

# PRIVACY POLICY

Last updated: 5th February 2026

## 1. Introduction

Welcome to Sacred Shaman by Melissae ("we," "us," "our"). We respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains what information we collect, how we use it, and the choices you have.

## 2. Information We Collect

We may collect and process the following types of information:

**Personal Information You Provide:** Name, email address, phone number, billing/shipping address; Account credentials (username, password); Payment details (processed securely via third-party providers)

**Automatically Collected Data:** IP address, browser type/version, device identifiers; Pages visited, time and date of visit, referral source; Cookies and similar tracking technologies

**Third-Party Sources:** Social media platforms (when you log in with social accounts); Analytics providers (e.g. Google Analytics)

## 3. How We Use Your Information

We use your data to:

**Provide & Improve Services**

Create and manage your account

Process orders, payments, and returns

Personalize your experience and content recommendations

**Communicate With You** – Send transactional emails (order confirmations, receipts)

Deliver marketing newsletters and promotions (with your consent)

Respond to support requests

**Protect Our Business & Users**

Detect, prevent, and address fraud and security risks

Enforce our Terms of Service

## 4. Cookies & Tracking Technologies

We use cookies, web beacons, and similar tools to enhance site functionality, analyze trends, and remember your preferences.

You can disable cookies through your browser settings, but some features may not work properly if you do.

## 5. Sharing & Disclosure

We may share your information:

With Service Providers: Payment processors, hosting, email delivery, analytics, and other vendors bound by confidentiality.

For Legal Reasons: To comply with laws or defend legal claims.

Business Transfers: In connection with a merger, acquisition, or sale of assets (we'll notify you if this happens).

## 6. Third-Party Links & Content

Our site may include links to third-party sites, plug-ins, or applications. We don't control their practices –please review their privacy policies separately.

## 7. Security

We implement industry-standard safeguards (encryption, access controls) to protect your data. However, no online transmission is 100% secure. Use strong passwords and keep them confidential.

## 8. Children's Privacy

Our services are intended for users 18+. We do not knowingly collect data from children under 16. If you believe we have inadvertently done so, please contact us to have it removed.

## 9. International Transfers

If you're located outside Australia, your information may be transferred to, stored, and processed in Australia or other jurisdictions. We'll protect your data according to this policy and applicable laws.

## 10. Your Rights & Choices

Depending on where you live, you may have rights to:

Access, correct, or delete your personal data

Restrict or object to certain processing

Withdraw consent (where processing is based on consent)

Lodge a complaint with a supervisory authority

To exercise any of these rights, please contact us at [hello@sacredshambymelissae.com](mailto:hello@sacredshambymelissae.com)

## 11. Changes to This Policy

We may update this page to reflect changes in our practices or legal requirements. The "Last updated" date will indicate when we made substantive changes. We encourage you to review this policy periodically.

## 12. Contact Us

If you have questions or concerns about this Privacy Policy, reach out to:

Sacred Shaman by Melissae

Email: [hello@sacredshamanbymelissae.com](mailto:hello@sacredshamanbymelissae.com)

Address: South West Region, Australia