



**General Service Administration
FEDERAL ACQUISITION SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE FSS PRICE LIST
FSC GROUP: HUMAN CAPITAL
FSC/PSC CODE: R499**

On-line access to contract ordering information, terms and conditions, pricing, and the option to create an electronic delivery order are available through GSA Advantage®. The website for GSA Advantage® is:

<http://www.GSAAdvantage.gov>

Schedule Title: Multiple Award Schedule

Contract Number: 47QREA19D0010

Contract Period: August 1, 2024, to July 31, 2029

Current Through: Modification #PS-0011 effective August 01, 2024

Contractor Address: Crossroads Mediation Services, Inc.
Fabienne D. Wilson
9250 Mosby Street, Suite 100
Manassas, VA 20110
703-393-2262, fax: 703-393-0703
Fabienne.Wilson@CrossroadsEEO.com

Business Size: Small and Women Owned

For more information on ordering go to the following website:
<https://www.gsa.gov/schedules>

CUSTOMER INFORMATION

1A. Awarded SIN:	561EEO, EEO SERVICES; OLM, Order Level Materials
1B. Lowest Priced Item:	See pricelist on page 4.
1C. Hourly Rates:	See pricelist on page 4.
2. Maximum Order:	\$1,000,000.00
3. Minimum Order:	\$100.00
4. Geographic Coverage:	Domestic only.
5. Points of Production:	Manassas, Virginia.
6. Discounts:	Prices Shown Herein are Net (discount deducted).
7. Quantity Discounts:	None.
8. Prompt Payment Terms:	Net 30 days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.
9. Foreign Items:	None.
10A. Time of Delivery:	60 days (or other time frame per the contractual agreement)
10B. Expedited Delivery:	Items available for expedited delivery are noted in this price list.
10C. Overnight and 2-Day Delivery:	Schedule customer may contact the Contractor for rates for overnight and 2-day delivery. Available via contractual agreement.
10D. Urgent Requirements:	Schedule customer may contact the Contractor to affect faster delivery under the Urgent Requirements clause.
11. FOB Points:	Destination.

- 12A. Ordering Address:** Same as company address.
- 12B. Ordering Procedures:** See Federal Acquisition Regulation (FAR) 8.405-3.
- 13. Payment Address:** Same as company address.
- 14. Warranty Provision:** Contractor's standard commercial warranty.
- 15. Export Packing Charges:** Not applicable.
- 16. Terms and Conditions of Rental, Maintenance, and Repair (if applicable):** Not applicable.
- 17. Terms and Conditions of Installation (if applicable):** Not applicable.
- 18A. Terms And Conditions of Repair Parts Indicating Date of Parts Price Lists And Any Discounts From List Prices (If applicable):** Not applicable.
- 18B. Terms And Conditions For Any Other Services (if applicable):** Not applicable.
- 19. List of Service and Distribution Points (if applicable):** Not applicable.
- 20. List of participating Dealers (if applicable):** Not applicable.
- 21. Preventative Maintenance (if applicable):** Not applicable.
- 22A. Special Attributes Such As Environmental Attributes, (e.g., Recycled Content, Energy Efficiency, And/Or Reduced Pollutants:** Recycled materials utilized.
- 22B. Section 508 Compliance:** Not applicable.

**23. Unique Entity Identifier
(UEI) Number:**

Z5JRUCEQJNH8.

**24. Notification Regarding
Registration in System for
Award Management (SAM):**

Registered.

Crossroads Mediation Services GSA Pricing Including IFF

Investigations	8/1/24 - 7/31/25	8/1/25 – 7/31/26	8/1/26 - 7/31/27	8/1/27 – 7/31/28	2/22/28 – 7/31/29
Individual Case- With One Issue	\$4,618.64	4,803.39	\$4995.52	\$5,195.34	\$5,403.14
Individual Case - Per Additional Issue	\$249.37	\$259.35	\$269.72	\$280.51	\$291.74
Individual Case - Continuing Violation	\$5,394.86	\$5,610.66	\$5,835.08	\$6,068.48	\$6,311.22
Consolidated Case - With One issue4270.19	\$5,394.86	\$5,610.66	\$5,835.08	\$6,068.48	\$6,311.22
Consolidated Case - Per Additional Issue	\$251.71	\$261.77	\$272.24	\$283.13	\$294.46
Consolidated Case - Continuing Violation	\$6,205.01	\$6453.21	\$6,711.34	\$6,979.79	\$7,258.98
Additional Copies of Investigation Report (Per Page)	\$.11	\$.11	\$.11	\$.11	\$.11
Final Agency Decision - Individual Case	\$1,937.60	\$2,015.10	\$2,095.71	\$2,179.54	\$2,266.72
Final Agency Decision - Consolidated Case	\$2,133.13	\$2,218.46	\$2,307.19	\$2,399.49	\$2,495.47
Alternative Dispute Resolution ADR/hour	\$264.59	\$275.17	\$286.18	\$297.62	\$309.53
EEO Counseling - Individual Complaint	\$2,133.13	\$2,218.46	\$2,307.19	\$2,399.49	\$2,495.47
EEO Counseling - Class Complaint	\$2,326.30	\$2,419.35	\$2,516.12	\$2,616.77	\$2,721.44

SIN/SIN(s) Proposed	Description Type	Labor Category/Service Title	Labor Category/Service Description	Minimum Education	Minimum Years of Experience
561EEO	Fixed Priced Services/Solutions	Individual Case- With One Issue	Investigation of Discrimination Complaints and Preparation of Reports of Investigation - With One Issue	Bachelors	5
561EEO	Fixed Priced Services/Solutions	Individual Case - per additional issue	Investigation of Discrimination Complaints and Preparation of Reports of Investigation - per additional issue	Bachelors	5
561EEO	Fixed Priced Services/Solutions	Individual Case - Continuing Violation	Investigation of Discrimination Complaints and Preparation of Reports of Investigation - Continuing Violation	Bachelors	5
561EEO	Fixed Priced Services/Solutions	Consolidated Case - With One issue	Investigation of Discrimination Complaints and Preparation of Reports of Investigation - With One issue*	Bachelors	5
561EEO	Fixed Priced Services/Solutions	Consolidated Case - Per Additional Issue	Investigation of Discrimination Complaints and Preparation of Reports of Investigation - Per Additional Issue	Bachelors	5

561EEO	Fixed Priced Services/Solutions	Consolidated Case - Continuing Violation	Investigation of Discrimination Complaints and Preparation of Reports of Investigation - Continuing Violation	Bachelors	5
561EEO	Fixed Priced Services/Solutions	Additional Copies of Investigation Report	Additional Copies of Investigation Report	None	0
561EEO	Fixed Priced Services/Solutions	Final Agency Decision - Individual Case	Preparation of an Analysis and Recommended Final Agency Decision (FAD) in Discrimination Complaints - Individual Case	Bachelors	5
561EEO	Fixed Priced Services/Solutions	Final Agency Decision - Consolidated Case	Preparation of an Analysis and Recommended Final Agency Decision (FAD) in Discrimination Complaints - Consolidated Case	Bachelors	5
561EEO	Fixed Priced Services/Solutions	Alternative Dispute Resolution ADR/hour	Alternative Dispute Resolution ADR/hour	Bachelors	5
561EEO	Fixed Priced Services/Solutions	EEO Counseling - Individual Complaint	EEO Counseling - Individual Complaint	Bachelors	5
561EEO	Fixed Priced Services/Solutions	EEO -Counseling - Class Complaint	EEO -Counseling - Class Complaint	Bachelors	5