

Who We Are

OUR PURPOSE

We believe every woman and child should live free from domestic and family violence and abuse.

We are committed to:

Providing services and resources in support of women and children's experience of domestic and family violence in North Queensland regions.

OUR VISION

The elimination of domestic and family violence.

CONFIDENTIALITY

We are a confidential and free service. Please ask for our brochure on Your Rights, Responsibilities and Privacy.

DVNQ welcomes and encourages feedback on the quality of our services. If you wish to provide feedback, please request our brochure, 'Your Feedback is Important to Us,' or use the QR code below:



Visit us

MOUNT ISA

The Old Courthouse Building
Isa Street

Mount Isa QLD 4825

Phone: 07 4743 0946

Email: AdminMTI@divnq.org.au

TOWNSVILLE

263 Ingham Road

Garbutt QLD 4814

Phone: 07 4721 2888

Email: admin@divnq.org.au

WWW.DVNQ.ORG.AU

DVNQ

SPECIALIST DOMESTIC VIOLENCE SERVICE



DVNQ acknowledges the Traditional Custodians of the lands on which we live and work, and recognises the continuing connection to lands, waters and communities.

We pay our respects to Elders past, present and emerging.



DVNQ is an inclusive service.

People from all religions, cultures, LGBTQIA+, ages and disabilities are welcome



OPENING HOURS

**Monday to Friday
8:30am - 4:30pm**

DVNQ

Response Service

CRISIS SUPPORT & ADVOCACY

We offer walk-in or phone support for people experiencing domestic and family violence. We provide information, safety planning, support, assistance with applying for or varying a domestic violence protection order, and referrals to safe accommodation and other services as needed. Our approach is trauma-informed and survivor-led.

COURT BASED SERVICE

We provide court support to women experiencing domestic and family violence who have proceedings before the court. We understand that going to court can be difficult and distressing, so we offer information about the court process, support in the safe room and courtroom, safety planning, and referrals.

Our service also works with respondents by providing information about the court process and referrals to services, including our Men's Behaviour Change Program.

HOME SAFETY UPGRADES

We offer assistance with home safety upgrades, which can include lock changes, sensor lighting, alarms and CCTV to enhance the safety at home when no longer living with the person causing violence and abuse.

HOMELESSNESS PROGRAM

We provide early intervention through risk and needs assessments and safety planning to support clients and their children in maintaining their tenancy or accessing immediate shelter. Our model of practice includes case management to help clients transition from homelessness or temporary shelter to sustainable housing. We collaborate with other homelessness services in Mount Isa to offer information, support, referrals, and practical assistance in finding appropriate housing.

DVNQ operates a service located in Townsville.
For further information please visit our website - www.dvnq.org.au or contact our service.

Prevention Service

MEN'S BEHAVIOUR CHANGE

MenTER (Men Towards Equal Relationships) is our behaviour change program for men who use violence and abuse in their relationships.

MenTER operates in a group format for a total of 20 weeks. We provide an online group each week. Participants will gain information to challenge and change the values, beliefs and behaviours that underlie their use of violence and abuse.

INTEGRATED SERVICE RESPONSE

We support an integrated response to domestic and family violence. We work with services, organisations, businesses, and the community to provide holistic wraparound supports for victim-survivors.

We deliver information and awareness-raising sessions, host and attend events, and actively participate in sector meetings, networks, and groups to support victim-survivors of domestic and family violence.

