



WULT POLICIES

***I will need a permanent makeup intake form to have clients fill out medical history to make sure no contraindication and will need date of birth as well as a place to upload and send photos if they have any dark pigmentation and or prior work done.

The policies are made to help provide you the best experience with the best possible results. By booking an appointment, you are agreeing to these terms. Please ensure you read all policies, pre and post care info, and FAQ before booking your appointment. This is your responsibility to follow these policies as I cannot guarantee reminders.

BOOKING POLICIES:

A consent and medical waiver form is required to be filled out and questions are asked during the procedure to ensure you are a good candidate.

If you have a previous tattoo, before booking an appointment you MUST email or text a picture of your previous work and set up a virtual or in person complimentary consultation to review your "goal" permanent makeup to make sure we can achieve your desired result. All coverups are charged an extra \$100 to be booked. **ALL** lip blush bookings must go through a pre-consult before booking an initial appointment.

Complimentary Consultations (30-45 min)

Mini consultations can be done virtually or through the website

***include time to map your shape, play with color, discuss best practices and go over what you can expect and how to best prepare.**

All PMU services are long term commitments so I will always want the end goal to be mutually agreed upon and I need to believe it will best compliment your shape and coloring. I have the right to refuse the service if I believe the expectations are not realistic and if I believe the request is not consistent with my brand and the work I deliver. Consultations are free and encouraged for all services to make sure we are a good fit and to give me time to plan accordingly for your appointment. All consultations are complimentary and full of useful information to help you feel confident in your cosmetic tattoo decision.

CC Required for BOOKING: A credit card is required on file in order to book. You will not be charged unless you're a no-show, reschedule last minute, or you come to your appointment without letting me know about your old permanent makeup work or have a contraindication that was not disclosed

DEPOSITS: A deposit of \$100 is required at the time of booking. This amount is applied towards the final cost of your procedure and it is non-refundable. If you decide to cancel your appointment, your deposit will be lost.

PAYMENTS:

All remaining payments are due the day of procedure. I accept only cash and major debit/credit cards. I do not accept checks or offer payment plans at this time. Tips are neither required nor included in the service, but are greatly appreciated!

Candidacy

All clients are responsible for checking candidacy prior to ANY appointment, if I am unable to perform the procedure at the time of your appointment because you have one of the listed contraindications and didn't bring doctor authorization, didn't follow all the before care, or will engage in an activity that will interfere with the aftercare & healing process, your appointment will be canceled. For new procedures, the deposit will be non-refundable. For touch-ups, a cancellation fee of \$50 will be due. I reserve the right to refuse service.

ADDITIONAL TOUCH UPS:

Healed results will vary with each client and using a pencil or powder after treatment may still be needed. **NO guarantees** can be made and additional sessions may be required to obtain optimal results at an additional charge (**\$150**). A minimum of 2 appointments are typically required to achieve the most consistent outcome. Additional appointments may be necessary to achieve a desired results and will be charged accordingly

GUEST POLICY:

Only the artist and the client getting the procedure done are allowed in the treatment area for cross-contamination purposes. All guests must wait in the waiting area. Children and pets are not allowed for safety. Translators are allowed but I must be notified first.

RESCHEDULING/CANCELLATIONS: If you wish to reschedule, 48 hours' notice is required to reschedule your appointment. If you reschedule your appointment with over 48-hour notice, your deposit will be credited to your new appointment. If you reschedule your appointment with less than 48-hour notice, your deposit is non-refundable and you will be required to pay a new deposit for your new appointment.

Please read the FAQ section before booking. All clients are responsible for checking candidacy prior to ANY appointment, if I am unable to perform the procedure at the time of your appointment because you have one of the listed contraindications and didn't bring doctor authorization, didn't follow all the before care, or will engage in an activity that will interfere with the aftercare & healing process, your appointment will be canceled. For new procedures, the deposit will be non-refundable. For touch-ups, a cancellation fee of \$50 will be due. I reserve the right to refuse service.

A reschedule to your new appointment is allowed TWICE. Must advise 2 days in advance for any reschedules or forfeit your deposit.

If done more than twice regardless of notice given, your deposit will be forfeited and you will be required to pay another deposit to secure your new appointment at the current rate.

NO SHOWS: If you do not show up to your appointment and no notice is given, you will be charged 100% of the appointment with the credit card that is saved on file. If you wish to book another appointment, the service is to be paid 100% upon booking. **NO EXCEPTIONS.**

As a courtesy, I will send an appointment reminder 3 days prior to your appointment time. Please understand that it is your responsibility to remember your appointment time & date to avoid late arrivals and missed appointments. All services are subject to an increase in price at any time. You will pay according to the amount the procedure is when booked. Please be courteous and advise the artist if you are unable to make it to your appointment.

