



JEN LYNNE

Art & Photography FAQ'S

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Custom Art Commission FAQ'S

What sizes do you offer?

Any size (square or rectangle) is available. The largest I can get panels is 48x72. If you are looking for something larger, we can do multiple panels.

Can you paint on site?

Yes, I can arrange on site painting. Depending on the painting type, size and materials, it can sometimes take over a month to produce an art piece. But we can work all of that out, I'm always up for a challenge!

How are your pieces shipped?

Due to the nature of the materials I use (wax), my art pieces are very temperature sensitive and how they are shipped will depend on the time of year. I prefer to not ship when the temps are freezing or if there is extreme heat. If I can drive the piece to you that is best :) But I will use UPS or FedEx next day air for pieces under 24x36. They will be wrapped and packed by me and come with insurance. For pieces larger than 24x36 I prefer to use a fine art shipper which will deliver your art piece in a temperature controlled van. Shipping is all quoted up front and will be provided to you in the quote I send via email.



Custom Art Commission FAQ'S

What is included in your standard rates?

My rates include a custom photo session of your horse. From there, we pick the image to work from and I will create your custom commission.

Can I send you images and have you paint on them?

Due to photography copyrights, I do not allow other photographers work unless I am working directly with the photographer.

Do you do abstract art or only horses?

I do all kinds of encaustic art, from abstract to photo encaustic. I am always up for doing something new, so if you have a thought and want something custom, reach out and we can come up with something fun!

What do I need to do to book a commission with you?

Click on the commission form, fill out your information. I will get in touch with you via email or phone. On our call, we will work out a size and concept. A 30% non-refundable retainer is needed to hold the spot and the remaining balance is due upon delivery. I will work with you along the way, sending you process images and videos. Unless you want to be surprised, in that case it will be hush hush :)



Lifestyle & Family Photo FAQ'S

What do your photography packages include?

Full editing of all your final images, a private online gallery to preview the images and a link to download all your final high-res, un-watermarked images so you can print or share whatever you like!

What is your deposit refund policy and when is final payment due?

Deposits are non-refundable, unless the session is canceled by me, permanently, or if we mutually agree to not do the session. Final payment for the session is due the day of!

Do you photograph weddings?

Although weddings are not my focus anymore, I still take on the occasional special event every now and then. Contact me to see if we are a fit!

How soon will I get my images?

My turn around time is typically 3 weeks.

What if it rains?

When you schedule your session with me we will book a primary date and a rain backup date. If its raining on the backup date, we can choose another day that works best for you!



Lifestyle & Family Photo FAQ'S

I picked 3 dates for our photoshoot; how will I know which date we are scheduling?

As soon as you submit your form for the session, I will contact you with my availability. I always try to be as flexible as possible on dates and timing, it will likely be the first date you choose on the form.

What is the best time of day to do our session?

There are a few factors that go into timing. My general rule of thumb is to start the session about an hour and a half before the sun sets. This will give us the best, most flattering lighting. However I do understand if you have little ones and they are better in the morning, we can certainly work around everyone's schedule!

Do you do indoor photography? Do you bring a backdrop?

All of my sessions are done in natural light with no backdrops. I prefer to photograph outside, but in a pinch I can do sessions inside. If an indoor session is your preference, please let me know in advance so I can be prepared.



Lifestyle & Family Photo FAQ'S

My kids never smile for the camera, do you have any tricks to help get some smiles?

While I do everything I can to get the kiddos to smile at me, sometimes they just don't want to. And that's ok! This session is all about capturing these moments that you are living in right now and capturing memories that will live on forever.

My philosophy with kids is to let them run around, get their energy out, all while keeping the camera focused on them. Eventually we usually get a smile 😊

I try to let things happen naturally when it comes to kids, and I have a few tricks up my sleeve that sometimes helps!



Lifestyle & Family Photo FAQ'S

What should we wear?

Gone are the days of “white shirts and jeans on a beach”! I think each member of your family should be in something that compliments what everyone else is wearing! Or let the kids wear what they want, remember this all about capturing those times together at this stage of your lives ☺ You don't need to buy all new clothes; you can go shopping in your own closet.

Get together some bright pieces, some neutral pieces, some different layers. Wear something that reflects your personal style, personality, and compliments. One thing to think about is if you plan to hang these images in your house, wear colors that compliment your interior design. If you're having a hard time deciding which outfit to wear, contact me and let's talk it out!

The most important thing is to feel comfortable and confident in your clothing.



Equine Photo Sessions FAQ'S

Do I have to be there when you photograph my horse?

It's always best if the owner can be present when I am photographing horses. But it's not necessary, as long as the barn manager or trainer is available to show me where the horse is and what is allowed at the barn. I always bring an experienced horse assistant with me, and we can arrive early to groom for you (a fee of \$100 will be applied if we need to groom for you)

My horse is VERY food motivated, how do I keep his attention and prevent him from dragging me to the grass?

While I do my best to get their attention during our shoot, horses can be very demanding when it comes to grass! I always suggest hand grazing them for at least 30 minutes prior to our shoot time (after you groom them) in the location where we will be doing our session. This gives them a change to calm their minds and get some of that sweet sugary grass in their bellies!



Equine Photo Sessions FAQ'S

What tack will I need for the session?

That depends on what you want highlighted. If you have a special bridle or halter, or we can photograph both! Please make sure your tack is cleaned and shiny prior to my arrival so we can dive right into it!

What if my horse doesn't like your camera?

Horses can be very unpredictable sometimes, but I have found in my many years of horse experience that if you go slow, give them a chance to adjust to new things, they will find that its not so scary. We bring lots of peppermint and treats to get their attention and take the distraction of the camera away!

Do you use backdrops or flash equipment?

No, I use all natural light and natural backgrounds for my sessions.



Equine Photo Sessions FAQ'S

My horse lives outside in my backyard, can we still do photos?

Of course! Its better to photograph them in an environment where they are comfortable. Even if you think your backyard isn't very photogenic, you would be surprised what I can capture in a wide variety of environments!

I really want a photo of my horse with a black background, but we don't have a barn aisle or indoor area. What do you suggest?

If you are concerned about the location of where your horse lives, I can always come out to take a look prior to our session (this will depend on your location, or we can Facetime/Zoom call to give me a better visual). Sometimes the location just doesn't have a spot to feasibly do those types of sessions, but we can usually make something work no matter what!



Equine Photo Sessions FAQ'S

I would like some photos of me riding my horse, should we do that before or after the pictures on the ground?

I would suggest any riding images be done after we do the other pictures. If you plan to do any jumping, a trainer or barn manager will need to be present unless you are on your own property.

What should I wear?

You don't need to buy all new clothes; you can go shopping in your own closet! Get together some bright pieces, some neutral pieces, some different layers! Don't limit yourself to riding clothes. We can do a few different outfits!

Wear something that reflects your personal style, personality, and compliments your horse's coat color. If you're having a hard time deciding which outfit to wear, contact me and let's talk it out!

The most important thing is to feel comfortable and confident in your clothing.