

MINIMIZE RESOLUTION TIME ACCELERATOR

Predicted Case Resolution Age Einstein Discovery Model

- Embedded Model into Case Object Page
 - Top Predictors
 - How To Improve

Business Value

As part of this package, Revelation.AI will stand up a prediction model that will empower your customer service and support teams to close cases faster, resulting in happier customers and more agile associates. Give your team the tools to compile common, repetitive, multi-step tasks into a one-step process that reduces time to more efficiently resolve customer service issues.

“Story” Dashboard: Dig into the Details

- Training Dataset Analysis
- Prediction Analysis
- Optimization/Model Metrics Review

Quick Time-To-Value!

5-6 Week Deployment, 1 Week of Post-Go Live Support