There will be **no refunds of your deposit.**

ARRIVING LATE/EARLY: I understand that things can happen. There is a grace period of 15-20 minutes. After 20 minutes late, your appointment will be CANCELED and you will forfeit your deposit. To reschedule, a new deposit is required.

Please plan your schedule accordingly to make it to the appointment on time. If you are going to be late please text the business line or DM Jessie on Instagram to let her know. Please allocate plenty of time for travel and account for weather, construction, distance, traffic, public transit delays, parking, etc. It is the clients responsibility to familiarize with the address prior to appointment. Due to my tightly booked schedule, I am generally unable to extend your session beyond the original appointment time so please be considerate of time as being late can cut into your own procedure time as well as the next client's time.

- Please do not arrive any earlier than 5 minutes before your appointment as I have back to back clients throughout the day and cannot accommodate early arrivals. Feel free to text ahead to see if I can get you in earlier.

TOUCHUPS: Are not included in every service and will be a separate fee that ranges depending on how long after the last session it is booked.

Every client heals differently and many factors can lead to varied results. Results are extremely dependent on how one heals and will vary with each individual client. Every client will need a touchup at some point to maintain or perfect their results. I recommend a 6-12 week touchup after your initial session, then once annually following that.

Specific results or color requests for tattoos are not guaranteed (especially on those with dark or cool-toned lips, problematic skin, or when covering up an old tattoo). A specific desired result may take multiple sessions to achieve.

All services provided are non-refundable.

If I feel that you are too unsure, indecisive, or impulsive about your tattoo, I reserve the right to refuse to offer my services. Another deposit fee will be charged if you would like to book again. If you breach the policy, arrive with a contradiction, or pay a deposit before reading through the website and you have a contradiction, your deposit will be forfeited and your appointment will be canceled and/or rescheduled. Please be sure to read through the FAQ page, aftercare, and pricing info before booking, and as always please email wokeuplikethis@gmail.com in case of any questions or concerns you may have!

CONTENT: Photos/videos will be taken before and after and may be posted on my social media platforms such as Instagram, Facebook, website, etc. for marketing/advertising purposes. If you do not wish to show your whole face, I can make a file note to only post close-ups, but that must be disclosed up front.

PREVIOUS WORK

- If you have any previous work done by another artist, please email me photos before booking to ensure that I am able to cover up or correct your old tattoo. In most cases, not all old tattoos are fixable and I would recommend saline or laser lightening first.
- Please send three (3) clear photos of your full face and the area we will be correcting with no makeup, unfiltered, and in natural lighting to instagram DM, text or email for review.
 1. Front facing profile
 2. Close up of right side
 3. Close up of left side
 4. History of your tattoo
 5. What would you like to do to your existing work?

Waitlist

Touchup spaces for previous clients are always available.
If you have previously seen Jess and are trying to book a touchup appointment but do not see any available spaces, please contact us directly at xxxx.com.

Referrals and Reviews

Clients who review me on google or yelp will receive \$25 to bank in your account toward future services. Clients who refer friends and family will receive \$25 for each referral to be banked in your studio account to use toward future services. I must be notified of the client referring and client who was referred to make this credit transferable.

ON THE DAY OF YOUR APPOINTMENT

Please always text Jessie upon arrival and wait for a response before you attempt to enter the studio.

PAYMENTS/BALANCE

All transactions are subject to tax and cc processing fee. This includes deposits. The remaining balance will be due on the day of your appointment and can be paid by cash, or any major credit cards.

Credit card payments will be subject to tax + processing fees.

ALL DEPOSITS are ***NON-REFUNDABLE***.

IMPORTANT REGARDING HEALED RESULTS

All permanent cosmetics are considered a multiple-step appointment process.

Healed results will vary with each individual. While strictly adhering to the aftercare is crucial, I have no control over what occurs during the healing process. Absolutely NO guarantees can be made and additional sessions may be required to obtain optimal results. Additional charges will apply for any additional appointments needed unless otherwise discussed with Jessie.

I will also strive to give my absolute best efforts to provide you with quality service. However, many factors such as; lifestyle, skin type, proper after care, current lip color, eyebrow hair, bone structure, skin care products, any medications before and after can result in a less than desired outcome as each client will heal differently. In order for your new cosmetic tattoos to heal properly (*and look their very best*) please follow all [Pre & Post Care](#) Instructions provided! These instructions are designed to limit bleeding and skin sensitivities during the service and to give the best shot at an optimal outcome. Excessing bleeding during the procedure can dilute and expel the pigment color and lead to poor retention results.

