



The Salvation Army Buchanan Lodge

Communication Update July 25, 2020

Dear Family and Friends,

Review of Recently Announced Social Visiting Policy

As reported to you last week, the new Fraser Health policy is designed to enable social visits to take place *inside* the courtyards and *inside* the building in designated areas (e.g. Lobby). These visits are not to take place in a resident's room - except in certain situations where the resident is not able to be safely transported out of their room to a designated meeting location.

Under this policy only a single "designated" visitor per family is permitted to visit. Families must decide who the designated visitor will be. To ensure that there is no physical contact and that a 2-meter distance is maintained - a staff member is required to monitor each visit.

Funding of up to 3-FTE's was also announced so that additional staff can be hired to facilitate the new policy. However, there has been no further communication to authorize the hiring of more staff.

Moving Forward

We will continue to provide opportunities in the form of open windows, courtyard gates, Zoom/WhatsApp, and combinations thereof. Families have expressed a preference to this form of visit because there is no restriction on the number of family or friends being able to participate per visit.

Arrangements have been made for those residents, who are unable to leave their rooms, to also have visitors. Until we receive confirmation of increased funding these will be the only visitors who come into the building.

Changing Schedule and Staff

We welcome back Darlene Mollard, our former Chaplaincy Coordinator, for 2 days a week for 6 weeks at least, to provide some relief with the visitation schedule while our regular chaplains rotate off for vacation. Darlene will also bring her excellent Armchair Travel program to each house to replace Summer Lovin'. Her arrival will also allow for us to add Sunday visits back for Magnolia and Willow, so if you want to move a week day visit to Sunday, let the Chaplains know at BuLoChaplains@gmail.com, first come first served!

We are happy to be Covid-19 free.....and doing our best to keep it that way!!!

Blessings,
Blake Armstrong
Executive Director