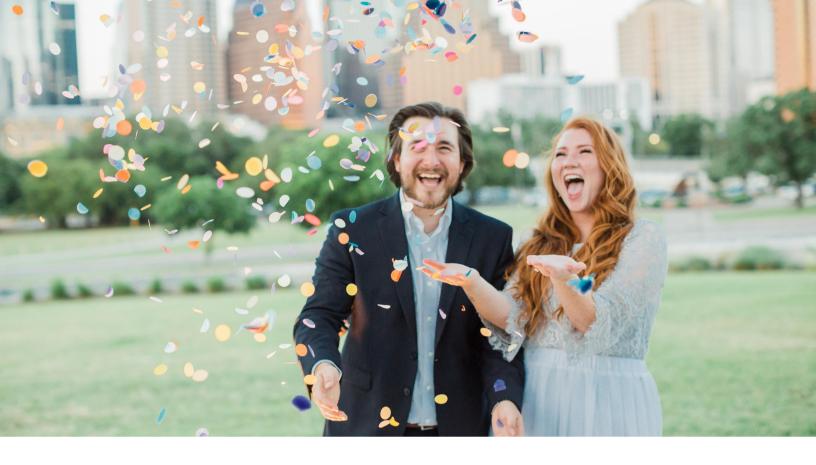
## HMP WELCOME GUIDE



AAALLL THE INFO ABOUT OUR TIME TOGETHER!



### \*pops champagne\*

Thank you so much for completing your contract and paying your deposit!! We're officially **OFFICIAL**! I can't wait to get the ball rolling and get to know you and your boo better!! This guide is little lengthy but stay with me because all this info is important!

I promise you have loootts of wedding planning guides coming your way, but this guide is all about our time together! Bookmark this link or put a little star next to the email it came in so you can reference it when you need to!

I cannot say enough how excited AJ and I are to be working with you! All this info is to help you get the most out of our time together!

### your client portal

Below is a link to your client portal! This is where all of our info will live.

Your password is your email address (the one that I sent this email to!)

**PORTAL** 

Once you sign in, click over to **"Your Wedding"**. You'll see your invoice and the contract you just signed. You can make smaller payments on your invoice at any time. Once we start talking engagement session you'll be able to schedule there as well.

Under your contract you'll see a list of documents. The first is the booking proposal you filled out, followed by a few goodies: a sample timeline, preferred vendors list, and some fun quizzes to fill out! They're just a couple of fun things that help us get to know you better **and** know your wedding day priorities! But don't feel pressured to fill them out!

You can also scroll over to "Profile" and enter in more details about your wedding day as you continue to plan! I really encourage you to at least keep your mailing address and cell phone number up to date so that I can always have a way to contact you in case of an emergency!

# how to get in touch

This is the most important page of this guide!! First and foremost I want you to know that I am here for you and want to help in any way that I can!

Email is definitely the best way to reach me! I'm in my office M-F from 9am to 5pm. Occasionally we have shoots during the week, but you can always expect a response from me within 24 hours.

I'm also always available to hop on a facetime or regular phone call. You can always book a call at this link right here!

I want to be a resource to you - so any and all questions are welcome!



### f.a.q.'s

What's the turn around time on our photos?	Your engagement session gallery is delivered in 2 weeks, bridals in 1 week, and your wedding day in 4 weeks! (we always have sneak peeks for you too!)
Can I add additional hours / bridal session / rehearsal dinner coverage?	You can always tack on coverage, video, additional sessions, etc.! Especially as you timeline gets crafted, you may want to revisit coverage time. It's no biggie! Just let me know!
How do I order an album?	I loooove albums! They are always hand designed by me with lots of love!! I have an easy breezy ordering form that walks you through everything! You can order one before or after your wedding day.
Can I ask you about?	YES!! Please don't ever hesitate to ask about anything under the sun! Seriously - it makes my heart happy to know about the little details before your wedding!
Can you recommend?	Our whole entire list of recommended vendors is in your portal!

#### contact info

I really can't say enough how excited we are for your BEST DAY EVER!!! **And** for the time leading up to it when we can get to know you and celebrate this time together!

We can't wait to get the start working you two!!! You'll be hearing from me soon!:)



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- FACEBOOK PAGE
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