

## OLY/MPUS Account General Information & Preferences

Timely shipments, clear communication, and quality products are essential parts of our business — but what truly puts Olympus Dental Ceramics in a class of its own is our signature collaborative process. We work alongside our clients to deliver the exact ceramics their patients need, every time. We're not just another dental lab, we're a valued member of your team. We have learned all doctors have varying degrees of preferences, and learning these preferences allows us to deliver consistent and predictable results. Please take a moment to fill out the information below.

Doctor Name
Address
Phone Email
How did you hear about us?
Office Hours: MON TUE WED THU FRI
Preferences These guidelines will be your defaults for every case sent to us unless otherwise indicated on the prescription form. You can change these preferences at any time by calling in or requesting a new form.
Contacts: (Our default is broad and normal. We verify all contacts on a solid model)
○ Default ○ Broad ○ Point ○ Normal ○ Tight ○ Light
Occlusal Contacts: (Our default is 0.5mm out of occlusion)
O Default O 1mm out of occlusion O Positive Contact O Other
Tight Bites: (Many doctors allow us to make minor adjustments when needed - choose your preferences)  OK to adjust and mark opposing is less than 0.5mm clearance OK to adjust and mark the prep is less than 0.5 clearance Send back for a new impression
Undercut or Unparallel Preps: (Many doctors allow us to make minor adjustments when needed - choose your preferences)  OK to adjust and mark prep(s) to allow the restoration to draw  Send back for a new impression  Always call
Preferred PFM Collar Design:
○ Standard 1mm lingual ○ Micro 0.5mm lingual collar ○ No collar ○ Other
Preferred PFM Metal Type:  O Semi-Precious O High Noble
Occlusal Staining:
○ None ○ Light ○ Medium ○ Dark
Are there any other preferences that you would like to bring to our attention: