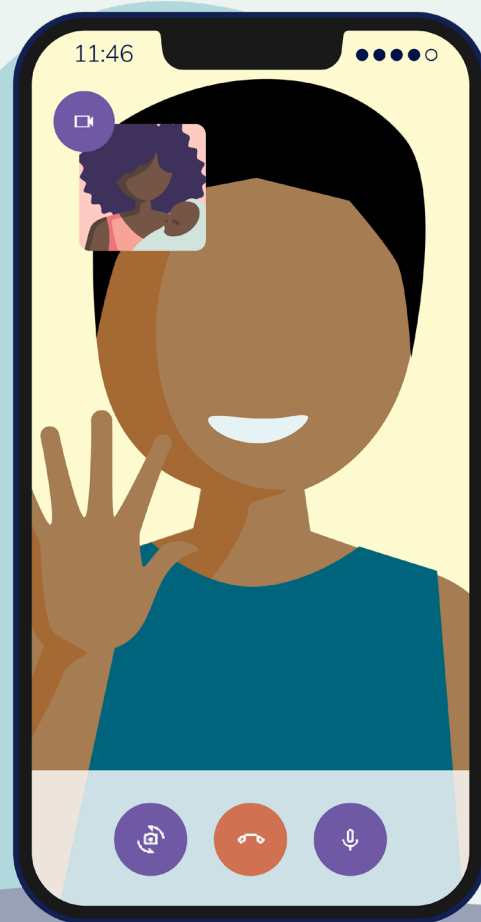


Pacify



BRAND STYLE GUIDE

2024

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BACKGROUND

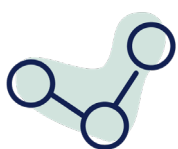
Pacify is the first **24/7** telehealth app for new parents. Our on-demand technology quickly and conveniently connects new parents to a nationwide network of healthcare experts at the touch of a button through their mobile devices. Studies have shown that the first **1,000 days** of a child’s life are the most important to their development. Pacify’s technology was created because we recognized that new parents need highly-responsive, non-emergency healthcare support during this critical time period.

In addition to maintaining a thriving consumer product business, Pacify provides its services to many new parents at no cost through partnerships with employers, health plans, and other public health programs. Pacify is filling an important gap in the healthcare system as a premier go-to resource for pediatric advice and support.



Brand Vision

All families will have access to a modern healthcare experience that seamlessly connects insurers, clinicians, and community support. Pacify provides 24/7 access to highly-trained doulas and lactation consultants. Our mission is to be the leading provider of virtual value-based care in maternal and pediatric health, providing instant feeding and doula support for every family. Pacify is committed to four key values in support of our mission:



DATA-DRIVEN STRATEGIES

We bring high-quality care to our partners and the families they serve using data-backed strategies. We uphold the highest standards of maternal and infant health research in partnership with leading organizations such as the National Institutes of Health.



PARTNERSHIP OVER DISRUPTION

We convene healthcare decision-makers to bridge gaps in access to maternal and infant health services. We complete the continuum of care by reinforcing the medical home with 24/7, on-demand support.



FAMILIES FIRST

We bring a modern healthcare experience to patients, members and the families that support them. We streamline interactions with the healthcare system, helping families access existing services and creating solutions where none exist.



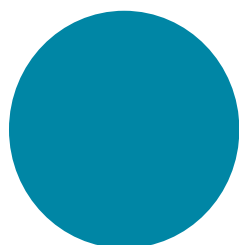
HEALTH EQUITY

Our work with Medicaid, WIC and other public health programs underscores our commitment to serving all families, particularly the medically underserved. Through our Diversity in Lactation Consulting Scholarship, we promote diversity within the maternal healthcare provider workforce.

Color Palette

We have carefully curated Pacify's color palette to appeal to the ever-evolving demographic of our users, while communicating the innovation of our mobile platform technology. Preeminent in our primary palette is our logo color, "Pacify Purple." As we have matured, our palette has evolved along with us. Part of our evolution includes allowing "Pacify Purple" to maintain its significance as our primary logo color, but otherwise reducing the volume and frequency of the color in our brand materials. Our other two primary colors should be utilized more frequently, along with our secondary palette when other colors are needed.

