



# GLORY LEAGUE

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## PRIVACY POLICY 2024

OUR COMMITMENT TO YOUR PRIVACY

Glory League is designed to increase a player's engagement and enjoyment in the sport they love.

We take participant privacy seriously. We maintain appropriate Privacy Policy and processes to ensure player's personal information is managed and stored with the utmost care and respect.

This privacy document is designed to outline what information is collected, how we collect and use it. We have also included references to Glory League partners and other service providers.



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Grant McCabe  
CEO, Glory League

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# INTRODUCTION

Glory League is a sports technology company that provides digital solutions for amateur and grassroots basketball organisations.

We offer services designed to enhance the basketball experience for 'everyday' players, coaches, fans (family and friends), and administrators. These services include a video engagement platform, digital scoring, and player statistics tracking.

Our founder is a passionate club basketballer with the goal of keeping players engaged and playing the game so they could reap all the social and physical benefits from participation. Previously, such products were only available for elite players or professionals. Glory League is available to players at all levels, hoping they will form a lifelong connection to the sport.

Glory League is utilised by Basketball Leagues and Associations because it helps address essential issues in amateur sports, including player participation drop off, poor behavior from players and parents, support for referees and coaches, and the need to increase female participation.

Glory League:

1. Attracts and retains players, coaches, refs, and fans - Sports participation is decreasing globally. A participant using Glory League engages in what's important to them. This supports their motivation to take part and keeps them engaged with the sport.
2. Safer leagues and improved behavior - Fewer on-court incidents occur when players, coaches, and fans know their games and actions are being filmed. Bad behavior and incidents are quickly addressed by referring to Glory League videos.
3. Community engagement with family and friends - In a busy world, family members and supporters can't always attend games. Glory League allows them to share in the game experience. That connection improves the experience, which is a driver of ongoing participation.
4. Player, coach, and referee development - Training and retaining coaches and referees have never been harder for community sports. Glory League provides tools previously only available for professional leagues.
5. Affordable, with very low administrative overhead – Glory League is automated, so requires no additional setup for time-poor administrators.

## KEY PARTNERSHIPS

Glory League is supported and endorsed by national and state associations.



Glory League has over 60 customer associations across Australia and New Zealand:



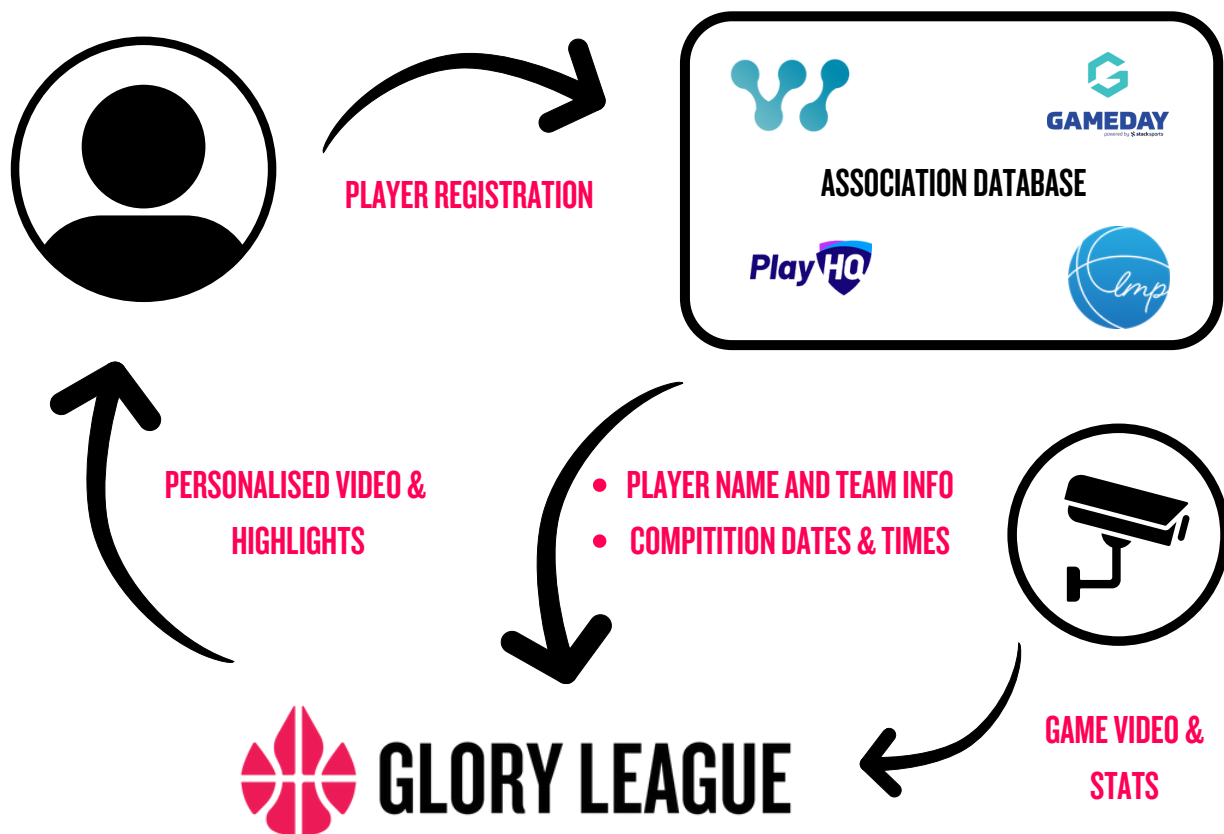
Glory League also has partnerships with Competition Management Service companies



