### Rubber Band Resilience



How to Stretch without Snapping

Kathy Parry

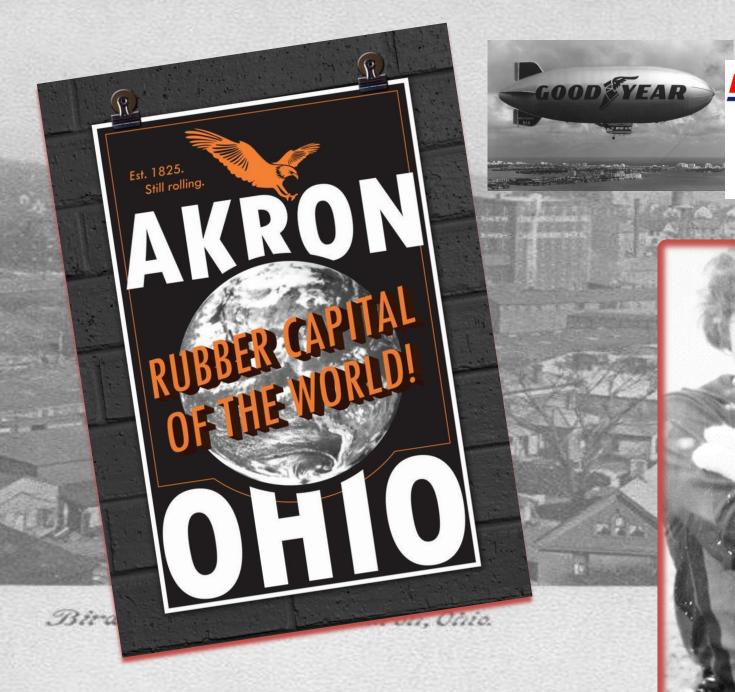
Founder and Owner Corporate Energy Expert, LLC



### Hometowns













AKRON.thomconte.







"Adversity causes many common reactions, what is not as common is the skill set used after the reaction"





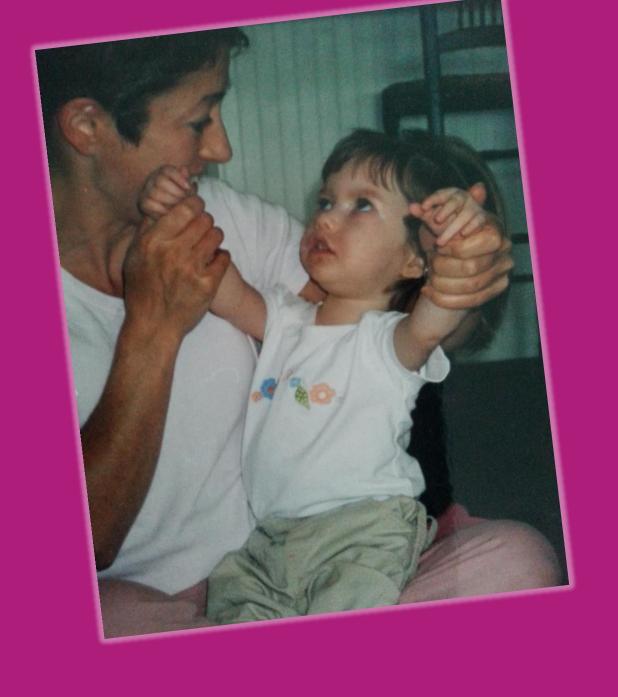
Everyone Has Something...And If You Don't Have it Now, It Is Coming