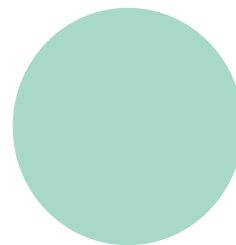
PRIMARY



CMYK: 84/34/26/1
RGB: 0/134/165
HEX #0086A5

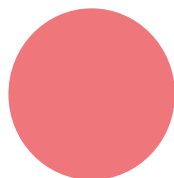


CMYK: 66/74/0/0
RGB: 111/89/165
HEX #6F59A5

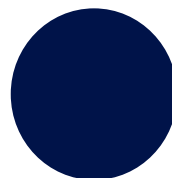


CMYK: 34/1/26/0
RGB: 168/216/199
HEX #A8D8C7

SECONDARY



CMYK: 1/67/41/0
RGB: 239/118/122
HEX #EF767A



CMYK: 100/95/34/47
RGB: 0/19/73
HEX #001349



CMYK: 32/38/0/0
RGB: 180/157/248
HEX #B49DF8



CMYK: 69/0/44/0
RGB: 59/188/167
HEX #34BFA7



CMYK: 41/30/0/0
RGB: 144/167/253
HEX #90A7FD

Logo

WORDMARK

The Pacify wordmark is one of two expressions of our brand identity - it is used to represent Pacify the product (mobile app) and Pacify-related collateral (SDK technology, Provider networks, collaborations and partnerships, etc.). It should never be distorted or redrawn when utilized for communications or co-branding. Please adhere to the following guidelines to ensure that the Pacify wordmark is always applied consistently and maintains brand integrity.

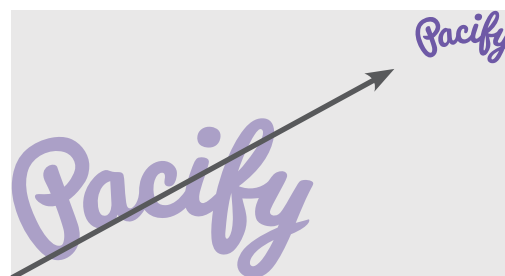
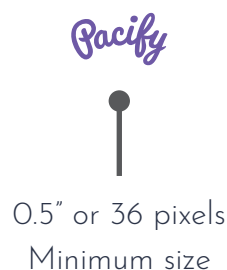
Clear space



When using our logo with additional visual elements (text, graphics, photographs, or other logos), it's important to give it some space to breathe. Always maintain a minimum clear space proportionally equal to **x**, as outlined in the diagram at left.

Minimum size and scaling

Do not alter, rotate, or distort the Pacify wordmark. To ensure the wordmark maintains visual impact, do not reduce its scale below a half inch (36 pixels) wide. To maintain proportions when scaling, hold the "Shift" key in most software programs.



Logo, Wordmark

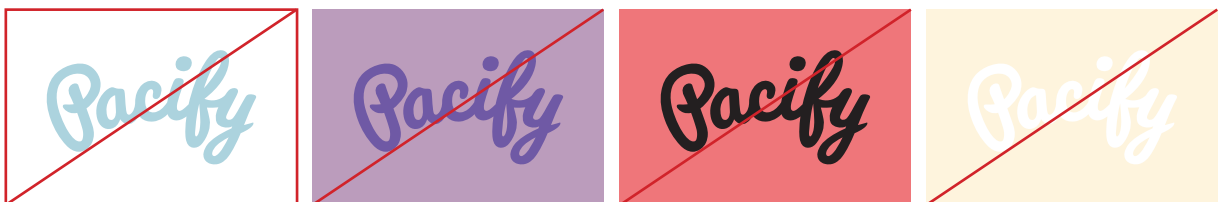
Color: Pacify's wordmark should appear in "Pacify Purple" or reversed out wherever possible.



In cases where our "Pacify Purple" and white color combination is not possible, you may utilize our brand color palette for our wordmark in the following combinations:



INCORRECT COLOR USAGE: The Pacify wordmark itself should never be modified to any color other than "Pacify Purple," white, navy, or black (when color is not possible). Do not place our standard "Pacify Purple" or black logo over any backdrop other than white. Do not place our white logo over light backdrops which would render it illegible.



Logo, Wordmark

Over Photos: Our wordmark should only be placed over light photos upon which it is legible, in “Pacify Purple”. In other instances, our white logo may be used prominently or as a watermark.



Don'ts: Do not alter, distort, or embellish our logo in any way. The following examples demonstrate incorrect usage of our logo:

Pacify

Pacify

Pacify

Do not italicize, skew, stretch, or distort the proportions.

