

# brightwheel Hello families!

Welcome to brightwheel, a window into your child's day

## What you can expect as a parent/guardian using brightwheel

- ✔ Greater visibility into your child's day with photos, videos and progress updates
- ✔ Efficient communication with your child's program
- ✔ Convenient online tuition payments and easy access to your statements



"My son just started daycare and I was so nervous, but being able to see the pictures and different notes about him from the teacher and being able to message them back gives me peace of mind. I love it!"

## Key steps to get set up and start using brightwheel

Tip: Click on the colored steps below to open a resource for more info!

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### Via brightwheel Invitation, Create Your Account and Child's Profile

- Enter /confirm your check-in code, mobile number, email, etc. via [PARENT Profile]
- Add your child's photo, birthday, and Approved Pickups/Emergency Contacts via [STUDENT Profile]
- Enable notifications via the brightwheel app and your device for the app

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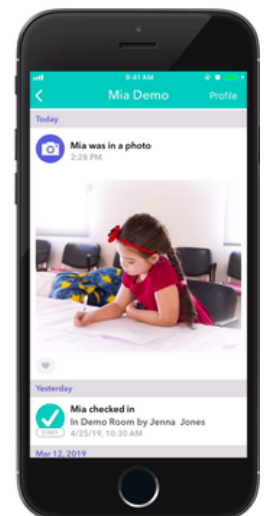
### Start Using brightwheel Daily

- Send your child's teacher a message to say "hello!" and tell them about your child
- Sign your child in at drop-off using your check-in code
- Keep up with your child's day by checking the daily feed

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### Set Up Online Tuition Payments

- Review the "Billing Overview for Parents and Payers"
- Enter your payment methods
- Set up autopay



### Looking for additional support?

- Families can reach the brightwheel support team at [support@mybrightwheel.com](mailto:support@mybrightwheel.com)
- Brightwheel Academy - Learn how to use brightwheel at your own pace [HERE](#)
- Check out the "brightwheel Parent's Guide" YouTube playlist [HERE](#) for more helpful tips