#### **CRISIS**









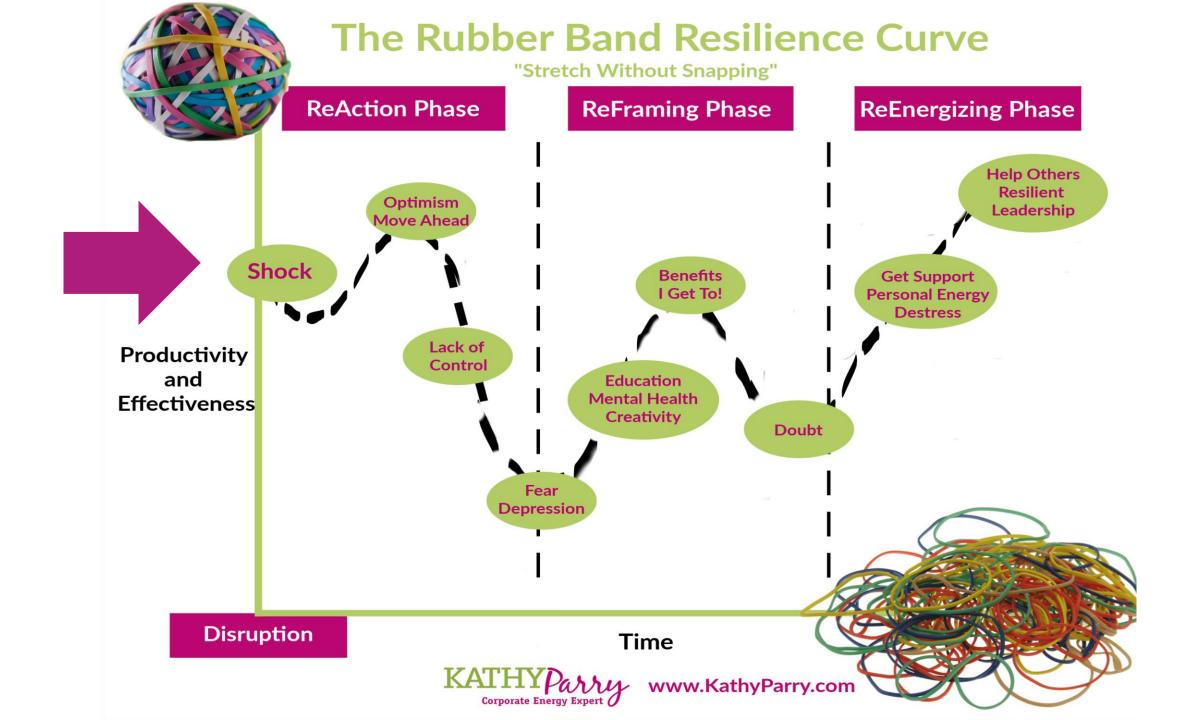


### 3 Stages to Rubber Band Resilience

The Reaction Stage – The Stretch

**The Re-Framing Stage – The Snap** 

The Re-Energizing Stage – The Holding Properties



## Stretch

Potential Energy



## "As You Stretch You Are Filled with Potential Energy"

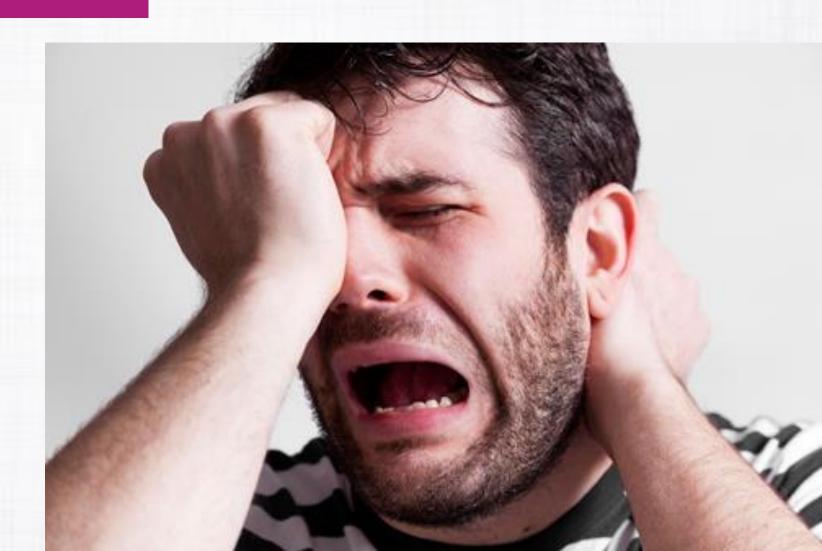




#### The Reaction Phase

All Reactions Are Not the Same

The drama king The stoic The fixer The pessimist The optimist Worse case







Re-Entry Reactions

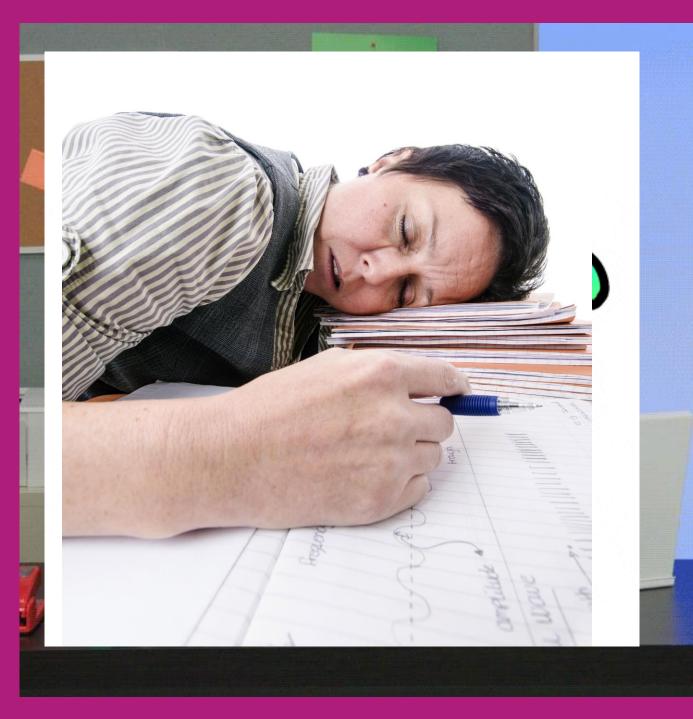


"Your Reactions Can Change Someone's Mood, Mindset or Memory"

# The Reaction Phase Controlled Responses



# "Pauses Have POWER"



# Communicating Pauses

- 1. Does the information need to be sent urgently?
- 2. Will the receiver be able to function in their role without the immediate information?
