# SEAGULL BAY

A LAKESIDE MOTEL

SEAGULLBAY.COM | BAYFIELD, WISCONSIN

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OUR STORY YOUR EXPERIENCE GUEST SERVICES DETAILS FOR YOUR STAY LOCAL RECOMMENDATIONS MOTEL POLICIES

Acforne!

### YOUR MEMORIES WITH A VIEW

Thank you for joining us on the edge of the best lake in the world. The Seagull Bay delivers curated experiences; from outdoor adventure to homemade ice cream and hand roasted coffee, to locally sourced food or world renowned music, all within walking distance of your room.

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We have 35 rooms from which to launch your next adventure in the Apostle Islands or to retreat and enjoy the sights, sounds, and tastes of one of America's best small towns Bayfield, WI.

Whatever memories you are hoping to make here with us at the Seagull Bay we will provide everything you need and the view that you won't forget.

### CHECK-IN 3PM // CHECK-OUT 10AM

FREE WI-FI (PW: lakeside)

SMOKE-FREE FACILITY

BIG TOP CHAUTAUQUA OFFICIAL SHUTTLE STOP

COMPLEMENTARY VIEWS OF THE WORLD'S BIGGEST LAKE

PHONE: (715) 779-5558





### WE ARE RESTORING A SLICE OF BAYFIELD, JUST FOR YOU

After big city living, we came back home to live at a pace that was healthy for our family. Back home, to make a place for you.

Thank you for choosing the Seagull Bay Motel while staying in Bayfield. We hope you thoroughly enjoy your stay. We want you to know how much we enjoy having you as our guest. We welcome and appreciate the opportunity to address any concerns or to correct any problems that might arise. Please rely on us for local knowledge that can make your stay more memorable. Again, thanks for staying in Bayfield with us!

Velcome

- Mollie, Isaac, Axel, Ridge, and Banks

### WITH AN EXPERIENCE THIS GREAT, WE'D LOVE FOR YOU TO SHARE IT

We know you are going to make some great memories during your stay. We hope your time with us helps make your experience even better. As a locally owned and family run business we pride ourselves in giving you the best service we can. Letting your friends know about your positive experience, helps us continue to welcome guests for years to come.

Would you consider writing us a review or sharing a memory of your time here on your preferred social media platform?

**REVIEW US ON TRIP ADVISOR** seagullbay.com/tripadvisor



### LIKE, FOLLOW, AND TAG US



FACEBOOK facebook.com/seagullbay



### ENJOY THE VIEW



# GUEST SERVICES

Ì	WIFI	INTERNET:	We	are	happy	to	provide	free
	Wi-Fi for anyone's use.							
	NETWORK: Seagull Bay Motel							
	PASS	WORD: lakesi	de					

**HOUSEKEEPING:** You are welcome to grab your own towels and toiletries in the office in the wooden cabinet. Please call the front desk if you require additional towels or toiletries. The Seagull Bay Motel is a green hotel and a proud member of Travel Green Wisconsin. If you would like housekeeping, please call the front desk by 9am.

**ICE:** There is ice available in the small building with the Chautauqua sign on it. Ice is free for use in your room. If you're filling up a cooler, please purchase it by the bag for \$5 and pay at the front desk.

**DRINKS:** Soda can be purchased from the vending machine on the Ice House deck.

**LUGGAGE ASSISTANCE:** We are happy to help with any luggage assistance; Front Desk staff will ask upon check-in, otherwise, simply ask.

HAIR DRYERS, IRONS & IRONING BOARDS: We have them available in the office, and you're welcome to take them back to your room for the length of your stay.

**PUBLIC SPACES:** Please feel free to enjoy time on the decks and in the yard with other guests. There are Adirondack chairs and a fire pit for anyone to use. Please be respectful of your neighbors.

**PHONE CALLS:** There is a phone in the office available for local calls only, or to call for assistance if there is no one in the office. Please dial (715) 779-5558 to be forwarded to the on-call manager. If no one answers, please leave a message and they will return your call as soon as possible. **SHUTTLE SERVICE:** Seagull Bay Motel offers free shuttle service to Big Top Chautauqua right from the Ice House Deck. Don't worry about driving, directions or parking.

Sit back, relax and enjoy the show! Be sure to make your shuttle reservations with Big Top Chautauqua.

**RECEIVING DELIVERIES:** Any deliveries can be sent to: 325 South 7th Street Bayfield, WI 54814. Have the package marked with Attn. "Your name" and let the office know you are expecting a delivery so that we can receive the package and deliver it to your room.

### CONTACTING GUEST SERVICES:

For any guest service needs please contact us and our on-call manager will assist you. If there is no answer we are likely helping another guest. Please leave a message and we will get back to you as soon as possible.

### PHONE: (715) 779-5558

### CHAT VIA MOBILE:

Alternativly, you can chat with us on your mobile device using our web app. Follow the link below to connect with us.







### CHECK-IN & CHECK-OUT

We want to make your check-in and check-out as easy and seamless as possible.

### Mobile Check-In Process

- You will receive a text message from us on the morning of your arrival.
- This message will include a map of the property, your room number, and where your key is. (*Please see links in Message for Map and FAQ'S*)
- You may text or call us back at any time if you would like to reach us.
- You may request to meet us in the office if you would like. If you see staff around the property stop us and say, "Hi" we would love to see you!
- Thank you for learning along with us in this new normal.

**Check-In** is between 3pm and 6pm. You can simply just text us you have arrived, and we will get you checked-in. Please let us know if you have any questions.

**Check-Out** is at 10am. Please drop your key into the basket labeled "Keys" on your way out. Failure to do so may result in a \$25 replacement fee. With



notice we can accommodate some late checkout requests. Please use QR code to submit late checkout request via the chat feature.

### SMOKE-FREE FACILITY

Seagull Bay Motel has been smoke-free since 1997. We are committed to provide a clean clear and fresh experience for you and any guest staying in the room following your stay. Renting a room means accepting our smoke free policy.

We do not permit smoking or the use of tobacco or tobacco products, marijuana, illegal drugs, e-cigarettes, vape pens, hookahs, incense or cigars. Also prohibited are or c Our any HA' Sm so sm all des

are burning candles, the use or diffusing of patchouli oil or other strong-smelling plant-based essential oils.

Our smoke free facility policy include rooms, and anywhere on Seagull Bay Motel grounds. **WE DO NOT HAVE A SMOKING AREA.** 

Smoking of any kind will result in a \$250 cleaning fee so that the room's next guests will be able to enjoy the smoke free experience we are committed to providing to all our guests. Guests are encouraged to notify the front desk staff immediately if they smell smoke.

### DOG FRIENDLY

We welcome you and your canine friend to stay at the Seagull Bay Motel with approval. Please contact the front desk prior to your arrival.

• There is a nightly fee of \$35 per dog.

- Failure to check in your pet(s) will result in \$50 fee.
- By bringing a dog you agree to abide by the full dog friendly facility policy:
- Dogs are not to be left unattended in guest rooms; they must go with you at all times.
- Guests are responsible for cleaning up after their companion immediately on grounds and properly disposing of the waste in the outside dumpster or as otherwise designated.
- Guests are responsible for any damages and need for cleaning caused by their dog. Guests are responsible for paying the cost of the repair or additional cleaning, including labor. The minimum damage repair cost is \$250.
- Should your dog disturb the other motel guests, we will have no choice but to refuse to continue accommodation for your dog. Additionally, you will be held responsible for compensation given to other motel guests because of disturbances caused by your dog.

### QUIET HOURS

Please show respect for other guests and keep noise to a minimum between the hours of 9pm and 8am. If you become aware of a disruptive guest, please contact management immediately by phone or in person. The volume of televisions, voices, or other devices must be kept at a respectful, level at all times. Please open and close doors quietly. If you are the cause of disruption to another guest, you may be asked to leave and will not be provided a refund.

### NON-HOSTED FACILITY

Seagull Bay Motel is a non-hosted facility with management and staff on-site only between the hours of 7am and 7pm during the high season (Summer). During low season (Winter) management and staff are on site between 9am and 3pm. Please know we may not be in the office, but are nearby working. (Cleaning, laundry, yard work, maintenance, new projects... You name it we are working on it!) The on-call manager can be reached by calling (715) 779-5558. If there is no answer please leave a message so they will return your call as soon as possible.

### PARKING

One free off-street parking space is typically available for each guest room. Additional off-street parking is very limited. Additional free parking is available on nearby streets, but please respect the neighboring businesses and do not park in their parking lots; your vehicle may be towed. Seagull Bay Motel is not responsible for damage to vehicles or for damage or loss of property in parked vehicles, regardless of location.

### OCCUPANCY

Occupancy is between two and six people, depending on the specific room. Please let us know if you plan to have more than two people per room. There is an additional \$15 fee per person per night in excess of two per room. Children 6 and under stay free.















## OUR RECOMMENDATIONS

There are so many great places to eat and things to do in and around Bayfield. If you have any questions be sure to reach out for more specific recommendations.

Seagull Bay Favorite



### FINE DINING

Good Thyme 77180 State Hwv 13. Washburn, WI 54891 (715) 373-5255 www.goodthyme.catering

The Fat Radish 22270 County Hwy C Cornucopia, WI 54827 thefatradish.weebly.com

Lakeside Dining Room 20 Rittenhouse Ave (715) 779-3363 bayfieldinn.com

Portside Bar & Restaurant 34480 Port Superior Rd (715) 779-5360 bayfieldportside.com

Old Rittenhouse Inn's Landmark Restaurant 301 Rittenhouse Ave (715) 779-5111 rittenhouseinn.com

The Pub Restaurant & Wine Bar 647 Main St. La Pointe, WI 54850 (715) 747-6315 madisland.com

Deep Water Grille 808 Main St W Ashland, WI 54806 (715) 682-4200 deepwatergrille.com

### COFFEE, BAKERY & TO-GO

Ashland Baking Company 212 Chapple Ave Ashland, WI (715) 682-6010 ashlandbakingco.com

Wonderstate Coffee 117 Rittenhouse Ave (715) 913-0330 wonderstate.com

Café Coco 146 W Bayfield St Washburn, WI 54891 (715) 373-2253 coconorth.com

Corny Coffee and Sweets 88610 Superior Ave Cornucopia, WI 54827

Wild by Nature Deli 100 Rittenhouse Ave (715) 779-5075 wildbynaturedeli.weebly.com

### FAMILY FRIENDLY

Greunke's First Street Inn 17 Rittenhouse Ave (715) 779-5480 greunkesinn.com

Pier Plaza Restaurant & Lounge 1 Rittenhouse Ave (715) 779-3330 bayfrontinnbayfield.net

Manypenny Bistro 🖌 201 Manypenny Ave (715) 913-0303

The Standard 2521 Lake Shore Dr W (715) 685-2583 bluewaveinnashland.com/ the-sandbar

The Deck at Bayfield Inn 20 Rittenhouse Ave (715) 779-3363 thebayfieldinn.com

Farm House 852 Main St. La Pointe, WI (715) 747-3276 farmhousemadelineisland.com

The Alley 808 W Main St Ashland, WI 54806 (715) 682-4200 deepwatergrille.com/thealley

### PIZZA & PUB FARE

Lyla's Wood Fired Pizza 🔪 (Formerly DaLou's) 310 W Bayfield St Washburn, WI 54891 (715) 373-1125 lylaswoodfired.com

St James Social 200 Rittenhouse Ave (715) 513-6785 stjamessocial.com/restaurant

Hoops Fish Dockside 207 Wilson Ave (715) 779-1250

Patsy's Bar and Grill 328 W Bayfield St, Washburn, WI 54891 (715) 373-5792 patsysbarandgrill.com

Howl Adventure Center Howl Café, Brewery & Food Truck 35265 S Co Hwy J (715) 779-5561 howlinbayfield.com



The Creamery Bar 31 S First St (715) 913-0180 bayfieldinn.com

Morty's Pub 108 Rittenhouse Ave (715) 559-3996 mortyspub.com

Sergeant Pepperoni's 21 N First St (715) 779-0153 greunkesinn.com

**Beach** Club 817 Fort Rd. La Pointe, WI 54850 (715) 747-3955 madelinebeachclub.com

ATTRACTIONS & EXPERIENCES

### MUSIC & ENTERTAINMENT

**Big Top Chautauqua** 32525 Ski Hill Rd (715) 373-5552 bigtop.org

### SEA KAYAKING

Trek & Trail 7 Washington Ave (715) 779-3595 trek-trail.com

Lost Creek Adventures 22475 State Hwy 13, Cornucopia, WI 54827 (715) 953-2223 lostcreekadventures.org



### ORCHARDS

Erickson's Orchards & Country Store 86600 Betzold Rd (715) 913-0717 ericksonorchard.com

Hauser's Superior View Farm 86565 Co Hwy J (715) 779-5404 superiorviewfarm.com

Hillcrest Orchards 35025 County Highway I (715) 779-5756

### FERRY

Madeline Island Ferry Line 100 Main St La Pointe, WI 54814 (715) 747-2051 madferry.com

### MUSEUMS

Madeline Island Museum 226 Colonel Woods Ave La Pointe, WI 54850 (715) 747-2415 madelineislandmuseum.com

