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## **PAYMENT AND INSURANCE**

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Payment is expected at each session. Acceptable payments include cash, personal checks, bank debit, major credit, and Health Savings Fund cards. If you choose to use a credit card, a % .04 will be added to total amount charged.

We are in-network providers with several insurance companies including: Aetna, Cigna, Highmark, Tricare, Blue Cross/Blue Shield (non-personal choice), and United Health Care. And, as a courtesy we provide electronic submissions of out-of-network insurance plans to expedite any reimbursements that your plan may allow.

▪ NO INSURANCE, SELF PAY RATE \$ \_\_\_\_\_

▪ INSURANCE COMPANY  
\_\_\_\_\_

▪ MEMBER ID #  
\_\_\_\_\_

▪ INSURANCE      IN-NETWORK RATE \$ \_\_\_\_\_

▪ OUT-OF-NETWORK RATE \$ \_\_\_\_\_

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## **APPOINTMENT AND CANCELLATION POLICY**

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Session time with our clients is very important to us. We require 24-hour notification before an appointment to cancel or reschedule. Please note it is the client's responsibility, and insurance companies cannot be billed for any late cancellation/missed appointment fees. There will be a \$100.00 fee for late cancellations. credit card will be kept on file and charged accordingly.

Card # \_\_\_\_\_ Security Code \_\_\_\_\_

Exp Date \_\_\_\_\_ Zip Code \_\_\_\_\_

Receipts Emailed to \_\_\_\_\_ or Texted to  
\_\_\_\_\_

No receipt, thanks. \_\_\_\_\_

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## MEDICATIONS

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Medication	Dosage	Frequency	Start Date

Allergies? Yes / No If yes, describe

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PLEASE LIST ANY SUBSTANCES YOU CURRENTLY USE, IF ANY; (ALCOHOL, CIGARETTES, VAPES, ETC.)

Substance	Amount	Frequency	Age/Date Started	Date of Recent Use

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## NOTICE OF HIPAA PRIVACY PRACTICES

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\*\*\*I WAS GIVEN AND READ OR WENT OVER HIPAA LAWS WITH MY THERAPIST

### **Confidentiality & Privacy Policy**

The law protects the relationship between a client and a psychotherapist, and information cannot be disclosed without written permission.

Exceptions include:

- Suspected child abuse or dependent adult or elder abuse, for which I am required by law to report this to the appropriate authorities immediately.
- If a client is threatening serious bodily harm to another person/s, I must notify the police and inform the intended victim.
- If a client intends to harm himself or herself, I will make every effort to enlist their cooperation in ensuring their safety. If they do not cooperate, I will take further measures without their permission that are provided to me by law to ensure their safety.

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**ACKNOWLEDGEMENT OF PSYCHOTHERAPIST-CLIENT SERVICES  
AGREEMENT**

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My signature below indicates that I am over the age of 14 and have read, understand and agree to the terms of The Resilience Group by Robin Pepe Psychotherapist-Client Services Agreement.

PRINT NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

**THE RESILIENCE THERAPY GROUP BY ROBIN PEPE**

**Acknowledgement of Psychotherapist-Client Services Agreement**

*Please read, initial, sign and date the following.*

\_\_\_\_\_ I have read and understand the PSYCHOTHERAPIST-CLIENT SERVICES AGREEMENT, including the client's rights and responsibilities during their treatment under Robin Pepe Therapy Group LLC.

\_\_\_\_\_ I have read and understand the PRIVACY PRACTICES outlined by HIPAA.

\_\_\_\_\_ I have read, understand and agree to the RULES OF CONFIDENTIALITY.

\_\_\_\_\_ I have read and understand the 24-HOUR CANCELLATION POLICY and the client's responsibility to FEES and APPOINTMENTS.

\_\_\_\_\_ I have read and understand the LIMITS TO ELECTRONIC CONFIDENTIALITY when dealing with fax, email and other electronic correspondence.

\_\_\_\_\_ I have been provided the opportunity to discuss the PSYCHOTHERAPISTCLIENT SERVICES AGREEMENT with my therapist, or any associate of Robin Pepe Therapy Group, LLC, and ask questions regarding this CLIENT CONTRACT and the contents within.

\_\_\_\_\_ I understand that accounts are sent to collections after 90 days if no payments are received. A 25% charge will be added to any and all accounts sent to collections.

\_\_\_\_\_ I accept and approve a .04% transaction fee when using a credit or debit card

My signature below indicates that I, as a client/parent/guardian, have read the PSYCHOTHERAPIST-CLIENT SERVICES AGREEMENT, and I understand and agree to its terms. I also understand that I may request a copy of these notices.

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Client Signature (if 14 years of age or older)

Date

If client is under the age of 14 years:

Parent/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

Parent/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_