# PROCESS OF PRIVACY AND INFORMATION

The information below outlines the service relationships between Glory League and the Basketball Associations/Leagues, Competition Management Service providers, and the participants. Within that is the management and exchange of player information.

- The local Basketball Association or League contracts the services of Glory League to provide a player engagement system. The Basketball Association or League also contracts Competition Management Service (CMS, like PlayHQ, GameDay, and World Sport Action) to manage their competitions, scheduling, player registration, and fee payments.
- Glory League installs video cameras at the Basketball Association or Leagues courts.
- To provide the player engagement service, Glory League utilises the following personal information of the Basketball Association or Leagues participants:
  - Name
  - Email address
  - Team(s) registered for
  - Player/Jersey number
- Glory League receives the association's game schedules and player information (name, email, team) via an API from the CMS provider. Glory League uses the game schedules to film each game. This information can also be loaded into Glory League by the Basketball Association
- After each game, the participants are alerted (via email) when video and highlights are available to watch. Account access requires sign-on and a password.



- All players must register through the Customers CMS provider to play in a league/competition/tournament.
- Each CMS provider has their own terms and conditions that must be accepted before registration is complete.
- A participant cannot play without first accepting the terms and conditions (and therefore acknowledging the use of Glory League).
- In the rare instances when a customer does not use a CMS, participants must agree to the Association/League terms and conditions on entry and also when they check into their first game via the Glory League Scoring App.

# GLORY LEAGUE AND COMPETITION MANAGEMENT SERVICE PROVIDERS





**Play HQ** is responsible for processing player registrations through the associations, competition, or tournament.

**Before registration is complete, each player/participant must accept one or more of the following: State Body and Basketball Australia and the local Basketball Association terms and conditions** (all of which reference Glory League).

PlayHQ also allows for the participant to hide their name. Glory League also offers this feature.

Privacy Settings

 <b>Public</b>	Display my name on public game centres and statistics pages.	<input checked="" type="radio"/>
 <b>Private</b>	Hide my name publicly. <small>Your name will not be displayed on PlayHQ game centres and profile statistics pages or any media outlets or third party websites that use PlayHQ data to display game results and information. Data will still be shown to administrators to enable them to manage your participation.</small>	<input type="radio"/>

**Save** **Cancel**



Whilst **Let Me Play** itself does not have a privacy policy, before registration is complete, each player/participant must accept one or more of the following: State Body and Basketball Australia and the local Basketball Association terms and conditions (all of which reference Glory League).





**Gameday** (formerly SportsTG) requires player acceptance of the Basketball Australia Terms and conditions only (which references Glory League).



**World Sport Action** (WSA, also known as Basketball Connect) process the registrations for players through the associations, competition, or tournament. Before registration is complete, each player/participant must accept the **State Body** terms and conditions (which references Glory League)

The WSA privacy policy can be seen here. This policy is about the sharing of personal data to 3rd parties.

<https://worldsportaction.com/privacy-policy/>

# NATIONAL AND STATE ASSOCIATION TERMS & CONDITIONS

## Basketball Australia

The Terms and conditions of Basketball Australia requires the acknowledgement and agreement that video engagement systems may be in operation at venues.

