



# Custom Art Commission FAQ'S

*What sizes do you offer?*

Any size (square or rectangle) is available. The largest I can get panels is 48x72. If you are looking for something larger, we can do multiple panels.

*Can you paint on site?*

Yes, I can arrange on site painting. Depending on the painting type, size and materials, it can sometimes take over a month to produce an art piece. But we can work all of that out, I'm always up for a challenge!

*How are your pieces shipped?*

Due to the nature of the materials I use (wax), my art pieces are very temperature sensitive and how they are shipped will depend on the time of year. I prefer to not ship when the temps are freezing or if there is extreme heat. If I can drive the piece to you that is best : ) But I will use UPS or FedEx next day air for pieces under 24x36. They will be wrapped and packed by me and come with insurance. For pieces larger than 24x36 I prefer to use a fine art shipper which will deliver your art piece in a temperature controlled van. Shipping is all quoted up front and will be provided to you in the quote I send via email.



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*What is included in your standard rates?*

My rates include a custom photo session of your horse. From there, we pick the image to work from and I will create your custom commission.

*Can I send you images and have you paint on them?*

Due to photography copyrights, I do not allow other photographers work unless I am working directly with the photographer.

*Do you do abstract art or only horses?*

I do all kinds of encaustic art, from abstract to photo encaustic. I am always up for doing something new, so if you have a thought and want something custom, reach out and we can come up with something fun!

*What do I need to do to book a commission with you?*

Click on the commission form, fill out your information. I will get in touch with you via email or phone. On our call, we will work out a size and concept. A 30% non-refundable retainer is needed to hold the spot and the remaining balance is due upon delivery. I will work with you along the way, sending you process images and videos. Unless you want to be surprised, in that case it will be hush hush :)