

A photograph of several women sitting on a white, wrinkled bedsheet. They are wearing black, short-sleeved dresses. Their legs are crossed or bent, and they are looking down or away from the camera. The lighting is soft and even. Overlaid on the lower half of the image is the text 'The Injectory Policies'. 'The Injectory' is in a white, serif font, and 'Policies' is in a pink, cursive font with a white outline.

The Injectory *Policies*



**Your time — and ours — is valuable. We kindly request
at least 24 hours' notice for any appointment changes
or cancellations.**

**Late cancellations or missed appointments will incur a
\$100 fee, and any deposits will be forfeited.**

*We're happy to review extenuating circumstances on a case-by-case basis.

POLICY. *Cancellation*



THE INJECTORY
ACCEPTS ALL MAJOR CREDIT
CARDS

WE ALSO ACCEPT
APPLEPAY,
CHERRY & CARE
CREDIT*

WE ACCEPT SOME
REWARDS
PROGRAMS INCLUDING
ALLE.

* A 5% PROCESSING
FEE IS APPLIED
WHEN CARE
CREDIT IS USED

Forms Of
Payment

A group of approximately ten women are gathered together, smiling and looking in various directions. They are all wearing black dresses. The background is dark with some text visible, including "INJECTA" and "AESTHETIC BUSINESS CLINIC".

**REFER A FRIEND
AND GET
5 FREE UNITS OF BOTOX!**

POLICY
Referrals



SERVICES ARE NON-REFUNDABLE
AND NON-TRANSFERABLE TO ANOTHER PERSON,
PRODUCT, OR SERVICE.

SERVICES CANNOT BE REDEEMED
FOR CASH OR CREDIT.

ALL PRE-PURCHASED SERVICES/ PACKAGES
MUST BE USED WITHIN 365 DAYS OF
PURCHASE

POLICY
Refunds



A NON-REFUNDABLE
\$100 DEPOSIT IS
REQUIRED TO HOLD
AN APPOINTMENT
FOR SOME OF OUR
SERVICES.

THIS IS A SEPARATE CHARGE FROM THE LATE
CANCELLATION/NO SHOW FEE.

THIS FEE WILL BE FORFEITED IF THE CLIENT
CANCELS OUTSIDE OF THE CANCELLATION
WINDOW AND/OR "NO SHOWS."

*A "no-show" occurs when a client does not arrive for their scheduled appointment and has not provided prior notice of cancellation or rescheduling

DEPOSITS WILL BE KEPT
AS A CREDIT ON
YOUR ACCOUNT
& APPLIED TO
YOUR FINAL PURCHASE

POLICY
Deposits

A modern interior scene with a black leather armchair, a small round table, a potted plant, and a large mirror. The background shows a window with a view of trees.

GIFT CARDS MUST BE USED WITHIN 365 DAYS OF PURCHASE. AFTER 365 DAYS, THE GIFT CARD WILL EXPIRE.

PROMOTIONAL PURCHASES (EX; BLACK FRIDAY, ANNIVERSARY SPECIALS, 12 DAYS OF CHRISTMAS ETC...) MUST BE USED WITHIN 365 DAYS OF PURCHASE. AFTER 365 DAYS, PROMOTIONAL PURCHASES EXPIRE.

POLICY
Gift Cards & Promos

LATE CANCELLATION OR "NO SHOWING",
COMPLIMENTARY OR SIGNIFICANTLY DISCOUNTED
SERVICES (SUCH AS THOSE GIFTED BY THE CLINIC
OR PACKAGED WITH OTHER TREATMENTS) WILL
RESULT IN BEING CHARGED THE FULL AND ORIGINAL
PRICE OF THE SERVICE, AND/OR FORFEITING THE
SERVICE AND ANY DEPOSITS MADE

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POLICY

Complimentary Services