Read the entire document [here](#)

### *Use of image and name*

20. You acknowledge and consent to photographs and electronic images being taken of You during Your participation in the Basketball Activities. You acknowledge and agree that such photographs and electronic images are owned by the relevant Basketball Entity and the Basketball Entity may use the photographs or electronic images for promotional or other purposes without Your further consent being necessary.
21. You acknowledge and agree that such photographs and electronic images may be used by a Basketball Entity or unrelated entities or persons (eg **Glory League**, Krossover, Hudl, and others) to provide video engagement systems or other third party services for use by basketball players, coaches and administrators and images of You may be tagged and shared online or otherwise. Venues may have arrangements permitting filming for the purpose of video engagement systems or other third party services and the Basketball Entities may not control such use and may not have any right to require filming or the use of electronic images to cease.

**Note:** *Basketball New South Wales and Basketball Northern Territory use the privacy policy of Basketball Australia*

## Basketball Victoria

The Terms and conditions of Basketball Victoria requires the acknowledgement and agreement that third party service providers may be in operation at venues (specifically mentioning Glory League).

<https://www.basketballvictoria.com.au/about/about-us/terms>

The following Terms & Conditions relate to **Basketball Victoria** participants and/or users of relevant digital storage platforms and partners of Basketball Victoria including the **PlayHQ** platform (domestic competitions and programs, tournaments and events, VJBL and CBL), integrated third-party providers such as **Teampay** or **Glory League** (if used by your association or club), **Synergy Sports** and **OwnurGoal** (for Big V and NBL1 participants) or **refbook** (for referees and all technical officials).

# Basketball Queensland

The Terms and conditions of Basketball Queensland requires the acknowledgement and agreement that third party service providers may be in operation at venues.

The extract below is from Basketball Queensland's Basketball Connect Process and requires player approval. The process also references Basketball Australia's Integrity framework.

7. Privacy: I understand that the information I have provided above is necessary for the objects of the Basketball Organisations. I acknowledge and agree that the information will be disclosed to BQ and BA and will only be used for the objects of the Basketball Organisations, Basketball Organisation general business and to provide me with membership services. I understand that I will be able to access the information through my Member Organisation. If the information is not provided my membership application may be rejected. I acknowledge that the Basketball Organisations may also use my personal information for the purposes of providing me with promotional material from Basketball Organisation sponsors or third parties. I may advise my Member Organisation if I do not wish to receive from the Basketball Organisations, any sponsor or third party promotional material. I understand that I can access the Privacy Policy of BQ for further information about this.

# HOW DOES GLORY LEAGUE SUPPORT USER PRIVACY AND SAFETY?

**Glory League has many systems and features that support privacy and safety, including:**

- Every player must accept terms and conditions (which include Glory League) at the time of registration. Failure to do so results in the player not being able to participate.
- Signage to notify all participants that Glory League is operating is provided at all venues either by the state body and/or Glory League.
- Team and game privacy settings ensuring only participants associated with a team or game have access to the video content as distributed by Glory League.
- Glory League camera is designed for a wide angle view and cannot close-up zoom. They are located at a high angle and sufficient distance that does not allow easy recognition of players.
- Removal or amendment of names: Glory League provides an option to remove a player's name from the game record or amend the name to a pseudonym. This can be done either at registration or via Glory league support.
- Basketball Associations can administer different levels of rules for their leagues such as:
  - Remove the ease of sharing and downloading highlights.
  - Black out the games for individuals meaning games featuring that player will not be recorded. This may be used if there are concerns of safety.

**The use of Glory League supports safer leagues by:**

- Reducing or eliminating "courtsiding" or video being taken by individuals which cannot be controlled.
- Glory League and the association have the ability to remove footage or remove access to the platform to people who may misuse the platform.
- Participants, coaches and spectators self-manage behaviours as they watch themselves after each game.
- Tribunals are no longer based on reports alone.
- A **stop** button to pause video from being released or a "black out" can be used if there is an incident on court.

