

JAMIE BECKWITH[®]

COLLECTION

TERMS & CONDITIONS

DELIVERY

Immediately upon delivery, review the shipment for accuracy of materials ordered, including quantity, quality, color, and for any shipping damage. Contact your Jamie Beckwith Collection[®] sales representative immediately if any problems exist. You will be asked to provide photos illustrating the damage. Any damage that is apparent upon delivery must be noted on the freight carrier delivery receipt. All other claims must be submitted in writing to Jamie Beckwith Collection[®] within 7 days of receipt of material.

ESTIMATING

Jamie Beckwith Collection[®] will assist in estimating for an order/invoice, but all quantities must be checked and confirmed by the contractor or installer as Jamie Beckwith Collection[®] will not be held responsible for discrepancies in material ordered. Any additions or changes to the order could result in delays. Jamie Beckwith Collection[®] recommends 10% waste to be added for all patterns.

ORDERS, RETURNS & CANCELLATIONS

With all patterns at Jamie Beckwith Collection[®] considered to be custom, all orders are non-cancelable and deposits are non-refundable.

Lead time for production is approximately eight weeks and is provided as an estimate. This does not include transit time. Production lead times start only after initial payment is received and cleared through the bank. Jamie Beckwith Collection[®] will make every effort to produce the product in the shortest time possible. Jamie Beckwith Collection[®] will not be held responsible for orders that take longer than the eight week lead time. We recommend that installation is not scheduled until after material is received.

Jamie Beckwith Collection[®] will not accept project leftovers for return.

Items that incur damage and/or warping due to improper storage conditions on buyers premises are not returnable and are not covered by our warranty.

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PAYMENT TERMS & CREDIT EXTENSION

Dependent on product lead time and quantity, up to 100% and never less than 50% is due upon placement of order. The balance of the order is due prior to shipping. Jamie Beckwith Collection[®] does not accept terms. Shipping costs are to be incurred by the purchaser. All shipping is fully trackable and insured for the entire purchase amount.

INSTALLER/OWNER RESPONSIBILITY

All patterns offered within the Jamie Beckwith Collection are a product of nature and therefore variation in color, texture and finish is to be expected. These are not considered flaws. Our wood product is manufactured in accordance with accepted industry standards, which permit a defect tolerance not to exceed 5%. The defects may be of a result of manufacturing or a natural type.

The installer assumes all responsibility for inspection of product quality prior to installation. Carefully examine product for color, finish and manufacturing quality and grade before installing. Contact your Jamie Beckwith Collection[®] representative immediately with any concerns.

The installer must use reasonable selectivity and hold out or cut off pieces with defects. Should an individual piece be doubtful as to grade, manufacturing or factory finish, the installer should not use this piece. Use of stain, filler or putty stick for defect correction during installation should be accepted as normal procedure.

Unless otherwise noted, the product should be installed according to industry standards and as specified by the designer. Always use an experienced installation professional.

Jamie Beckwith Collection[®] does not accept responsibility or liability for installation, sealing, or refinishing of any product.