

Cancellation Option

If you choose the cancellation option, you can cancel free of charge in case of force majeure, illness, accident or death.

Prices for this option are per person.

Cancellation Option Vila Mimosa

	7 nights	11 nights	14 nights
1 person	€ 45	€ 50	€ 53
2 persons	€ 33	€ 37	€ 40

Cancellation Option Casa Connigo

	6 nights	10 nights	13 nights
1 person	€ 42	€ 45	€ 50
2 persons	€ 30	€ 34	€ 37

In which cases will I be reimbursed?

In the event of an accident, force majeure, death, serious illness or serious bodily injury, rendering the covered person unable to travel, between the registration date and the return date of:

The beneficiary or his life partner;

A family member up to the 2nd degree, including partners;

The persons domiciled at the same address and who are under his care.

If the beneficiary's employment contract is terminated by his employer within a period of 20 days before departure. Dismissal for urgent reasons or serious misconduct is not insured. Fixed-term contracts and interim contracts are excluded.

The transition exam or second exam of a beneficiary student, provided that these exams take place during the planned holiday period or within 30 days after the planned holiday period, that the re-examination cannot possibly

be postponed and insofar as the negative results were not known at the time the trip was booked.

Significant material damage to the place of residence suffered by the policyholder or the beneficiary, i.e. any damage caused by fire, lightning, explosion, crashing or being struck by aircraft or by objects falling or falling from it, collisions with animals, water damage, storm, pressure from snow or ice as well as theft, occurring within 30 days before the date of departure or during the stay and independently of his will.

The summoning of the beneficiary for the adoption of a child or for the transplant of an organ, if the beneficiary was registered on the waiting list before booking the trip and/or taking out the policy if it took place after the booking date.

If the flight is canceled and there are no reasonable alternative flights or other transportation options to get to the destination.

My flight has been cancelled, what now?

If your flight has been canceled and you have been offered a new flight, please provide us with the new flight details.

Has your flight been canceled and is there no other viable way to get to us? Then we will refund your trip.

Your flight has been canceled and you have to incur extra costs to fly to Portugal (such as an extra hotel night)? Then you can often recover these costs from the airline.

How much will be refunded?

We will refund your full travel sum of your stay with us.