# CHILD SAFETY PRECAUTIONS

***All Glory League staff have completed the Working With Children Check (required by the Victorian State Government and Basketball Australia) and the New Zealand Government's Children's Worker Safety Check.***

Requirement	Glory League Protocol
Assess and endeavour to comply with local traditions or restrictions for reproducing personal images before photographing or filming a child.	All participating associations must collect completed waiver information from all players (which makes clear how the platform works / is used) as part of their Glory League registration process.
Obtain informed consent from the child and parent or guardian of the child before photographing or filming a child. As part of this one must explain how the photograph or film will be used.	As above, participating associations must collect completed waiver information from all players as part of their Glory League registration process. The waiver makes clear how captured footage is / could be used.
Ensure photographs, films, videos and DVDs present children in a dignified and respectful manner and not in a vulnerable or submissive manner.  Children should be adequately clothed and not in poses that could be seen as sexually suggestive.	The Glory League technology captures wide shots of the court action, rather than focusing on individuals.  Care is taken to ensure that all video content is of a professional standard and filming techniques are representative of basketball camerawork at only the highest levels. All players will be appropriately clothed as required by their basketball association.
Ensure images are honest representations of the context and the facts.	Images captured by Glory League are always honest representations of the context and facts.
Ensure file labels, meta data or text descriptions do not reveal identifying information about a child when sending electronically or publishing images in any form.	The Glory League platform allows league managers to customise privacy settings for any given league. Managers can choose, for example, to replace player names with initials only, or remove a player's details completely.
Understand that the onus is on him/her to use common sense and avoid actions or behaviours that could be construed as child exploitation or abuse.	User privacy and safety are of utmost importance to Glory League who have installed multi-faceted privacy and safety features into the Glory League platform and user terms. All participating associations must adhere to these terms and use the platform responsibly.

## FREQUENTLY ASKED QUESTIONS

### **WHEN CAN THE CAMERAS BE USED, AND CAN THEY BE USED WHEN OTHER GROUPS ARE USING THE COURT?**

Basketball Associations/Glory League customers can only use the camera (record and Live Stream) by scheduling a game via the association's competition management software or via the Glory League admin area. They have no other access to the camera or footage and the camera will not record at any other time.

Glory League can restrict when games can be scheduled by Associations (e.g. no recording during the working day or other designated times), so that recordings can only be scheduled when the Association is using the venue.

Venues can advise the Association and Glory League of times when game recordings cannot be scheduled. In some instances, the cameras can be powered down when not in use by the association.

### **HOW SECURE IS THE CAMERA FEED AND/OR THE DATA STORAGE?**

Glory League content and data is stored and served from AWS in Sydney, Australia. AWS is a world leader in cloud security and has strong safeguards in place to help protect privacy. All data is stored in highly secure AWS data centres. Glory League's onsite server provides temporary storage while the games are uploaded to AWS.

### **WHO OWNS THE FOOTAGE?**

Both the Association and Glory League own the rights to the footage. Users/players have full rights to access and use any footage of their own personal games.

### **HOW DOES GLORY LEAGUE SECURELY STORE THE PERSONAL INFORMATION IT COLLECTS?**

Glory League stores personal information on our database hosted on AWS. AWS supports 143 security standards and compliance certifications, including PCI-DSS, HIPAA/HITECH, FedRAMP, GDPR, FIPS 140-2, and NIST 800-171, helping customers satisfy compliance requirements around the globe.

## **HOW LONG DOES GLORY LEAGUE STORE PERSONAL INFORMATION?**

Glory League stores data for as long as it is necessary to provide products and services to the user. Information associated with an account will be kept until an account is deleted unless Glory League no longer needs the data to provide products and services.

## **HOW CAN A PERSON REQUEST ACCESS TO THE INFORMATION HELD ABOUT THEM?**

By contacting [privacy@gloryleague.com](mailto:privacy@gloryleague.com) or [support@gloryleague.com](mailto:support@gloryleague.com)

## **HOW CAN A PERSON RAISE CONCERNS ABOUT THEIR PRIVACY WITH GLORY LEAGUE?**

By contacting [privacy@gloryleague.com](mailto:privacy@gloryleague.com) or [support@gloryleague.com](mailto:support@gloryleague.com)

## **IS GLORY LEAGUE CONSIDERED SURVEILLANCE EQUIPMENT?**

No. Glory League is solely used to provide a video engagement system. The system only records during a scheduled game.

## **HOW DOES GLORY LEAGUE ENSURE THAT THE SYSTEM WILL NOT BE USED TO RECORD OTHER USE OF THE FACILITY?**

As mentioned above, Basketball Associations can only record footage by scheduling a game. If requested by a venue, Glory League can block the scheduling of games at certain times of the day.

Basketball Associations are unable to view or record video footage in any other way.

