



## **Shipping/Returns**

### **Shipping**

**Processing Time for all orders- 1-3 days**

**Standard Shipping- \$6.95**

**Signature Shipping- \$9.95**

**Overnight Shipping (signature shipping included) \$29.95**

**Free shipping- Orders over \$350**

**After we process your order, you will receive a conformation email that will include your tracking number.**

**Orders are not processed or shipped on the weekend or holidays. Anything purchased on a holiday will be processed the next business day.**

**Note: We do not ship overnight orders to PO. Boxes.**

**We only shipped to PO. Boxes when using standard shipping. If you are using overnight or signature required shipping you must enter a valid residence or company address.**

**Overnight Shipping orders are processed within the same business day if the order is placed by 10:00 am EST.**

*If you place your order at 9:59 am EST on Thursday. It can potentially be processed and shipped on that Thursday.*

**Please make sure you enter address correctly we are not responsible for incorrect information that is giving to us.**

### **Returns**

**Bei Hair Boutique wants all our customers to be 100% satisfied. If you received your order and it's not what you expected you may return your extensions for a refund or exchange. We do not refund for shipping charges.**

**Hair must be in the original packaging. Any hair that has been altered, worn, or washed is not eligible for a refund or exchange.**

**All returns must be received back within 30 days from the original invoice date. When returning your items please include your order number and the reason for the exchange or refund. Orders returned after 30 days will be shipped back to the customer.**

**Orders can be shipped to Bei Hair Boutique**

**PO. Box 690123**

**Charlotte NC 28227**

**We are not responsible for any damages or delays from USPS. After we ship the items it's no longer in our control.**

**-USPS can be contacted @ 1800 275-8777**