- 3. Set a clear time that you will follow up

### The ReActing Stage

Honor Initial Reactions **Understand Different Types of Reactions Controlled Responses** Pauses Have Power Communicate Your Reactions

#### The Re-Framing Stage – The Snap



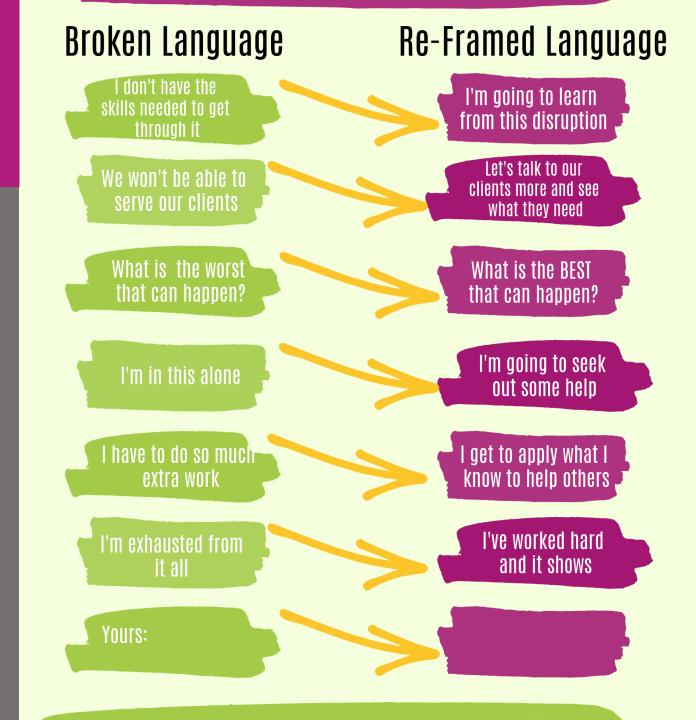
The goal is to let
your circumstances
stretch you,
but not so far that
you break.



You don't HAVE to clean the cabin .... You GET to clean the cabin

# Reframing Phase Change Your Language







### Fear Can Make You Snap

"Fear is your loss of confidence in your ability to handle a situation"





### Courage doesn't mean you don't get afraid; courage means you don't let fear stop you.

### 60 Day Plan - Today

Staffing Retention Hiring Safety Sales Regulations **Budgets** Resident Satisfaction

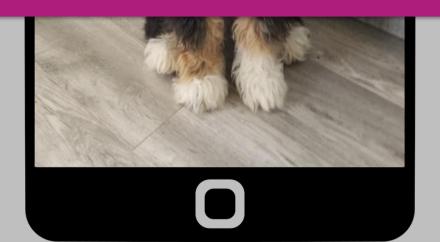
Technology Isolated Families Census More....

