

Crisis Shelter Coordinator

FamilyAid Boston, the city's largest human service agency solely focused on ending childhood and family homelessness, is seeking a Crisis Shelter Coordinator to ensure the seamless program coordination, implementation, and site management. In addition, the Coordinator will provide intensive housing placement and service supports to a caseload of families living in a short-term, low barrier, flexible shelter setting, as well as to families who have recently moved from shelter into permanent housing

Reporting to the Program Supervisor, the Crisis Shelter Coordinator is responsible for the program coordination and day to day operations of a 6-unit crisis shelter. In addition, the Coordinator provides case management services developing and implementing plans that ensure families rapidly transition from shelter to permanent housing and support for recently housed families in maintaining long term housing stability.

The successful candidate will have a bachelor's degree and equivalent experience, a BSW preferred, 3+ years of successful experience in social services, fluency in Spanish preferred, familiarity working in a clinical setting, demonstrated success in applying evidence-based practices including trauma-informed care, critical time intervention and motivational interviewing and experience in homelessness prevention and diversion programming.

With a mission to empower parents facing homelessness to secure and sustain housing and build foundations for their children's futures, FamilyAid is on a fast track to curb the region's growing homelessness crisis. Its nationally recognized homelessness prevention, diversion, emergency shelter, and supportive affordable housing programs serve more than 2,000 children and parents each year.

FamilyAid Boston is dynamic, friendly, and diverse where results, professional growth and work/life balance are valued. We offer competitive salaries, contribute to employees' health, dental and retirement plans, and provide generous paid time off. The agency is committed to a policy of equal employment opportunity without regard to race, color, national origin, religion, disability, gender, gender identity, sexual orientation, or age.

Interested applicants should send a cover letter and resume to hr@familyaidboston.org Applications will be reviewed on a rolling basis.