Disclaimer:

- Deposits are non-refundable.
- All services are plus applicable sales taxes and credit card processing fees.
- Your second session (touch up) must be done between 2-6 months.. Anything outside of this range will be booked as a refresher. Please reach Jessie directly to book future appointments. • Refreshers are recommended every 1-2.5 years to maintain shape and color. Please reach Jessie directly to book future appointments.
- If you exceed 2.5 years since your previous appointment, a new service will be required at full price. • I require 48 hours notice if you decide to reschedule your appointment. Failure to do so could result in a lost deposit.
- Prices are for Woke Up Like This Raleigh locations only. Rates will vary when traveling. • Pricing AND policies are subject to change at any time.
- Please kindly advise that no pets or children are allowed during the day of your service due to safety and sterile purposes. Guests may wait in the waiting area.
- Please do not schedule anything directly after your appointment. There will be no hard stop times in case something unexpected arises which may require additional time. I never want to rush a tattoo procedure so please plan your day accordingly.

Additional Important Information:

****Contact a physician if any signs or symptoms develop such as the following: fever, redness at the site, excessive swelling, excessive tenderness at the site, elevated body temperature, red streaks going from the procedure site towards the heart, and/or green/yellow discharge that is foul in odor.**

DISQUALIFICATIONS (this will all go in the medical waiver form to for clients to check off and sign and for me to file)

PERMANENT MAKEUP IS NOT RECOMMENDED FOR THOSE WHO ARE/HAVE ANY OF THE FOLLOWING:

- Actively positive with COVID 19 or have been in contact with someone who has been tested positive recently
 - If you have recently gotten the COVID vaccine within the last 2 weeks
 - If you are pregnant/breastfeeding (*at risk and sensitive due to change in hormones*)
 - If you are under the age of 18
 - If you have any active cold sores, shingles. skin rashes, sun burns, acne, eczema, psoriasis, blemishes, lesions / undiagnosed rashes, blisters, or keloids in treatment area of the procedure • If you have deep wrinkles in the brow area (*may give brows an uneven look*)
 - If you have had facial surgery in the last 4 months
 - If you recently got any Botox/Fillers done within 5 weeks

- If you have active cold sores or history of cold sores (*MUST see doctor to get prescribed antiviral herpes medication a week prior to appointment*)
- If you are diabetic (*will not heal properly*) - *must provide doctor written consent* • If you recently got any brow wax, tinting, laminated done recently within the last 4 weeks • If you have been taking Accutane or any other topical steroids within the last 12 months (*extremely sensitive & thin skin*)
- Must not have any skin allergies to pigments or make up (glycerine, propylene, glycol, alcohol water, antioxidant formula, non-toxic pigment blend)
- Must not have glaucoma
 - If you take blood thinning medication (*increased bleeding which prevents pigment deposit*)
 - If you have a history of keloids or hypertrophic scarring
 - If you are anemic (*can faint easily*)
 - If you have any skin related autoimmune disorders
 - If you have epilepsy (*seizures or fainting*)
 - If you use retinol/retinoids (*VITAMIN A*) - must be off at least for 4 weeks as it affects healing and skin sensitivity
 - If you have any transmittable blood related conditions or diseases such as Hepatitis B,C or HIV/ AIDS
 - If you have any skin allergies to pigmentation or makeup
 - If you have skin cancer
 - If you are suffering from bleeding disorder such as hemophilia or have healing disorders
 - If you have a pacemaker or have major heart problems
 - If you are undergoing chemotherapy or radiotherapy
 - If you are taking steroid medication
 - If you are allergic to Lidocaine, Prilocaine, Benzocaine, Tetracaine and Epinephrine in a cream or gel form are typically used as anesthesia/numbing
- No tanning or excessive sun 30 days prior or after procedure. If you come to your appointment with a fresh tan or sunburn we may not be able to perform the procedure. You will forfeit your appointment and will forfeit your deposit.
- The procedure will not be performed if you have any lesions, irritations, or pimples inside the area that is getting tattooed. If any moles are removed from area prior to procedure, they need to heal 1 month before the procedure is to be performed.

- ABSOLUTELY ZERO CAFFEINE OR ALCOHOL 24-48 HOURS BEFORE YOUR APPOINTMENT. THIS WILL CAUSE EXCESS BRUISING/BLEEDING AND WE WILL NOT BE ABLE TO CONTINUE WITH THE PROCEDURE.

