



KidsWatch Pediatrics and Urgent Care Financial Responsibility Policy

At KidsWatch Pediatrics and Urgent Care, we are committed to providing high-quality healthcare to your children. To ensure we can continue to do so, it's important that we have a clear understanding of our financial policies. Please read this policy carefully and ask us if you have any questions.

Insurance:

- We accept most major insurance plans. It is your responsibility to provide us with accurate and up-to-date insurance information at each visit. This includes providing us with your insurance card, member ID, group number, and any other relevant information.
- We will verify your insurance coverage whenever possible. However, verification of benefits does not guarantee payment. Your insurance company makes the final determination of payment.
- You are responsible for understanding your insurance benefits, including co-pays, deductibles, co-insurance, and any limitations or exclusions.
- If your insurance coverage changes, please notify us immediately.
- If you do not have insurance, please discuss payment options with our staff *before* your child receives services.

Co-pays, Deductibles, and Co-insurance:

- Co-pays are due at the time of service. We accept cash, checks, and major credit cards.
- Deductibles and co-insurance are your responsibility and will be billed to you after your insurance company has processed the claim.
- We offer several convenient payment options for your outstanding balances, including online payment through our patient portal, payment by phone, and payment by mail.

Self-Pay Patients:

- If you do not have insurance coverage, you are considered a self-pay patient.
- We require payment in full at the time of service for self-pay patients. We will provide you with a detailed receipt that you can submit to your insurance company if you have out-of-network benefits.
- We may be able to offer a discount for self-pay patients who pay at the time of service. Please discuss this option with our staff.

Balances:

- You are responsible for paying any outstanding balance on your account.

- We will send you statements for any unpaid balances.
- If your account becomes delinquent, we may refer it to a collection agency.
- We understand that unexpected medical expenses can be challenging. If you are having difficulty paying your bill, please contact our billing department as soon as possible to discuss payment plan options. We are often able to work with families on payment arrangements.

Missed Appointments (No-Shows):

- We strive to accommodate all of our patients. When you schedule an appointment, that time is reserved specifically for your child. If you need to cancel or reschedule an appointment, please notify us at least 24 hours in advance.
- A fee of \$75 may be charged for missed appointments without adequate notice. This fee is not covered by insurance.

Billing Inquiries:

- If you have any questions about your bill, please contact our billing department at 703-775-0777 or Billing@KidsWatchPediatrics.com. Please have your account number and insurance information available when you call.

Changes to this Policy:

- KidsWatch Pediatrics and Urgent Care reserves the right to modify this Financial Responsibility Policy at any time. Any changes will be posted in our office and on our website.

By signing the patient registration form, you acknowledge that you have read and understand this Financial Responsibility Policy and agree to be bound by its terms.

(Signature Line for Parent/Legal Guardian)

Printed Name: _____

Date: _____