Bayfield Maritime Museum 131 S First St (715) 779-5283

### ATTRACTIONS, RENTALS & SHOPPING visit: bayfield.org/experience

### BANKS AND MONEY

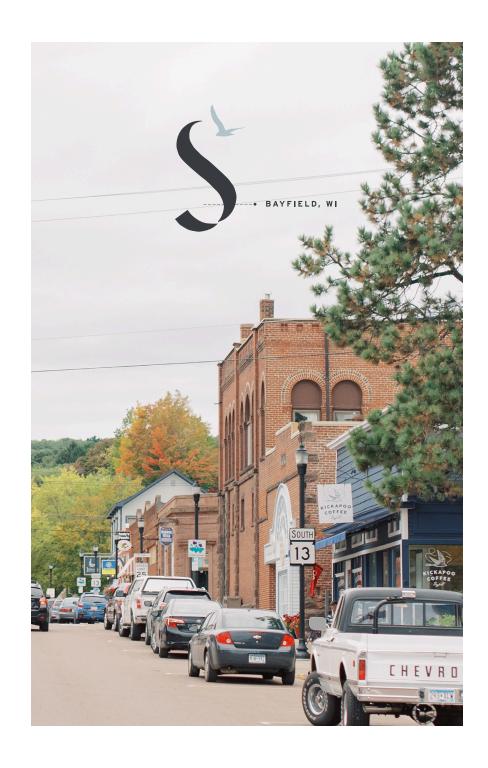
Chippewa Valley Bank 117 S Broad St, Bayfield, WI 866-282-3501

Bremer Bank 129 S Broad St, Bayfield, WI (715) 779-5894

ATM 108 Rittenhouse Ave, Bayfield, WI

### SPA SERVICES

Superior Body Massage & Spa 33 1st St (715) 209-0428 superiorbodymassage.com



# MOTEL POLICIES

### AGE REQUIREMENT

Guests must be 21 years or older with photo identification to check-in. Guests under the age of 21 must be accompanied by an adult. Seagull Bay Motel reserves the right to check photo identification.

### CREDIT CARD AUTHORIZATION AND PAYMENT

A valid credit card is required to make a reservation. We accept all major credit cards. Your credit card and a valid ID must be presented at check-in, at which time your card will be charged for your entire stay.

### CANCELLATION AND CHANGE POLICIES

As a small, independent property, we ask for your understanding and adherence to our cancellation, change, and no-show policies. Please read carefully.

If you must change, shorten or cancel your reservation, do so within the time frame indicated below for a full refund, less the specified change/cancellation fee (per room). If a reservation is canceled or shortened after the cancellation period expires, the quest is responsible for full payment of the original reservation unless rebooking the room(s). Changes or cancellations must be made via phone, and must be confirmed by email from The Seagull Bay Motel. There are no refunds for early departure.

### NO SHOW POLICY

In the event of a no show, the total cost of the stay will be billed to the card on file.

### **RE-BOOKING POLICY**

If you cancel your reservation after the cancellation period expires, we will attempt to re-book your room as a courtesy to you plus a \$50 fee. Your room will be rebooked at the rate of the initial reservation.

### STANDARD CANCELLATION POLICIES

To receive a complete refund for 1-3 night stay, 1-3 rooms requires 72 hours notice prior to the 3pm check-in time for the day of your reservation.

Prior notice of 14 days is required to avoid a \$50 fee per room for shortening, or changing a stay of 3 or more nights, or for three or more rooms. Canceling rooms within this time frame of 3 or more rooms will result in a charge of half the total bill for each room canceled.

### **INCLEMENT WEATHER POLICY**

Bayfield's weather is constantly changing. Please understand that we cannot be responsible for inclement weather or other causes for delays and cancellations at your point of origin or the locations you may connect through when traveling to visit us. We strongly advise you to purchase travel insurance if you are traveling during periods of inclement weather or you have other reasons to suspect you may need to cancel your reservation.

### SPECIAL DATE CANCELLATION POLICY

Apple Fest Cancellations: Due to the high volume of guests we receive each Fall for the Bayfield Apple Fest, if you have reserved a room with us that weekend and need to cancel, we are only able to refund your charge, if it is 30 days prior to the start of Apple Fest.

### MINIMUM NIGHT STAY

Our standard minimum night stay on high season weekends is 2-4 nights, depending on the unit. We do not allow check outs on Saturdays. Some holidays and special events may be subject to longer minimums. Rooms are sometimes available for single night stays at a premium rate.

### DAMAGE TO PROPERTY

Guests are responsible for any damage or loss they cause to the property. Guests may be charged for cleaning fees, damaged/stained towels, linens, and other soft goods. Please see the smoking policy for more detail on our smoke-free facility policy above.

### GROUP RESERVATIONS

Reservations are limited to three rooms to ensure the comfort and enjoyment of all guests. If you have a larger group, please call or email our office to make a special request for a group requiring three or more rooms.

