



## COVID-19 Statement

This is a letter from Nigel & Pok U to express thanks and to share our current situation.

Firstly, thank you for reading this. I know there is a huge amount to take in right now and we recognise that many have their own complex situations to deal with so your time is appreciated.

Please take a moment to read this to the end, you may well be saving someone's job. We recognise that COVID-19, and the PM's guidelines, will deter people from coming into the restaurant and bar. You should always make a decision that makes you most comfortable, immerse in facts and then let your instinct guide you, especially in these circumstances. In the ingredients that make your decision please also add consideration for our 40 staff whom rely on their salary & tips to pay rent, heat and light their homes and enrich their families with good, healthy food.

Our policies are:

- Since the Feb 5th we have had 7 hospital style sanitisation stations fitted.
- Restaurant tables are 1.5m apart and we have greatly reduced the number of tables in the restaurant and bar to give more space between groups.
- Since Feb 5th we have had a new strict hygiene policy and routine in place including using sanitiser foam on entry to the building followed by washing hands in a dedicated hand wash sink.
- No longer accept cash
- The whole restaurant is sprayed with disinfectant daily
- During all open hours we have a dedicated member of staff constantly cleaning and disinfecting surfaces in all public and food preparation areas.
- Contact free Go Sing takeaway delivery
- Separate In and Out doors for customers so Go Sing collections do not pass each other.

Pok U and I are stretching everything possible to keep every member of staff on and to stay open. We cannot do this alone nor for long. We wish to continue to play an important part in the Bingham community, keep our business alive and for each of our staff to maintain at least a basic income until the virus passes and a new normal is established.

I know you have been brilliant to us but we may now need a little support. Here's what you can do to help:

1. Please read our new COVID-19 policy to understand how seriously we have taken this since early February to reassure yourselves of our professionalism and give you confidence about our food and service.
2. If you are thinking of cancelling a table, please consider your reasons and perhaps ask us first; it is likely we have covered many of your concerns and can put you at ease.
3. If you or any member of your party are showing symptoms, please stay safely at home.
4. If you need to cancel, let us know as early as possible, so that we can plan better or someone else can have your table.
5. Order a takeaway instead. Go Sing is fully open for longer hours and ready to serve you. You can pay by card and have it delivered to your door at arms length. We have lots of policies in place, such as 1.5m between tables, a constant cleaning regime and more than I can list here. The full list will be on our website and social media pages shortly.

If you wish to support us, we are selling vouchers at 90% of the face value. This allows you to spend money that we can use now to pay staff and bills but you may use later in the year. We will be setting up a PayPal account for this shortly or you can call on 01949831831 and we can post them to you.

All Blue Badge members are now welcome to 20% off the total bill.

Most importantly, we wish that you and all our colleagues can stay safe and well. We are blessed to be part of such an incredible community and would love to do much more to help. We have some ideas but will focus on stabilising the business first, then we shall reach out and extend our support to those in need of help in the local community.

Our opening times as of 10pm, 16th March 2020:

**Yeung Sing & Bar 15**

Wednesday to Saturday 5pm to 11pm

Sunday 1pm to 9pm

**Go Sing**

Tuesday to Saturday

4pm to 10:30pm

Sunday 4pm to 8:30pm



With kindest regards and deepest thanks,  
Nigel & Pok U



**BINGHAM**

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