Pacify

Do not change the
opacity

Pacify

Do not outline

Pacify

Do not apply drop-
shadows

Pacify

Do not rotate

Pacify

Do not apply
gradients

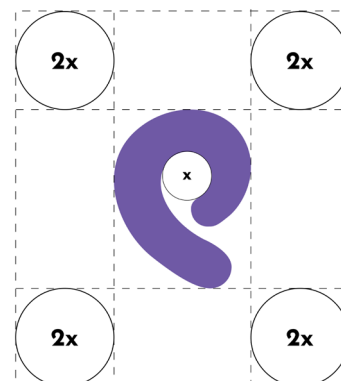
Pacify

Do not apply
graphic effects or
filters

SECONDARY LOGO ICON

Clear space: In place of the wordmark, Pacify's "P" symbol can be used to denote the brand. Similar to the wordmark, the symbol should never be re-drawn or distorted to maintain the brand's integrity. The symbol needs adequate spacing around it based on the following guidelines:

The inner shape of white space within the "P" character creates a circle equal to x . When using our symbol with other imagery or text, be sure to leave a margin equal to **2x** aligned with the edges of the symbol.



Uses: Pacify's "P" symbol is an alternative logo icon that can be used in collateral where the wordmark is not appropriate. The symbol can be utilized in the following ways:



As Pacify's app icon



On internal & partner collateral

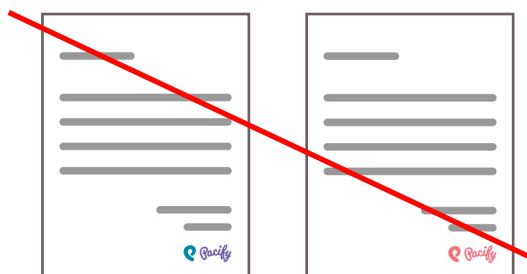
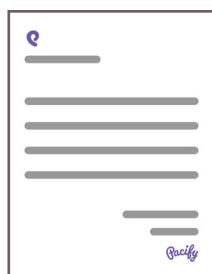


On photography



Within illustrations to represent the app

The Pacify wordmark and symbol should not appear next to one another in a horizontal lockup. When using both the wordmark and the icon on the same material, both must appear in either "Pacify Purple", white, or black.



Logo, Secondary Logo Icon

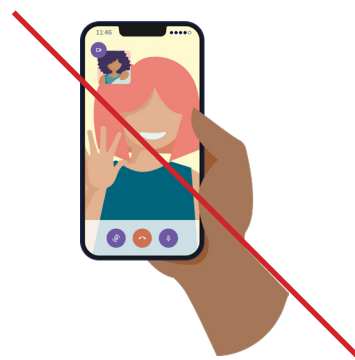
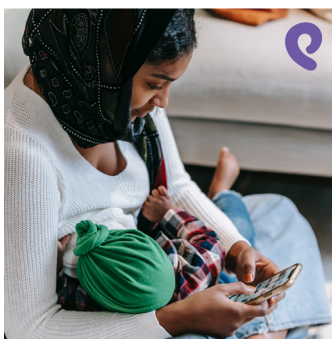
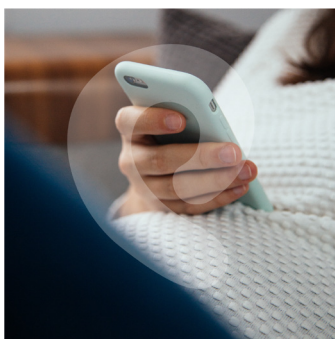
Color: Whenever possible, our symbol should only appear in “Pacify Purple.” If “Pacify Purple” is not possible, it may appear in white or black.



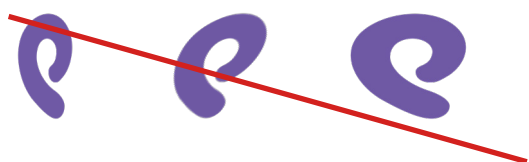
In instances where these options are not possible, the symbol can appear in white on top of the following colors in our palette:



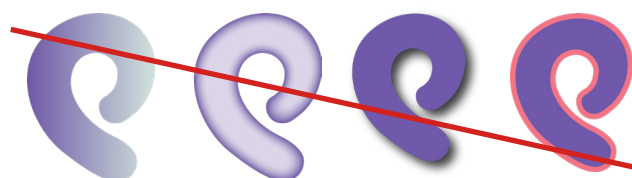
Over Photos: Our symbol can be placed over photos as a prominent branding element or as a watermark in “Pacify Purple” or white.



