

CREATIVEROOTS

MUSIC STUDIO

Group Lesson Policies & Additional Info

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Calee's Contact Info:

Email calee@creativerootsmusicstudio.com (preferred)

Phone 563.920.3487 (texting is preferred)

Calee → Kay-lee

Tuition

50 Minute Classes:

Paid Monthly

\$95

-Group Lessons are on a flat-rate monthly tuition. Tuition remains the same regardless of how many lessons are in the month.

-Tuition covers the following:

- Your weekly group lesson time slot.

- Any prep work Calee does outside of the group lesson time.

 - Arranging supplemental songs, recordings, instructional videos, transcriptions, transpositions, worksheets, etc.

- General studio and equipment costs.

-Group lessons are charged for 32 lessons per year, distributed evenly across 9 months.

- Classes are held as two 16-week semesters throughout the school year.

 - First semester: approximately Jan 15th through May 15th

 - Second semester: approximately Sept 15th through Dec 15th

- Each semester will be divided into two 8-week sections with a week of break in between (spring break & fall break).

-If your child begins in the middle of the month, the remainder of the month will be prorated at \$25/class.

Payments

-Acceptable forms of payment include

- | | |
|---|---|
| -Auto-Pay (<i>most popular</i>) | -Gift Card |
| -Credit Card directly through the invoice | -Cash |
| -Credit Card in-person | -Personal Check |
| -Venmo @creativerootsmusicstudio | <i>Checks are to be made payable to Calee Philgreen or Creative Roots Music Studio.</i> |

-The month will be paid for in advance at your monthly tuition rate.

-Invoices will be sent on the 25th of the month, due on the 1st.

-If payment has not been made by the 5th of the month, a \$10 late fee will be applied and will be charged to the following month's invoice.

-If payment is still not received by the 8th of the month, lessons will be canceled until the invoice is paid. Lessons will still be charged within this time.

-If payment is still not received by the 15th of the month, lessons will be removed from the calendar and may be filled with another student.

Scheduling

-Group Lessons are scheduled for the same day and time each week.

-Rescheduling will not be an option for group lessons.

Late to Lesson

-Lessons are typically scheduled back-to-back; if you are late to your class, you may join when you arrive and class will still end at our scheduled time.

-Please let Calee know you will be late as soon as you are able.

-If Calee still hasn't heard from you within 15-20 minutes from the start of your class time, it is assumed you will not be attending and the lesson will still be charged under the monthly tuition.

Abnormal Cancellations

-Sick policy: If you are sick, an optional short video may be sent walking through the next assignment. The lesson will still be charged under the monthly tuition.

-If Calee is sick, a 25% credit will be applied to the next month's invoice.

-Dangerous Road Conditions (snow/ice): Plan to stay in touch.

-If Calee cannot make it to the studio, all lessons will be held via Zoom.

-See below for info about online lessons

-Optional: A short video walking through the next assignment may be sent if you opt out of an online lesson.

-If Calee can make it to the studio, you may choose to attend your class in-person or receive a short video.

-All lessons will still be charged under the monthly tuition.

-Emergency cancellation: An optional short video may be sent walking through the next assignment and the lesson will still be charged under the monthly tuition.

Attendance

-You are welcome to miss as many lessons as you would like, but monthly tuition will stay the same regardless.

-Regular attendance is encouraged and will result in the most progress.

Miscellaneous Info

-Calee will still plan to teach on holidays such as Labor Day, Memorial Day, Presidents Day, etc. If you wish to take these days off, they will still be charged under the monthly tuition.

-If you would like to schedule an extra lesson (*audition prep, test prep, etc.*), the lesson will be charged separately under the "Pay-Per-Lesson" pricing. Ask Calee for more details.

-Calee typically does not respond to business-related texts, emails, and phone calls between the hours of 8:00pm-10:00am Mon-Thurs, 5:00pm-9:00am Sat-Sun, or anytime on Friday. She will get back to you as soon as possible and thanks you in advance for your patience.

-Calee typically handles admin work and the week's "homework" (*finding new music, arrangements, recordings, etc.*) on Monday and Tuesday mornings. Up to a week should be expected for new music.

Practicing

- Weekly practice will depend on the age of the student as well as your weekly schedule/routine outside of lessons.
- It is highly encouraged to practice at least 10-30 minutes, 3-5 times per week.
 - 10-15 minutes for younger beginner students.
 - 15-30 minutes for more experienced players.
- If you have not practiced between lessons, it is recommended you still attend your lesson.
 - We will review materials from the previous week and use the lesson as a practice session for that week.
- You will see the most progress with a consistent practice routine.
- Pro practice tip: break it up and slow it down. Patience and persistence is the key.*

Waitlist

- Should your lessons be put on the waitlist for any reason, please let Calee know of your day and time preferences. She will reach out as soon as possible with new time options.
- Students on the waitlist will be added to the schedule in the order they were added to the list, as it works with both of our schedules.
 - Exception: students paying monthly tuition who need a different lesson time will be moved to the top of the list.*

Online Lessons

- Lessons will be held via Facetime, Zoom, Skype, or Microsoft Teams.
- Equipment required for lessons:
 - Device with video & audio capabilities.

-Piano Lessons: Your piano or keyboard.

-It is not a requirement that Calee can see the piano and your hands for piano lessons, but it is preferred if possible.

-Setting the device off to the side of the piano typically works best to see your hands.

-Lesson reminders will be sent in Mountain Time. This may come at a different hour if you are in a different time zone. We will meet at the time we agreed upon.

-It is highly recommended to have a functioning printer as Calee will consistently be sending music to be printed. A good alternative is an iPad, especially when coupled with the app Forscore.

Pausing Lessons

-Lessons may be paused at any time.

-No refunds will be given if lessons are paused prior to the last lesson of the month.

-Video lessons may occur through the end of that month as needed.

-You are welcome to restart lessons at any time after pausing, but it is not guaranteed a time slot will be open and you may be added to the waiting list.

Miscellaneous

-Calee often teaches back-to-back lessons and cannot be responsible for your child outside of our allotted lesson time. Please arrive a couple of minutes early to pick up your child if you are not already in the lobby.

-If equipment is damaged due to reckless behavior, the student's parent/guardian may be held responsible for repairs.

-Any photos taken during lessons or events may be posted around the studio, on the website, or on social media. Please notify Calee if you would like to keep your photos private.

-Two recitals are held each year for both online and in-person students. Recital participation is highly encouraged but is not mandatory.

-Refer a friend and receive a free lesson!

-Make sure they mention your name when they reach out.

-When they sign up for at least a month of lessons, you will receive a free lesson credit worth \$30, applied to the following month's tuition.

-Policies may be subject to change.

Thanks for joining Creative Roots Music Studio!

Calee's top two priorities are to educate you or your child as thoroughly as possible and to have as much fun as possible while doing so. If you ever have any questions about music, homework, scheduling, billing, etc., please don't hesitate to reach out.

Date: _____

Phone: _____

Email: _____

Student Name: _____

Student/Parent/Guardian Signature: _____