

## **Fry-tender & Ice Cream Monger – the most delicious decision you'll ever make!**

**Part-time; \$12/hour plus tips**

Here at Frydae, we make magical ice cream and French fry creations to create joy through moments of wonder. We believe in top notch customer service, creativity & self-expression, teamwork, an amazing work environment, and endless ice cream and fries!

### **A Day in the Life at Frydae**

- Contribute to an environment that fosters happiness, connection, and a sense of community for our team and our guests.
- Provide outstanding customer service in a potentially very fast-paced and high-volume environment.
- Be you! We appreciate and recognize the value that differences in perspective and culture can bring to an organization.
- Respect safety and quality standards – safety, cleanliness, friendliness, and consistency are the key to an exceptional experience for our guests.

### **Job Tasks**

- Cashier duties using Toast point of sale system – take orders, process credit card payments, and handle cash.
- Maintain an exceptionally clean establishment – constantly ensure that the floor is clean and free of debris, all surfaces, tables, chairs, trash, and beverage stations are wiped down regularly, bathrooms are kept fresh and tidy, kitchen equipment is well cared for during each shift.
- Ice cream – scoop ice cream; create magical loaded shakes and other delicious ice cream treats.
- Fries - prepare street fry creations. You will be properly trained to safely use our state-of-the-art fryer to prepare French fry menu items.

### **Qualifications**

- 16 years of age or older.
- Open availability including evenings, weekends, and holidays.
- Ability to stand for long periods of time.
- Ability to perform some physically demanding tasks – must be able to go up and down stairs several times per shift, must be able to lift/carry 20 pounds.
- High school diploma, GED, or currently enrolled required.
- Reliable transportation to/from workplace.

### **Frydae Values**

- Create the unbelievable.
- Show up generously.
- Act with thoughtful curiosity.
- Share human kindness.
- Make. It. Count.

*Frydae is proud to be an equal opportunity employer of all qualified individuals!*

## Manager

### Frydae Street Fries & Ice Cream

Full-time; pay negotiable based on experience and qualifications.

This is a hands-on management position requiring tactful delegation and leadership by example. This position is responsible for daily quick-service operations like staffing, food/supply orders, managing a team of 10-12 part-time employees, and working alongside the business owner to achieve operational goals. Most importantly, the manager should have the desire to embrace our passion for the local community, have an eye for detail, a willingness to clean (a lot!), and the stamina to serve people in a fast-paced environment. Refer to the part-time job description for a complete list of duties and requirements in addition to the following:

#### Qualifications

- At least 18 years of age or older.
- High school diploma or equivalent.
- 2-3 years of customer service experience, preferably in a food/beverage service setting.
- At least one year of management experience.
- Daytime and evening availability; a set schedule is possible.
- ServeSafe Certification preferred.
- Availability to answer questions from staff via calls/texts off duty.
- Dedication to impacting results with a “whatever it takes” attitude.
- Creative and detail oriented.

#### Job Tasks

- Manage a team of 10+ part-time employees, including hiring, training, scheduling, and performance management duties.
- Ensure core values are upheld by the team.
- Ensure highest standards of guest service and cleanliness of the establishment.
- Cash handling and reporting.
- Meet and exceed all aspects of health and safety standards.
- Ability to make frequent and creative posts on social media, like TikTok, Instagram, and Facebook.

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