Don'ts: Do not alter, distort, or embellish our logo in any way. The following examples demonstrate incorrect usage of our logo:



Do not skew, distort, or otherwise change the proportions of the symbol.



Do not apply gradients, graphic effects/ filters, drop shadows, or outlines.

Typography

PRIMARY TYPEFACES

Across all platforms representing the Pacify brand, as a rule and wherever possible, use **Mulish** for headings and **Josefin Sans** for body text. Both fonts are geometric, elegant, and welcoming, making them ideal for both user and partner-facing design. After this, use fallback font as needed.**

Mulish

| | |
|-------------------|---------------------------------|
| SemiBold | <i>SemiBold Italic</i> |
| Bold | <i>Bold Italic</i> |
| Extra Bold | <i>Extra Bold Italic</i> |
| Black | <i>Black Italic</i> |
| ExtraBlack | <i>ExtraBlack Italic</i> |

Josefin Sans

| | |
|-------------|---------------------------|
| Thin | <i>Thin Italic</i> |
| Light | <i>Light Italic</i> |
| Regular | <i>Italic</i> |
| SemiBold | <i>SemiBold Italic</i> |
| Bold | <i>Bold Italic</i> |

FALLBACK FONT

| | |
|------------------------|--|
| Helvetica Neue Thin | <i>Helvetica Neue Thin Italic</i> |
| Helvetica Neue Light | <i>Helvetica Neue Light Italic</i> |
| Helvetica Neue Regular | <i>Helvetica Neue Italic</i> |
| Helvetica Neue Medium | <i>Helvetica Neue Medium Italic</i> |
| Helvetica Neue Bold | <i>Helvetica Neue Bold</i> |

TEXT COLOR OPTIONS



CMYK: 100/96/37/35
RGB: 18/32/82
HEX #122052



CMYK: 84/74/47/45
RGB: 44/51/71
HEX #2c3347



CMYK: 84/34/26/1
RGB: 0/134/165
HEX #0086a5



CMYK: 1/67/41/0
RGB: 239/118/122
HEX #ef767a



CMYK: 66/74/0/0
RGB: 111/89/165
HEX #6f59a5

**Please note: contracts, grants, and other legal documents sent or received may adhere to the standards expected of that medium (eg. Times New Roman).

Typography

HIERARCHY OF FONT STYLES

The following definitions classify typographic rules for web and document-based collateral. Marketing materials such as flyers, posters, postcards, etc., may customize these styles (adjust size, weight, and color) to accommodate design flexibility.

This is a Page Title - H1

Font: Mulish (Black); HEX#0286a5; 25 pt

THIS IS A PRIMARY HEADING - H2

Font: Mulish (ExtraBold, Uppercase or Title Case); HEX #122052; 14 pt

This is a Secondary Heading - H3

Font: Mulish (ExtraBold); HEX #0086a5; 13 pt

THIS IS A TERTIARY HEADING - H4

Font: Josefin Sans (Bold, Uppercase); HEX #6f59a5; 11 pt

This is Paragraph Text. Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec odio. Nullam malesuada erat **ut turpis**. Suspendisse urna nibh, viverra non, semper suscipit, posuere a, pede. Morbi in sem quis dui placerat ornare. At vero eos et accusamus et iusto odio dignissimos ducimus qui blanditiis praesentium voluptatum deleniti...

Font: Josefin Sans (light); HEX#122052 (highlight semibold, HEX#0086a5); 12 pt

Over **1,500** participants enrolled in the Pacify program between June 2016 and December 2017

Data callout A Font: Josefin Sans (bold); HEX#0086a5; 18-24 pt

Users connected with an IBCLC in an average of **22** seconds

Data callout B Font: Josefin Sans (bold); HEX#ef767a; 18-24 pt

Pacify's network of lactation consultants and registered nurses has helped more than

100,00 families.

Data callout C Font: Josefin Sans (bold); HEX#6f59a5; 18-24 pt

Illustration

We use illustration to communicate ideas, visualize data, and tell stories to our users and partners alike. Pacify's illustrative style has been carefully crafted to convey a sense of optimism, tranquility, and approachable innovation through the use of geometric shapes, smooth curves, and a soothing color palette. We serve diverse populations across the country and are careful to represent the wide range of demographics in our communities.