Outside of the associations scheduled games, Glory League only accesses the equipment/camera to fix or upgrade the system. This is rare and when a camera is accessed by a Glory League technician an alert message is sent to Glory League Management providing company wide visibility to the work being undertaken. The venue can also be notified. The venue can provide agreed timing for camera maintenance work. Weekly access log reports to monitor recordings are available for venues.

# GOOD BEHAVIOUR GUIDE

Glory League has been designed to take amateur basketball to a whole new level. By making professional quality full-game video, personal highlight reels, stats and more available to and shareable by its users; players, coaches, referees and supporters alike, can now relive on-court memories and moments beyond the hardwood.

We can't wait for your league to start enjoying the many benefits Glory League brings with it. All that we ask of you, as users, is that you play fair both on the court and (virtually) on our platform; keeping the game fun, for everyone.

Before using Glory League for the first time, we ask that all users become familiar with our simple good behaviour guide (below) and adhere to both this guide as well as your club's own code of conduct and/or behaviour guide in all interactions.

**Keep it fun!** At the end of the day, we're all in the game to have fun.

By applying the five simple Glory League guidelines, below, in addition to those set out by your club, everyone involved in and/or supporting your game is going to have a good time.

## Glory League's 'Keep it fun' guidelines

- Think before you type. If you wouldn't say it to their face, don't type it. Nobody likes a bully.
- Be careful with humour and sarcasm. What might be funny to some, could be hurtful or degrading to others.
- Avoid offensive language. On or off the court, it's just not cool.
- Be constructive, not cruel. Constructive criticism helps us improve and grow. Abuse of any kind makes us shrink.
- Laws are laws. Illegal online acts will not go unpunished.

## Bad Behaviour Penalties

We hope that all Glory League users will play nicely both on and off the court, but in instances where this is not the case, the following penalties will apply:

**X** First time offence = Banned from the Glory League platform for a two-week period

**XX** Second offence = Banned for 12 months

**XXX** Third offence = Indefinitely banned from the Glory League platform

In all instances, the above penalties will be administered by your competitions League Manager/s. Note: League Managers and Glory League have the right to administer any bad behaviour penalty (ban from the Glory League system) if they believe it is warranted.



# GLORY LEAGUE PRIVACY NOTICE

The Glory League Privacy Policy was developed with Dentons ANZ to the requirements of the Privacy Laws of Australia (Privacy Legislation Amendment Act 2022) and New Zealand (Privacy Act 2020).

## Glory League Stats Limited Privacy Notice

### 1 Who are we?

Glory League Stats Limited ("**we**", "**us**", or "**Glory League**") provides an online video engagement platform which enables users to access and share footage of sporting events filmed by Glory League-enabled cameras ("**Glory League Platform**"). Glory League also provides other services in connection with the Glory League Platform, including live stream, scoring, player statistics and video highlights.

### 2 Purpose of this notice

Your privacy is important to us. This privacy notice explains how we use information (and who we share that information with) collected through:

- a your participation in or attendance at sporting events filmed by us ("**Games**") in connection with the services we provide to Glory League-enabled sporting associations, teams and/or leagues ("**Sporting Associations**").
- b your use of the Glory League Platform, our website at <https://gloryleague.basketball/>, and any related websites, applications and digital platforms operated by us (the "**Platforms**"); and
- c your use of other services offered by us, or in any other interactions with you.

If you are a participant (e.g., a player) in a Game, your Sporting Association has informed you that they have engaged us to film your gameplay or other participation and collect other information about your participation in the Game. This privacy notice explains how we use that information, who we share that information with, and what rights you have in relation to that information.

We may also collect, use and disclose information to the extent applicable law does not prohibit it.

### 3 What kind of Information do we collect?

Information we collect may include personal information about you. The personal information we collect may include:

- a your name, email address, the name and location of the Sporting Association you are associated with, and your role in that Association.
- b footage of you participating in Games and information about your gameplay, game statistics, or other participation in Games; and
- c other information about how you use our Platforms or services.

### 4 Collection of Information: The information collected by us from you or from third parties may include personal information:

- a collected when you are filmed by Glory League-enabled cameras during a Game.
- b provided by you when you sign up to use the Glory League Platform, create an account on any other Platforms, submit an online form, request for information, survey or application through the Platforms or otherwise submit information to us through the Platforms or post or upload content to the Platforms; or
- c provided to us by you through any other method.
- d provided to us by the Sporting Association you are associated with so we can provide our services to them and to you
- e relating to interactions and transactions you carry out on, or through, the Platforms; or
- f through tracking your use of the Platforms, including the content you access and any services you utilise, and information collected through automated technology as further detailed below.