Pick 2 of your biggest concerns

- 1. ReFrame the Language you use around it
- 2. Address and manage the fear about it

- Some Services Provided Are BETTER Virtually
- Processes Improved
- Technology Proficiency
- Team Collaboration
- Creativity Increased
- Learned and Practiced More Self Care
- Time with Family

# The Reframing Stage What Did You Gain?



### The Reframing Stage

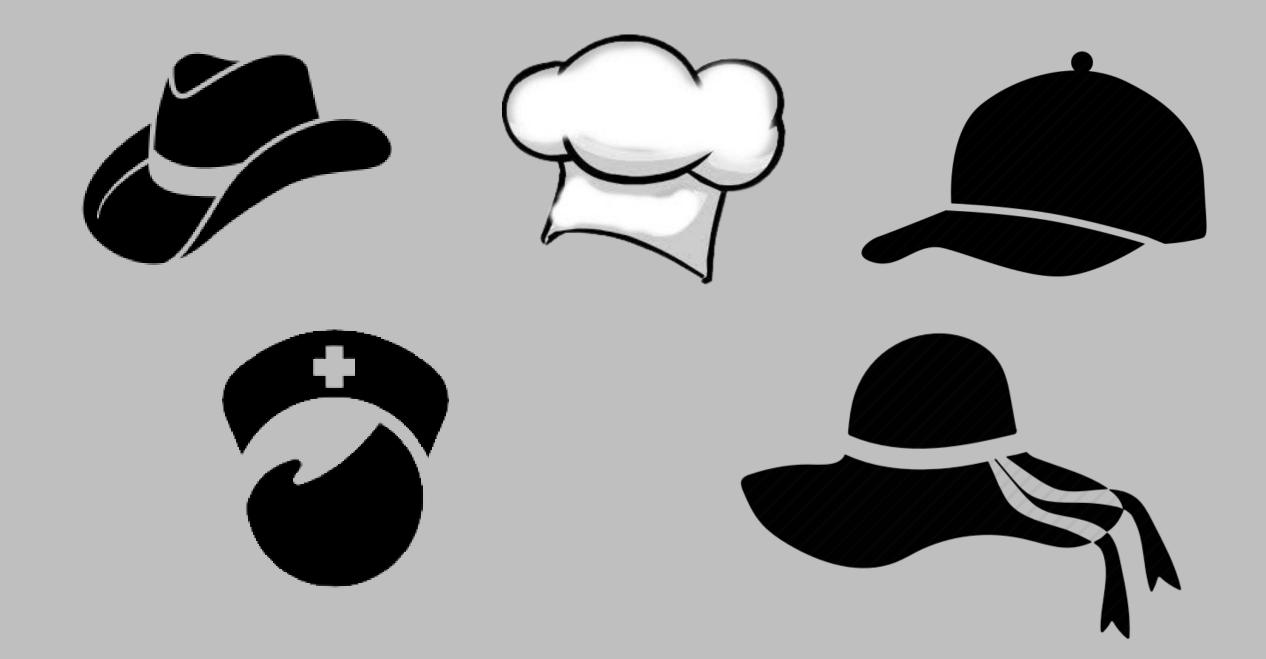
**Brainstorm Creative Outcomes** 



"Every act of creation is first

destru

- Pablo Picasso

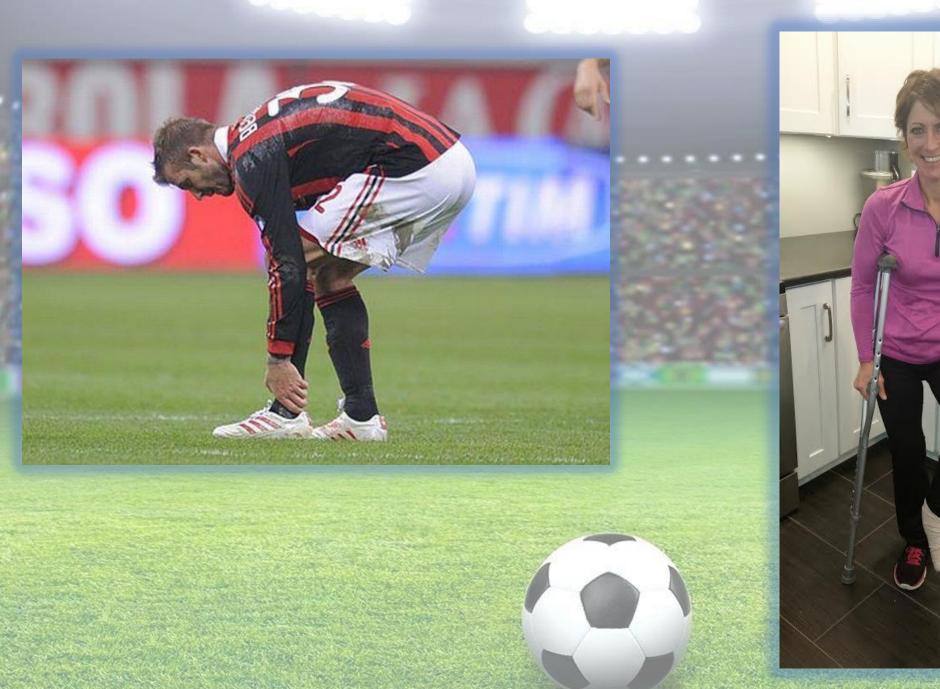


## **Creativity Activity:**

2 areas you need more creative outcomes

#### Use 2 prompts to help you think of outcomes:

What if x happens? What if x doesn't happen? How would this look if children designed it? How would it look if money wasn't an object? What if it was simple to implement? What would I do if time wasn't an issue? What would I do if someone else did the work? What would I do if this was pre-COVID? How would my residents design it? Who is someone who knows more about this? Has this been done before? Is there another platform I could use to implement it? What will happen if nothing changes? What is the quickest way to implement? What would make this easier on me? What part of this could be eliminated? What is the most expensive option? What is the least expensive option? If this was a movie, how would they do it?







The Reframing Stage
Build the Muscle

Find someone with more knowledge
Make detailed action plan
Get additional training/education
Share my knowledge

### Honor Mental Health





Honor Your Mental Health

## How Do You Know if You Should Seek Help?

Kati Morton - https://youtu.be/InDEc1sDfE4

- 1. Does this bother you most days?
- 2. Does this impair your ability to function?
- 3. Do you find yourself overly emotional anger/crying?
- 4. If you answer yes to any think about seeking help.

#### Grief and COVID19







### The ReFraming Stage

Reframe Language
Get Creative
Understand Your Fears
Find Ways to Build Muscles
Honor Mental Health