ILLUSTRATIONS



Diverse demographic representation;
absence of facial features allows for relatability

Organic shapes and
circular frames create
narrative vignettes



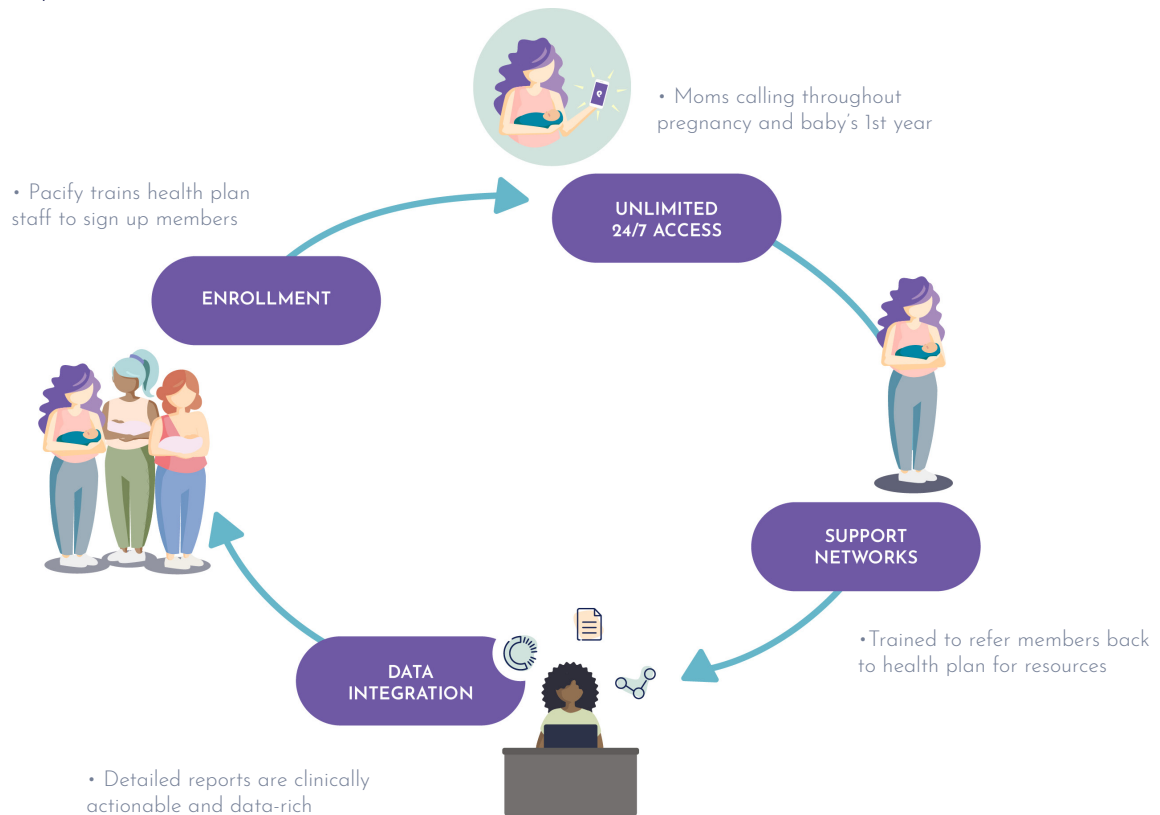
Reduce and simplify
illustrations to create icons and
building blocks for infographics



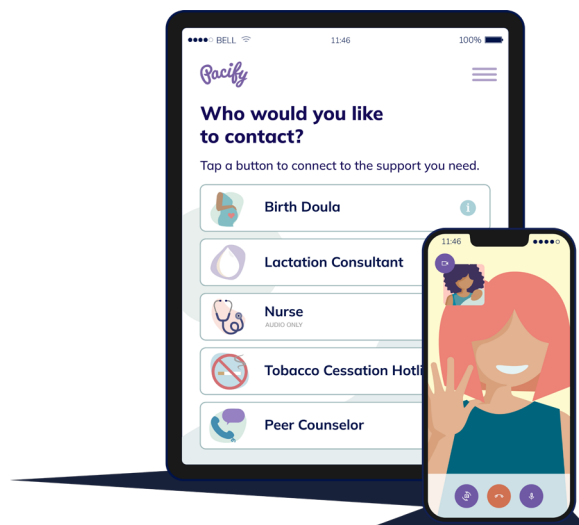
Illustration

INFOGRAPHICS

Infographics can consist of illustrative vignettes woven together by timelines, directional narratives, and text...



