

## **Privacy Policy**

This Privacy Policy describes the information that we collect through our website located at [www.riamavrikos.ca](http://www.riamavrikos.ca). Please read through the content of this Privacy Policy carefully and ensure that you understand it. If you do not understand the content of this Privacy Policy or do not accept or agree with it then you must stop using the website at [www.riamavrikos.ca](http://www.riamavrikos.ca) immediately.

[www.riamavrikos.ca](http://www.riamavrikos.ca) collects and holds information about individuals (including clients, persons associated with or employed by clients, customers or business contacts) for the purpose of providing real estate services, educational content, and resources.

### **What information do we collect and how do we collect it?**

We may collect personal and non-personal information that you provide to us. Personal information is information that can be used to directly or indirectly identify an individual. The types of personal information collected may include, but is not limited to, your full name, email address, phone number or business contact details, and correspondence address. You may provide information to us by subscribing to our email list or requesting information through our contact form. Personal information also includes any comments, images, documents or videos that you provide or share on our website or any of our pages or other online platforms.

### **How do we use your information?**

We will use your information in the administration of this website, to improve the website's usability, and for marketing purposes. In addition, we will use your information to provide specified services that you request from us, to raise awareness about recent business related developments, or to provide you with information or event details that we feel may be of relevance or interest to you. We may collect information about your computer and your visits to this website such as your geographical location, browser type, IP address, length of visit, referral source, and number of page views through Google Analytics to improve our website's usability.

### **Does [www.riamavrikos.ca](http://www.riamavrikos.ca) share personal information with anybody else?**

We respect your right to privacy and will not disclose, share, sell or rent any personal information held about you without your consent, except to external service providers who have been engaged by us to assist in the provision of services to our clients and customers.

Where we have outsourced a function or activity to a third-party service provider, we will only disclose personal information that the service provider needs to undertake that function or activity.

We will share your personal information where we are under a duty to do so in order to comply with any legal requirements or obligations, any request from the government, or where it is necessary in order to enforce or protect our own rights, your safety or that of others.

### **Your rights in relation to the information we hold**

You have a right to access your information and to rectify any part which is inaccurate or incorrect. You also have a right to ask us to delete any information we hold about you or to restrict how your information is processed. If you wish to request a copy of the information we hold about you or make any changes then please contact us at [ria@mavrikoscollective.com](mailto:ria@mavrikoscollective.com). It is important to us that the information we maintain and use is accurate, complete and up-to-date. If at any time your personal details change, please let us know and we can update our records.

### **How and where do we process your information?**

Any personal information that we collect will be processed and stored securely. We will not keep information for longer than is required with regard to the purpose for which it was collected and will take reasonable steps to destroy or permanently de-identify your personal information when it is no longer required. This website is located within and operates from Canada and the relevant laws of Canada will apply to all matters arising from your use of this website or in any way connected with this website. If you are accessing this site from outside of Canada you acknowledge and agree that any personal information you provide will be processed as set out in this Privacy Policy and will be processed in accordance with the laws of Canada which may be less stringent than the legal requirements in your own country.

### **Cookies/Tracking Information**

[www.riamavrikos.ca](http://www.riamavrikos.ca) may use "cookies" to enhance your experience. Your web browser places cookies on your hard drive for record-keeping purposes and may track your information. You may choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. If you do so, please note that some parts of [www.riamavrikos.ca](http://www.riamavrikos.ca) may not function properly.

### **Electronic Subscriptions**

If you decide to opt-in to our mailing list, you will receive emails that may include real estate news, updates, or images and text marketing our services and listings, etc. We may use third-party service providers to help us operate our business and administer activities on our behalf, such as sending out newsletters and emails to subscribers. We may share your information with these third parties for those limited purposes provided that you have given us your permission.

### **Data Security**

We take the protection of your personal information seriously and have taken suitable and reasonable steps to protect the personal information we hold from misuse, loss, unauthorized access, and any modification or disclosure. If you are submitting personal information over the internet that you wish to remain private, please note that while attempts are made to secure information transmitted to this site, there are inherent risks in transmitting information across the internet and we are unable to guarantee its security. If you prefer, you can contact us by alternative means using phone or mail.

### **Links to other sites**

The website at [www.riamavrikos.ca](http://www.riamavrikos.ca) may contain links to other sites. We are not responsible for the privacy practices of those web sites and have no knowledge of whether cookies or other tracking devices are used on any such linked sites. If you have any concerns regarding the privacy of your information you should ensure you are aware of the privacy policies of those sites before disclosing any personal information.

### **Children**

This website is not intended to be accessed by visitors under the age of 13 and consequently we do not intentionally collect information from any visitor who is under the age of 13. In the event we discover that a person under the age of 13 has accessed our site and provided personal information then we shall attempt to delete and/or destroy such information as soon as possible.

### **Further Information**

If you have any questions about this Privacy Policy or require more information concerning our privacy practices please contact:

Ria Mavrikos at [ria@mavrikoscollective.com](mailto:ria@mavrikoscollective.com)

[www.riamavrikos.ca](http://www.riamavrikos.ca)

250.589.8129

### **Changes to the [www.riamavrikos.ca](http://www.riamavrikos.ca) Privacy Policy**

This privacy policy is accurate as at April 2020. We reserve the right to alter or amend it without notice. Should the Privacy Policy be altered, the new policy will be posted on the website at [www.riamavrikos.ca](http://www.riamavrikos.ca). Your first use of our website after the date of any amendments or alterations will constitute your acceptance of such changes therefore, we recommend you review this Privacy Policy regularly to keep informed of any changes.