#### **Alliance Rubber Band Company**

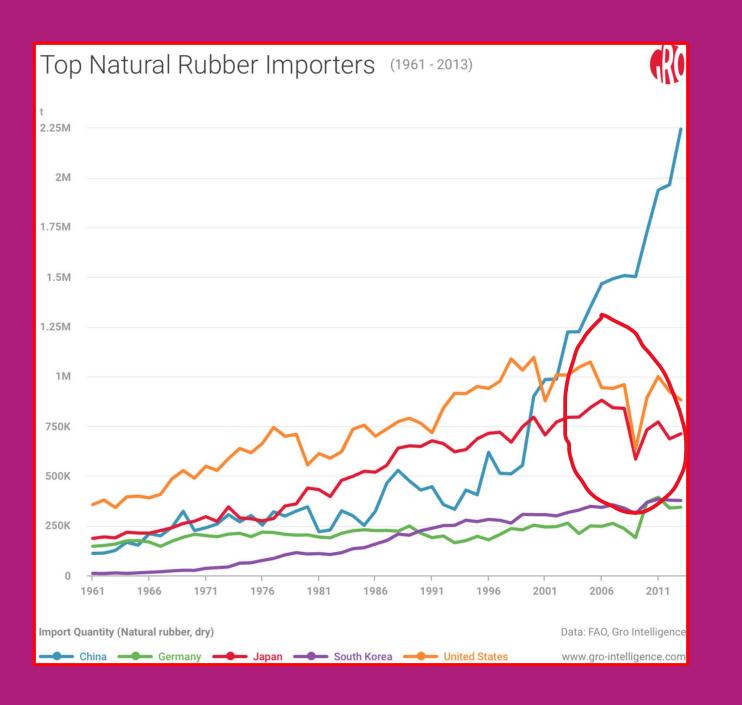






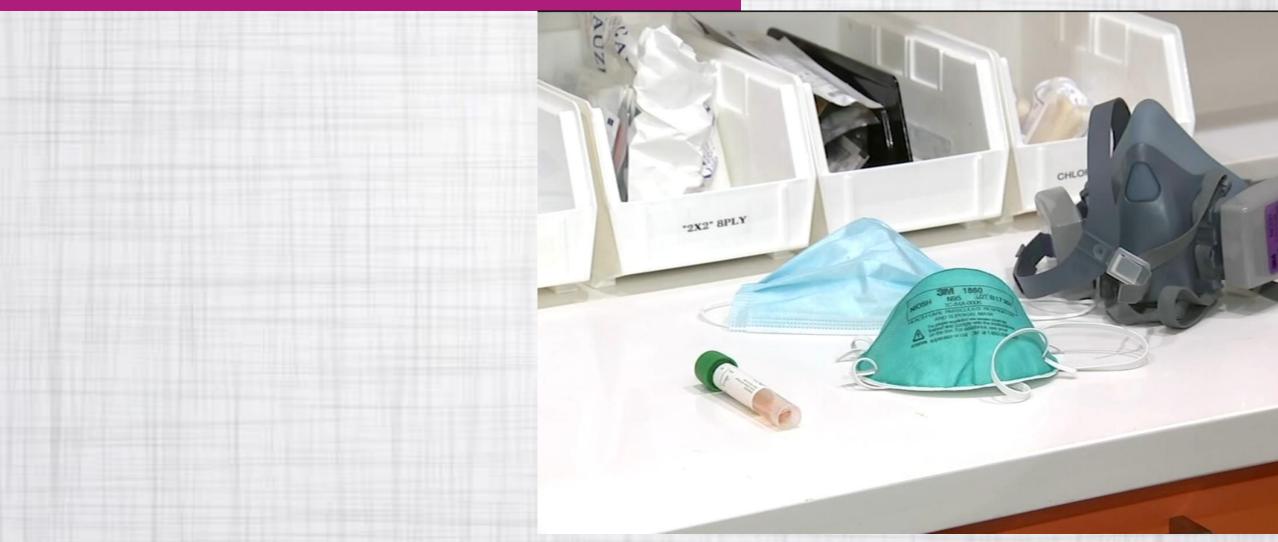


secure ropes, cords, cooses,



# Your Disruption Can Be the Beginning of GREATNESS

## The Re-Energizing Stage Take Control of Some Part of the Disruption



## The Re-Energizing Stage Get YOUR People Together

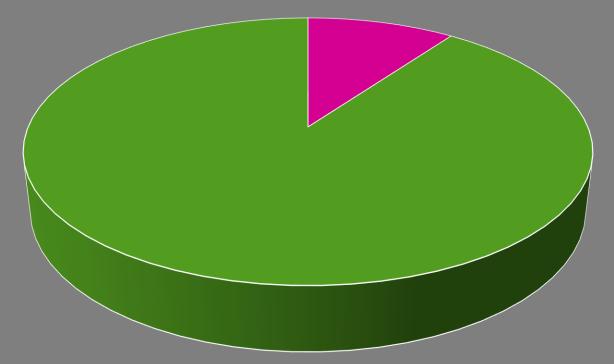




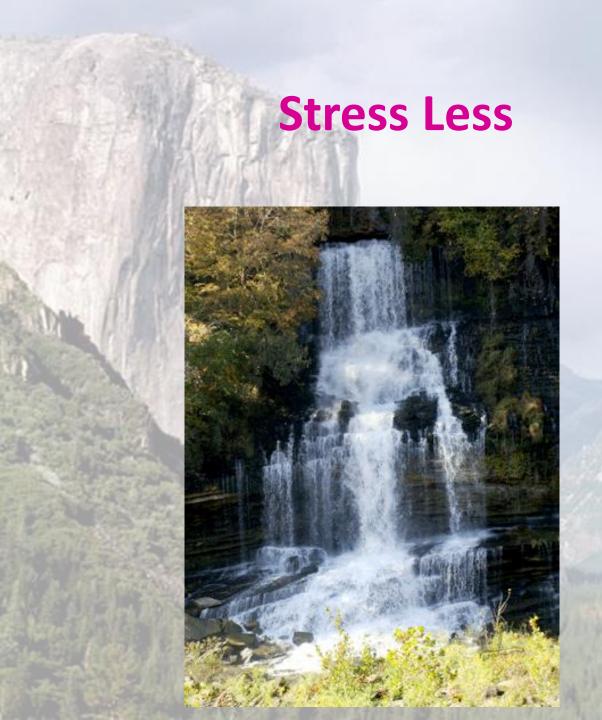


## Eat for Energy

of Americans do NOT get the vitamins and minerals they need









#### TOP 5 GOALS 1



// What are your Main Goals for the next 90 days?