### 5 Effect of not providing certain information: It is your choice to provide personal information to us. However, if you don't agree to provide certain information, please be aware the following outcomes may occur:

- a We may not be able to provide you with the goods and services you have requested or access to the Platforms or certain parts of the Platforms or you may not be able to fully utilise all of our products and services.
- b Your Sporting Association may inform you that you are unable to participate in certain Games. You acknowledge that this decision will be made by your Sporting Association, and not by Glory League. Glory League does not take any responsibility for, and does not have input into, the decisions of individual Sporting Associations.

- 6 **Automatic Data Collection Technologies:** As you navigate through and interact with the Platforms, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns. Some of this information may be linked to you personally. This information helps our Platforms function correctly, helps us understand the needs of our users and may be used for the other purposes set out in this privacy notice. Examples of this information include:
- a website related traffic data, location data, logs and other communication data.
  - b data related to your use of the Platforms. This includes the pages you visit, the resources and services that you access; the time you spend on each page, the date and time of your visit, referring pages (pages you came from or go to) and statistical and other aggregated data derived from your use of the Platforms;
  - c information about your device, computer and network connection, including your IP address, operating system, hardware version and browser type; and
  - d if you allow our Platforms to deliver content based on your location (for example, by enabling this feature on your mobile device) we may collect location data (such as through GPS, Bluetooth, or Wi-Fi signals) including for the automated delivery of relevant content and advertising to you.

The technologies we use for this automatic data collection may include log files, usage monitoring software and cookies. Cookies are small pieces of information that are stored on a user's device that can identify the device you are working from. The cookie file gives us details such as your IP address, platform, browser and domain (whether you are accessing the Platforms from NZ, Australia or elsewhere). We may use the information generated by cookies to personalise your experience on the Platforms, make it easier for you to navigate our Platforms, and improve your experience by storing your search, posting and other viewing and usage history, and your login details (if you choose) enabling you to use certain services as a registered user without having to log on each time. We may also use cookies to provide you with certain advertisements which may be of interest to you. If you disable cookies, it may limit your access to some of the Platforms' content and features. You can choose to refuse cookies by turning them off in your browser and/or deleting them from your hard drive. You do not need to have cookies turned on to use our Platforms, but your experience may be affected.

- 7 **Third Parties, Advertising and third-party links:** We may allow third-party companies to place ads and collect information when you visit our Platforms. This may include information that will not identify you personally (such as click stream information, browser type, time and date, subject of advertisements clicked or scrolled over) and other information such as precise geo-location and user device identification. This information is collected to provide advertisements about goods and services likely to be of greater interest to you. The Platforms may also contain links to a variety of advertising and third-party platforms and website sources. Some of these links may request or record information from users, use cookies or other methods to collect information from you. We have no control over the privacy practices of such sites. We encourage you to review the privacy policies of such sites before engaging in any activity with them.
- 8 **Use of information:** Your personal information may be used by us (and our employees, officers, agents, contractors and affiliates) for any purpose which is stated to you at the time of collection or that you otherwise authorise and for the following purposes:
- a if you are filmed during a Game, we may use footage or other information about your gameplay:
    - i to provide the Glory League Platform and related Platforms and services to other users of the Platforms and services, including other players, coaches, approved supporters and employees of your Sporting Association or team.
    - ii to provide you with services relating to the Glory League Platform and related Platforms and services; and
    - iii for the purpose of marketing and promoting the Glory League Platform.
  - b to provide you with the goods, services, payments processing and/or information you have requested.
  - c verification of your identity for use of the Platforms, and to assist you if you forget your username or password for any of the services, we provide to you via the Platforms.
  - d to assist in providing better services to you by tailoring them to meet your needs.
  - e to provide you with further information about us or other platforms or goods or services offered by us or our related companies or third parties or which we consider may be of interest to you.

- f to carry out marketing, promotional and publicity purposes including direct marketing, market research and surveys.
- g to keep the Platforms relevant and of interest to users.
- h to customise the Platforms to your preferences and to show you advertising and information that is most relevant to you and your interests based on the information you have provided to us, or we have otherwise collected.
- i to assist us in performing our functions and activities.
- j to communicate and manage our relationships with stakeholders.
- k analysis in aggregate form (identifiable characteristics removed so that you will remain anonymous).
- l to communicate with you; and
- m to comply with our legal obligations.

