

Raquel Alba

M A K E U P

COVID FAQ

Covid Policies & Protocols.

COVID FAQ

THE QUESTIONS

1.

ARE YOU VACCINATED?

Sanitation, or as we call it in the beauty industry, "infection control", is my #1 priority! I believe that being vaccinated is part of basic infection control when working with the public. I am fully vaccinated and follow CDC & local health guidelines.

2.

WILL YOU WEAR A MASK?

I wear a mask at all times. I know that you have loved ones who could be at high risk and your health and safety is my top priority. At no time during the service will I remove my mask.

3.

CAN I JUST USE MY OWN MAKEUP?

The products I work with are all professional products and are photography friendly. As part of my infection control guidelines, I scrape out my products and never dip into the actual product, unless using a disposable tool. By using the products I have in my kit, I can ensure the safety of my clients and myself.

4.

WHAT HAPPENS IF WE GO INTO ANOTHER LOCKDOWN?

If I'm not able to perform services due to the pandemic, your contract lays out specific procedures for rescheduling your wedding date. The contract protects you and myself. Please email/call for more detailed info.

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6.

WHAT IF YOU GET SICK AND NEED TO CANCEL?

If I get sick with Covid and can't perform your wedding, I will send another artist in my place. I test regularly despite being vaccinated for peace of mind.

7.

WHAT IF SOMEONE FROM THE PARTY TESTS POSITIVE?

If someone tests positive from your bridal party, I will refuse services for that person. You're able to substitute another person for makeup in their place. There will be no refunds for attendants who don't get services.

8.

WHAT HAPPENS IF SOMEONE IN MY PARTY TESTS POSITIVE AFTER THE EVENT?

Please let me know as soon as possible so I can put safety protocols in place and do additional testing. I will not knowingly perform services on anyone infected, but also ask that everyone receiving services would disclose if they test positive within 10 days after services.