### MAKE A PLAN

WHY THESE GOALS 2



// What will motivate you to reach each goal?

PLAN A HABIT

#### DAILY RESILIENCE PLANNER

HOW CIDETOLIED AN LITTLE AND HOW CIDETOLIED IS MY TEAL

#### DAY/DATE

MORNING MANTRA / GRATITUDE

HOW STRETCHED AM I THIS AM	HOW STRETCHED IS MY TEAM	
0 1 2 3 4 5 6 7 8 9 10	012345678910	
	WHAT ARE THE ISSUES	
THINGS I CAN CONTROL	5 THINGS TO SUPPORT MY TEAM TODAY	
	1.	
	2.	
	3.	
	4.	
	5.	
THINGS TO LET GO OF	3 SELF CARE/ DE-STRESS	EVENING MANTRA/GRATITUDE
THINGS TO LET GO OF	1.	EVENING MANTICA/GIVATITODE
	1.	
	2.	
	3.	

#### RUBBER BAND RESILIENCE

Your people will leave with:

changes ahead

**Exercise Logistics** 

► A clearer understanding of the

and a flip chart/white board. Also

one colored marker. All participants

have a black marker and at least

will need paper and a pen.

As the facilitator define the

What is looming? Is it a large

transition like a merger or new

operating system or something

smaller like a procedure change?

For example: In the next quarter

Ask participants to shout out how

respond at first because often this

the changes may affect them. It

may be difficult to get them to

sounds like complaining. But let them know that this exercise is preparing them for all possibilities.

Explain that some of these may

our team is expected to

upcoming disruption or transition.

STEP 1

STEP 2

be personal.



This is a great exercise to do with your entire team or to use on a personal level when a transition or disruption is on the horizon. The outcome is a higher level of preparedness for the changes - resulting in higher engagement, performance and retention. Allow 45-60 minutes.



Ask the participants to pick up their rubber bands. Ask the following questions:

professionally during this transition/disruption?

► How to build their muscle up for the transition 1. On a scale from 0 to 10 (show ► The tools to stay energized the stretch with the rubber through the disruption band), how stretched will I feel

Take a temperature from your You will need a bag of rubber bands room based on this visual. Who is feeling the most stressed? Who is

> 2. On a scale from 0 to 10 how stretched do I/will I feel personally?

you during the transition.

acting calm? These clues may help

Keeping the personal toll of the transition in mind is a key to positive engagement during the event.

#### STEP 4

Take a break. You can determine how long. Have a snack or beverage station set up in the room. While the break is happening, ask participants to take the colored marker and put a check mark next to their top three concerns. Encourage them to pick three different concerns.

#### STEP 5

When you return from your break (hopefully that involved some chocolate!) determine the top three concerns. Point them out to the group and circle them.

CAN BE THE

BEGINNING OF

GREATNESS

#### STEP 6

Make it clear that this group has identified the top concerns. They do not come from management. Ask them how the team/organization can address these three concerns before and during the transitional event. Including who is going to own/champion the concerns.

Write the suggestions on a new flip chart/white board.

#### STEP 7

Ask the participants to pick up their rubber bands again. Ask the following question:

"If these concerns are addressed as we discussed, how stretched do I now think I will feel by the "event"?" AND

"By a show of hands, how many of you thought at least once about shooting the rubber band at someone in the room?"

This exercise is meant to prepare your group for upcoming changes and allow them to feel some degree of control over transitional events. This will help create a smoother transition, higher engagement and more

## The ReEnergizing Stage

Find Something to Control Get Your Support in Place Personally Energize Pay Attention to Stress Levels Make Planning a Habit



## Let me Help You! Kathy@KathyParry.com

Complimentary Session



www.KathyParry.com





## Together We Bounce

Kathy Parry – www.KathyParry.com
Founder and Owner
Corporate Energy Expert, LLC