9 **Information Sharing and Disclosure:** We may share (or 'disclose') your personal information in the following ways:

- a if you are filmed during a Game, we may share your footage or other information about your gameplay:
  - i to other employees or other representatives of your Sporting Association or team, to enable your Sporting Association or team to use our Glory League Platform and related Platforms and services, and for their own marketing and promotional purposes.
  - ii to other players and approved supporters of your Sporting Association, club or team, in order to provide them with video content and services relating to the Games they participate in, and to enable them to share this information further; and
  - iii when we share video content on our Platforms or social media accounts operated by us, for the purpose of marketing and promoting our Platforms and services.
- b within Glory League for the purposes set out in section 9 above.
- c to third parties in accordance with the uses set out in section 8 above.
- d if you have requested or authorised us to do so.
- e to our contractors, suppliers and other third parties to enable them to provide services and products to us and you, including in relation to the Platforms.
- f if you are an employee of a Sporting Association, to your organisation, colleagues and representatives.
- g by sharing aggregated demographic information about our user base with our affiliates, partners and advertisers.
- h when we believe it is appropriate to comply with the law, facilitate court proceedings or to protect our rights.
- i to third parties to whom we sell, transfer, or merge parts of our business or our assets or where we seek to acquire other businesses or merge with them or to third parties who are considering such transactions and their professional advisers. If a change happens to our business, the new owners may use your personal information in the same way as set out in this privacy notice.

where we are authorised or required to do so by law.

We may disclose or transfer your personal information to recipients outside of your country of residence. For example, we are a business headquartered in New Zealand operating in other countries, such as Australia, and so we may transfer your personal information within our corporate group to the countries in which we operate or to our service providers operate. We may, without limitation, transfer or disclose your personal information to the following countries New Zealand, Australia, Singapore, USA and Philippines

10 **Data Access and Correction:** Under the Privacy Act 2020 for New Zealand and the Privacy Act 1988 (Cth) for Australia, you may have rights to request to access and correct your personal information that we hold. This can be done by contacting us via the form accessible at <https://www.gloryleague.basketball/contact-us>, by email at [privacy@gloryleague.com](mailto:privacy@gloryleague.com) or by mail to Glory League Stats Ltd, Level 1, 373 Dominion Road, Mount Eden, Auckland 1024, New Zealand. We may need to request specific information from you to help us confirm your identity prior to allowing you to exercise your right to access or correct your personal information.

11 **Commercial electronic messages:** If you provide us with electronic contact details, you agree that we may send you commercial electronic messages (e.g., texts and emails) for any of the purposes set out in this privacy notice.

- 12 **Complaints:** If you have questions or concerns about how we handle your personal information or would like to make a complaint, you can contact us via the form accessible at <https://www.gloryleague.basketball/contact-us>, by email at [privacy@gloryleague.com](mailto:privacy@gloryleague.com) or by mail to Glory League Stats Ltd, Level 1, 373 Dominion Road, Mount Eden, Auckland 1024, New Zealand. We will endeavour to respond to your complaint within a reasonable period, usually within 30 days after receiving it. Occasionally it may take us longer if your request is particularly complex or you have made a number of requests. In this case, we will let you know and keep you updated. If you are not satisfied with the investigation of your concerns or if we fail to respond to your complaint within a reasonable time, you may make a complaint to the Office of the NZ Privacy Commissioner ([www.privacy.org.nz](http://www.privacy.org.nz)) or the Office of the Australian Information Commissioner (OAIC) ([www.oaic.gov.au](http://www.oaic.gov.au)).
- 13 **Changes in privacy notice:** We reserve the right to make changes to our privacy notice or alter the functionality of our Platforms. Any changes made will be updated in this privacy notice accordingly. We encourage you to review the policy for the latest information on our privacy practices.
- 14 **Contact Details:** If you have any questions about our privacy notice, or any other matter, please feel free to contact us. You can reach us in one of the following ways:
- Contact: Privacy Officer  
Phone: +64 21 070 3521 (NZ); +61 4 119 89 313 (Australia)  
Email: [privacy@gloryleague.com](mailto:privacy@gloryleague.com)  
Mail: Glory League Stats Ltd  
Level 1, 373 Dominion Road  
Mount Eden, Auckland 1024  
New Zealand

This privacy notice was last updated on 30 October 2023.