We will consider your request in advance of processing your reservation. Reservation requests submitted online for three or more rooms, or individual online reservation requests to fulfill a group reservation of three or more rooms will be unconfirmed until specifically confirmed by a manager via email.

### PARTIES, EVENTS, AND GATHERINGS

To ensure all guests enjoy the comfort and safety of the facilities we offer, Seagull Bay Motel upholds a strict zero-tolerance policy regarding unapproved parties, events, and gatherings.

Private events at Seagull Bay Motel that include guests not staying at the property require prior approval. Any person on our premises creating excessive noise or disturbance, or whose presence exceeds the permitted number of guests per room will be requested to leave. The guest(s) with the reservation may also be asked to leave without refund.

A separate events agreement and additional fees may apply to group events. Please contact our office at: hello@seagullbay.com if you would like to schedule your event with us.

### LOST AND FOUND

There is a box at the front desk with items found at the motel. You will be asked for a description before said item is returned to you.

Valuable items (for example money, gold, or jewelry) will be transferred the same day as we find them to the local police station. Used items such as food and personal care products will not be placed in lost and found but will be thrown in the trash. Other items such as clothing will be stored at the Front Desk for one week before disposal.

Please contact the motel at (715) 779-5558 for inquires. Seagull Bay Motel will return lost property with appropriate identification. Within the United States, the motel will ship lost property back to you. Shipping costs will be a minimum of \$25, depending on the size and content of the lost property. Seagull Bay Motel is not responsible for damage or loss of property left at the motel.

### MEDICAL AND HEALTHCARE

IF YOU ARE EXPERIENCING A MEDICAL EMERGENCY **DIAL 911 IMMEDIATELY** 

Memorial Medical Center 1615 Maple Ln, Ashland, WI 54806 (715) 685-5500 ashlandmmc.com

THIS DOCUMENT IS A NON-EXHAUSTIVE DESCRIPTION OF SEAGULL BAY MOTEL POLICIES. PLEASE CONTACT US FOR CLARIFICATION IF YOU ARE CONCERNED ABOUT ANYTHING NOT SPECIFICALLY MENTIONED IN THESE POLICIES.

THE SEAGULL BAY MOTEL RESERVES THE RIGHT TO ADD TO. ALTER OR AMEND ANY OF THE TERMS. CONDITIONS. AND RULES IF AND WHEN NECESSARY.



### NOTE ON BAY WEST MURALS:

Bay West has a rich history which has been painted on our walls. The beautiful mural on the walls is full of deep tradition, let us tell you their story.

Here in Bayfield, we are honored to have Red Cliff, also known as Miskwabiikong, as our neighbor to the North on the shores of Lake Superior. Red Cliff is an unincorporated community in the town of Russell. Red Cliff is the administrative center of the Red Cliff Band of Lake Superior Chippewa. The reservation has over 7,300 members, primarily Native Americans. The Red Cliff Reservation was created through a series of treaties between the U.S. Government and the Red Cliff Band of Lake Superior Chippewa Indians (Red Cliff Band), the most recent being the treaty of 1854.

Bay West has a long history that has evolved through the years Bay West was once a family home that Isaac's aunt and uncle grew up in! Bay West was formally a dairy farm. The property had a huge walk-in freezer for dairy storage until it was removed when the remodel began in 2021. The property was then bought in the late 1980's by the DePerry Family from Red Cliff and turned into a B&B called the Deamcatcher. They added the addition which included 5 units on top of the home, it was at this time that the murals were painted by Rita V. Many years later Mike and Jeanne Goodier bought the Dreamcatcher and turned it into part of Seagull Bay Motel as their annex lodging. In 2016 the Carriers bought Seagull Bay Motel and that included Bay West (The Dreamcatcher). They saw more than just annex lodging and wanted to bring life back into this property. They had a wonderful vision from the start by bringing these beautiful pieces of art to life with tasteful accents in the room. They did minor updates for the first 5 years, then in late 2021 began the remodel of Bay West. In June 2022 the big reveal of the new Bay West was released! Fully renovated rooms, updated family units, and a newly built additional unit.



# **SEAGULL BAY**

### A LAKESIDE MOTEL

325 SOUTH 7TH ST, BAYFIELD, WISCONSIN 54814 (715) 779-5558 SEAGULLBAY.COM

> @ SEAGULLBAYMOTEL FACEBOOK.COM/SEAGULLBAY





CERTIFICATE OF EXCELLENCE 2018, 2019, 2020, 2021, 2022 & 2023