...or a full, cohesive illustration conveying a moment-in-time.



Illustration

ICONS

Pacify's iconographic styles include detailed illustrations (full color palette, maximum visual information included) as well as basic icons (monochrome, suggestive representation). Narrative infographics and animations should implement the highest level of detail, whereas broader concepts and overviews (such as data visualization and bulleted lists) can utilize a more simple style.

Detailed



Basic



SHAPES

We use soft shapes to complement and accentuate text and images in our various materials. This is an important aspect of Pacify's visual identity. When using shapes to emphasize or accompany information, sharp angles should be avoided. Soft, organic shapes and circles within our color palette may be used in the following ways:

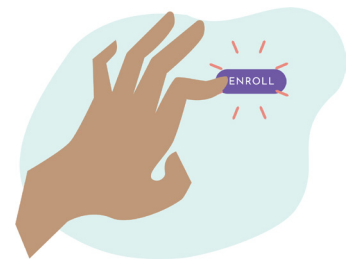


**Premium care strong
enough for all parents.**

Behind text, at reduced
opacity/saturation

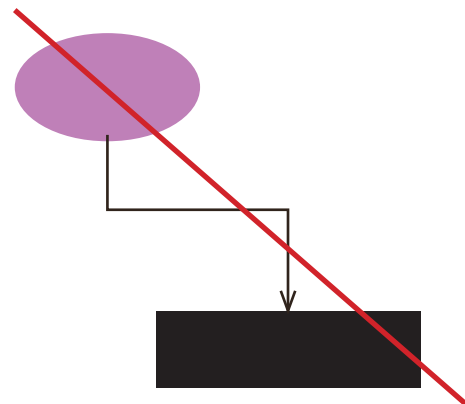
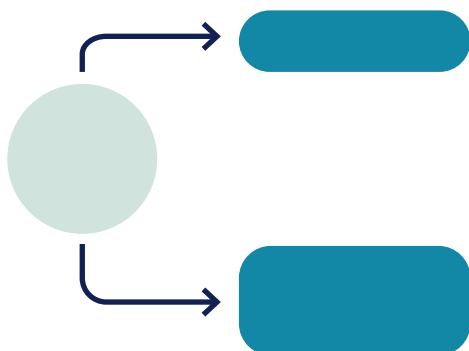


Over photos at
reduced opacity as a
branding element



As a background
for illustrations

When creating infographics, charts, and diagrams, organic shapes can make the composition too visually cluttered. In these instance, use circles, pill shapes, or rounded rectangles in our color palette to emphasize and contain information. When utilizing lines and arrows, use rounded angles and leave some space between the different elements to create a smooth and natural flow.



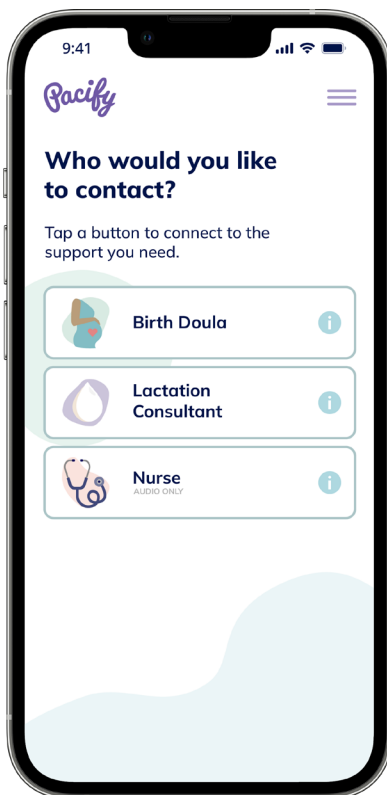
Photography

Photography is a vital tool for representing the diverse communities that we serve and communicating the values that drive the Pacify experience.

