to enhance public security. These details must be verified against the guest's identification documents and retained by the service provider for a period of three years.

Newsletter

We can contact you by e-mail and, if you have given permission for this, send you a newsletter. An unsubscribe option is included with every communication in this way.

Disclosure to third parties

The information you provide will only be passed on to third parties if this is necessary for the execution of the agreement and your reservation/booking. Furthermore, we will not provide the information you provide to other parties if you have not given permission for this, unless this is necessary in the context of the execution of the agreement you conclude with us or if this is legally required or permitted.

In this context, we are obliged to provide the Ministry of the Interior (via SES Hospedajes) with the following information for each guest: first name, last name, date of birth, nationality, ID number, type of ID, date of issue, validity, address, telephone number, email address, check-in date and time, check-out date and time, date of the reservation, reservation number, number of guests, rooms and payment details. A copy of this statement, together with the scan of your ID, will, in accordance with the legal obligation, be kept available by us for the Guardia Civil for no longer than 3 years.

Cookies

Cookies may be used on our website. For more information about this, read our Cookie Declaration.

Security

We take appropriate security measures to limit misuse of and unauthorised access to your personal data.

Third party websites

This statement does not apply to third-party websites that are connected to our website through links. We cannot guarantee that these third parties handle your personal data in a reliable or secure manner. We therefore recommend that you read the privacy statement of the relevant website(s) before using the website(s).

Changes to this privacy statement

We reserve the right to make changes to this statement. Changes will be published on the La Ruta Naranja website.

Inspecting and changing your data

If you have provided us with personal data, you can send us a request to change or delete this data. You can submit this request to us by e-mail. To prevent abuse, we may ask you to identify yourself adequately.

Contact details Boutique B&B La Ruta Naranja

If you have any questions about your privacy and our privacy statement, you can ask them by sending an email to info@larutanaranja.com

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