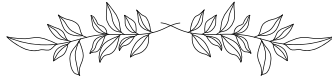


# BEL HOUSE

## EVENT FLORAL SERVICES CONTRACT



Thank you so much for choosing Bel House to provide the flowers for your wedding! We hope you've enjoyed your consultation and working with us so far. The following information is less fun, but equally necessary. Please let us know if you have questions or need further clarification. Read this contract and quote carefully including dates, times, venues. We want every detail to be perfect!

### BOOKING

Upon receiving your deposit and this signed contract, your event will be placed on our calendar. The event deposit is 50% of the quote or \$1000, whichever is less. Payment in full is due 30 days prior to your event date.

### CANCELLATIONS:

The client understands this is a custom order. Contract cancellation must be made in writing or by email. Contract cancellations made 30 days or more prior to the wedding date will receive a refund of monies paid, less 20% of the total contract. Cancellations made less than 30 days prior to the event date will not receive a refund.

### RESCHEDULING:

If you are rescheduling less than 30 days prior to your wedding, there will be no refund. If you make the decision to reschedule your wedding more than 30 days prior to your date, we are happy to do so if the date is available. If the date is available, there will be a rescheduling fee of 20% of your contract. If the date is not available we will issue a refund, less 20% of the contract. In the case of a pandemic, natural disaster or similar event, Bel House will work with you and your venues to determine if the wedding can go forward as planned. If not, we will make every effort to reschedule for a future date.

### CHANGES AND REDUCTIONS:

We understand that wedding planning is a process and that decisions made early in the process may be revised. We allow changes to your floral design up to 30 days prior to the wedding, all decisions are final at that time. All changes must be made in writing and are subject to approval / availability.

### SUBSTITUTIONS:

Flowers have seasons and production cycles that may affect your event. If weather or delayed production problems occur and we must substitute, we promise to do it with your vision and best wishes in mind. We work hard to capture your vision in flowers, so please review your worksheet details closely to be sure we have addressed all of your needs. We reserve the right to make substitutions when necessary.

### RENTALS:

If your wedding includes breakdown at the end of the evening, any flowers not collected by the client will be donated or composted. A fee will incur for broken / unreturned vases or rental items.

### PLEASE NOTE:

- We cannot guarantee prolonged freshness of flowers used as ceremony or reception decorations at outdoor venues when temperatures exceed 90 degrees and delivery is requested more than two hours prior to the wedding hour
- The client understands that flower colors can vary slightly from flower to flower and accepts that some variation in color is a natural phenomenon in nature, therefore we cannot guarantee exact matches of color.
- Items provided by the client (vases, ribbons, etc.) must be brought to Bel House no later than two weeks prior to the wedding date and in useable condition (clean, polished, price tags removed, etc.)
- Please note that images presented to you in consultation or included with your contract are for inspiration only and the design is open to some amount of artistic interpretation. Also note the above section 'Substitutions'.
- We love to share our work with the world and may post images of you or your designs on social media and our website, unless you ask us not to.

Thank you for the opportunity to be a part of your wedding! We promise to do our part to make it stunning and stress free.

i have read and reviewed the contract in full and wish to proceed with scheduling

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Client's Name

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Date