If you do not clear all of the qualifications mentioned above, please DO NOT book an appointment. Inquire with your doctor first. If you arrive to your appointment with any of the above contraindications, the service will be subjected to a cancellation and forfeiting your deposit.

I reserve the right to refuse any service to anyone at my discretion.

Aftercare Cards for Lip Blush

Cleansing Instructions

- ◆ **The day of your procedure:** Pat and gently wipe the tattooed area with a wet cotton round to remove fluid/lymph build up which can create a scab. I recommend doing this every hour or two for the remainder of the day of your service.
- ◆ **Day 2-10:** Using lukewarm water and a gentle cleanser, lightly massage the area in small circles, pat dry with a clean paper towel or cotton round, and apply a rice grain amount of balm to the area every time you wash the cosmetic tattoo. Cleanse, pat dry and apply balm twice a day. If the area feels tight, dry, or like it may crack, you can apply another very light layer of healing balm.

Cosmetic Tattoo Care for 7-10 days

- ◆ **Avoid sweating!** The salt in sweat WILL break down pigment and negatively affect your healed results.
- ◆ **Avoid excessive moisture and humidity.** (No hot/steamy showers, swimming, hot tubs, saunas, steam rooms, etc.) Do not place your face directly under the shower head. If you wet the area beyond the daily cleansing instructions, you must blot dry immediately with a paper towel or cotton round. ◆ **DO NOT pick and scratch at your tattoo as it heals.** Let your skin naturally exfoliate and flake off. Picking will cause pigment loss.
- ◆ **No makeup products or other skincare products should be applied** to the tattooed area until it is completely done flaking.
- ◆ **Avoid laser, chemical treatments or peels, and/or any creams containing AHA/BHA, Retinol, Retin-A, Salicylic Acid, Glycolic Acid etc. for 4 weeks.** Using chemical exfoliants on the tattooed area

after it is fully healed may still contribute to premature fading of pigment.

- ◆ **Avoid direct sun exposure or tanning for 4 weeks** after the procedure. Wear a hat or large sunglasses when outdoors.
- ◆ Sleep on a **clean pillowcase**, I highly recommend satin or silk. Try to avoid sleeping on your face for about 10 days.
- ◆ Avoid performing tasks related to **heavy household cleaning** where there is a lot of airborne debris.
- ◆ **Avoid driving/riding in open air vehicles** such as convertibles, boats, bicycles or motorcycles.

Healing Process

Day 1:

Your cosmetic tattoo will appear dark, bold and beautiful. It is normal to feel a sunburned sensation immediately after and the area may be tender or slightly inflamed depending on the sensitivity of your skin.

Day 2-4:

The tattoo may feel too dark and possibly warmer in tone than the desired outcome. (They will not stay like this, I promise!)

Day 5-7:

Panic ensues as your cosmetic tattoo begins to flake or peel. It may look like the pigment is “falling off”. Not everyone experiences this phase but, unfortunately, it is quite common. At this point the area may start looking patchy and uneven.

Day 8-10:

After the flaking/scabbing/peeling phase is over, you will notice that the color of your pigment seems foggy, milky and almost non-existent (Try not to panic. Pigment will re emerge as they continue to heal.)

Day 14-6 weeks:

As your skin naturally exfoliates and regenerates, you will notice color change and pigment re-emerging. Your cosmetic tattoo is coming back and is softer in color. Expect to have lighter areas or for the tattoo to feel patchy after the initial appointment. This is all absolutely normal and why two appointments are necessary. Any areas that do not hold as well will be addressed at your perfecting session.

6. How do I choose the right color for my Lip Blush?

Isabelle will guide you in selecting a shade that complements your natural skin tone and desired outcome. If you have a lip color that you like, you may bring that as an example. We offer a wide spectrum of shades to ensure the results align with your desired aesthetic and natural coloring.

7. Can I get Lip Blush if I have fillers?

Yes, fillers won't interfere with the Lip Blush procedure. However, if you are planning on getting more than one syringe in your lips, we recommend doing that at least 4 weeks before getting Lip Blush.

8. What's the difference between Lip Blush and traditional lip tattoos?

Unlike traditional lip tattoos, which can be heavy and more opaque, Lip Blush offers a more natural, translucent, and refreshed look, mimicking a soft, blushed appearance.

6. Are there any side effects?

It's normal to experience some redness and swelling immediately after the procedure. Bruising can also occur in rare cases. However, these symptoms subside within a few days. I can always do a patch test if you think you may be allergic to an ingredient in the pigments.