

HELPFUL HINTS & REMINDERS

HOLIDAY & WEATHER DELAY

Holiday Service: We observe the following holidays: New Year's Day, Thanksgiving Day, and Christmas Day. For these weeks, your service will be delayed by one day after the holiday.

Weather Delays: In the event of severe weather or hazardous road conditions, your garbage and recycling pick-ups may be delayed by one week. The safety of our drivers is one of our greatest priorities.

PICK UP INFO

Extra Garbage: Items that don't fit entirely inside your garbage can or are placed next to it will be considered extra garbage and may incur additional charges.

Container Overload: Please avoid overloading your garbage container to ensure that everything empties smoothly during collection.

Proximity: For your safety and ours, we are not responsible for any items left within 3 feet of your garbage or recycling containers.

Missed Pick-Ups: If your garbage or recycling is missed, please call our office the same day, and we'll be happy to assist you.

FEES & CHARGES

Extra Garbage: Charges for extra garbage will be added to your current month's billing cycle.

Payment Issues: A \$15.00 fee will apply for returned checks or declined cards.

Service Resumption: If your service is stopped due to non-payment, it will resume once your account balance is paid in full.

Repossession Fees: If we need to repossess equipment due to service discontinuation, a fee will be charged to your account.



ECOSYSTEMS

TRANSFER & RECYCLING