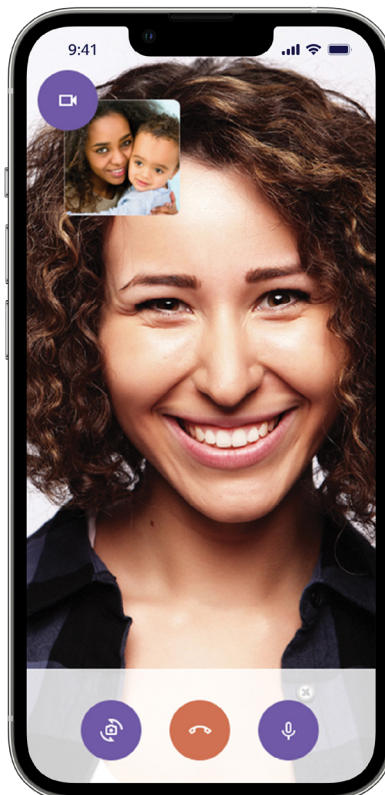
Our photography style is light, relaxed, and approachable, utilizing natural light and a soft focus whenever possible. Photos of users interacting with our product and with each other should feel natural and unassuming. Photos used in Pacify-related collateral should communicate calming, nurturing, and optimistic sentiments focused on empathy for the parenting journey (see following pages).

When cropping and placing photos, use soft curves as framing devices, which can incorporate bands of our brand colors and/or a matching overlay on the image.

When depicting the Pacify app itself, use either of these screens or the symbol logo, in white, on a “Pacify Purple” background.



Home Call Screen

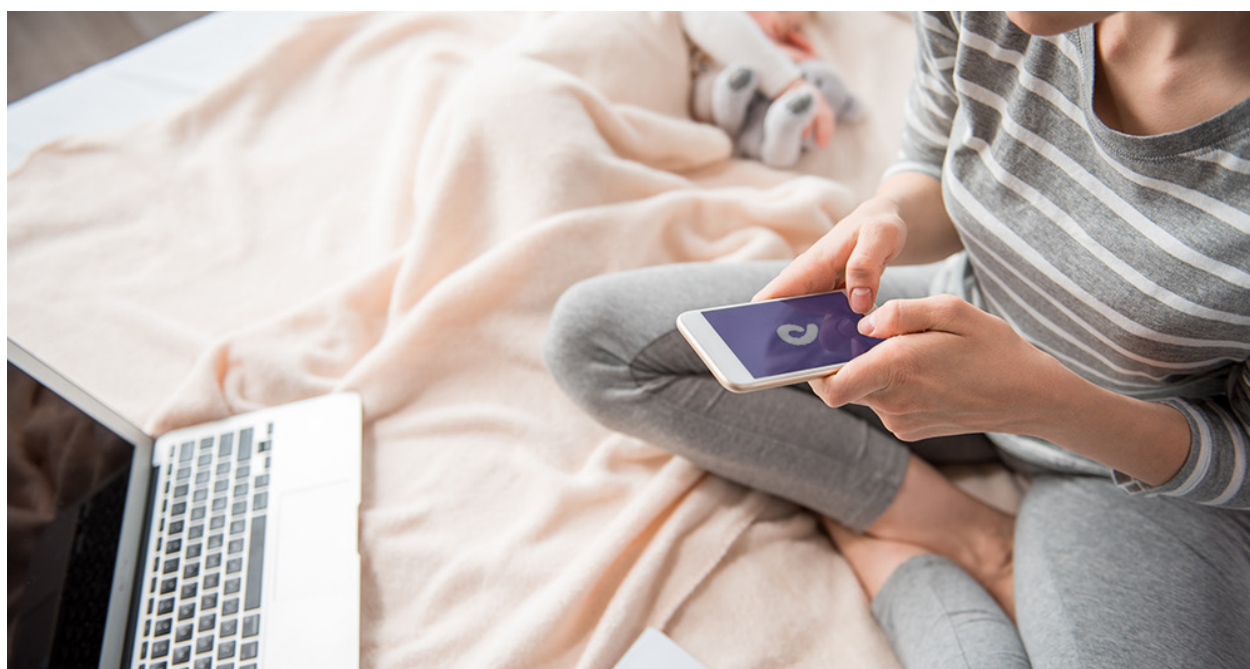


Provider Call Screen



Pacify Logo Icon

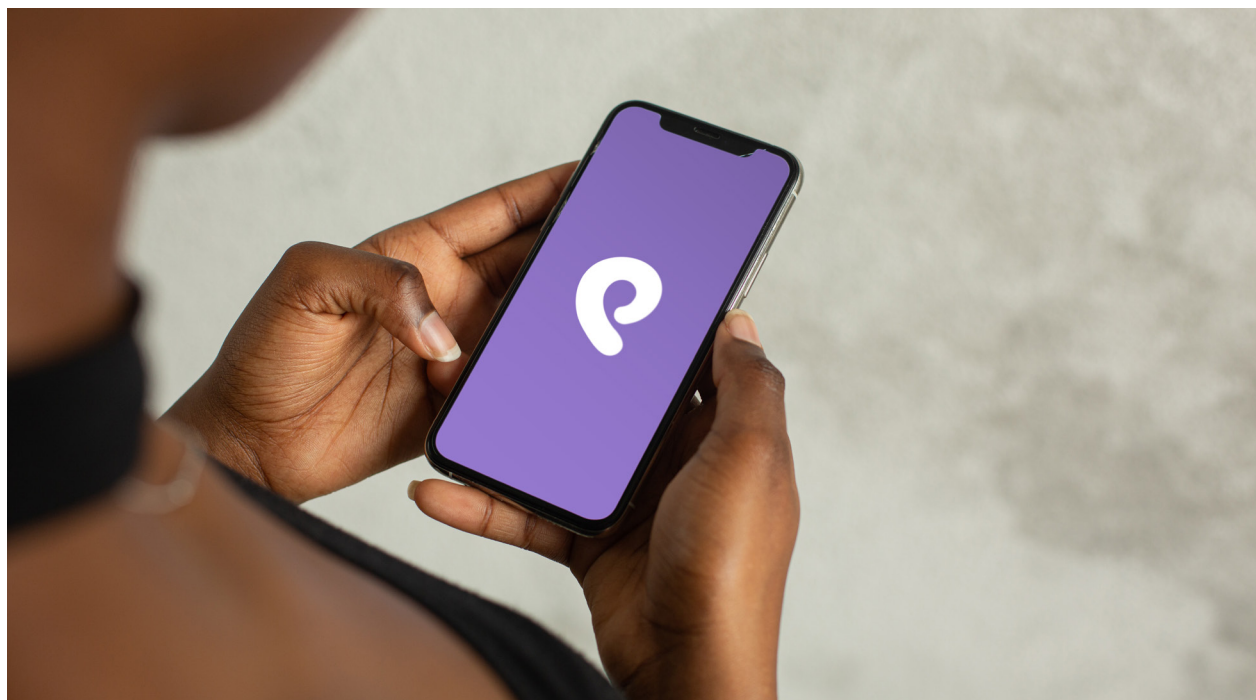
Photography



Photography



Photography



Examples of Use

Please see the following examples of materials incorporating some of the principles outlined in this style guide:

8.5" X 11" FLYER (NOT TO-SCALE)

Body font weights and colors adjusted to emphasize information

H1 and H2 fonts scaled to fit materials

Primary logo with appropriate clear space

Instant feeding and doula support for every family.

Pacify

24/7 access to highly-trained doulas and lactation consultants. Peace of mind, anytime.

Pacify's network of **100+ lactation consultants and registered nurses** have helped more than **100,000 families**, reducing costs and improving outcomes for 50+ partners at managed care organizations, health systems, non-profits and employers across the country.

24/7 video support

Unlimited consultations

Services available in English & Spanish

Answer time of 3 minutes or less

Symbol logo represents Pacify app

Soft organic shapes used to frame content and break up text

Bulleted list of simple icons, consistent graphic styling

Available on the iPhone App Store

ANDROID APP ON Google play

@pacifyapp
www.pacify.com

Twitter Facebook LinkedIn Instagram

Examples of Use

8.5" X 11" FLYER (NOT TO-SCALE)

Photo meets brand photography criteria, framed by soft shapes

Primary logo with appropriate clear space

H1 font framed with organic shapes

Pacify

Premium care strong enough for all parents.

Pacify partners with employers, public health groups, Medicaid managed care organizations and state and city health departments.



Because better outcomes shouldn't come at a premium.



24/7 member support



Increased engagement



Average savings of \$850 per member



Improved outcomes

Consistent icon styling

Symbol color consistent with wordmark, appropriate space between the two

@pacifyapp
www.pacify.com

PARTNER
LOGO



Space saved for co-branding with partner organization

Examples of Use

8.5" X 11" FLYER (NOT TO-SCALE)

Photo meets brand photography criteria, framed by organic shapes in our primary palette

Standard logo, legible over light photo, with appropriate clear space



Notes

- This style guide will be updated as additional brand collateral is produced and as our product needs evolve.
- Brand specifications for channel-specific partnerships and projects are outlined in separate documents (eg. Medicaid Marketing Guide). Please see those documents for specifications regarding co-branding and customization.

Contact

For questions regarding branding or to request brand templates or materials, please contact Pacify's Creative Director, Courtney Beglin, at **courtney@pacify.com**.