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## TIMELINESS + ATTENDANCE

Client should arrive to photoshoot, on time and ready to shoot.

Timeliness is imperative for the smooth execution of each session. Additional time will not be added to a session, in the event of tardiness.

A grace period of up to 15 minutes will be given for each session. After 15 minutes, clients will incur a charge based on a rate of \$500/hour. After 30 minutes, the session will be canceled, and the client will forfeit payment for the session.

If the client is creating a toxic environment, being rude, Belamatrix has a right to stop the shoot and charge the package fee.

## CANCELLATIONS/RESCHEDULING

Date is secured by deposit. If the client is canceling the session less than 2 weeks before shoot - deposit are non-refundable.

In the event a reschedule is necessary due to inclement weather, illness, personal or family emergency, the new session date will be scheduled as soon as possible. If a new date is not scheduled within 3 months from the date of purchase, Client session fee will be lost.

If clients cancel the shoot less than 1 day before even he must pay 100% full price, if less than 1 week - 50%

If we are unable to perform required Work on the day of the session/event, due to illness, personal or family emergency, a full refund of session payment will be provided to Client within 5 days of scheduled event. Client agrees to indemnify Consultant for any loss, damage or liability.

## PRINTS & PRODUCTS

Clients will receive a digital gallery of edited images within 2 weeks of the session date.

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