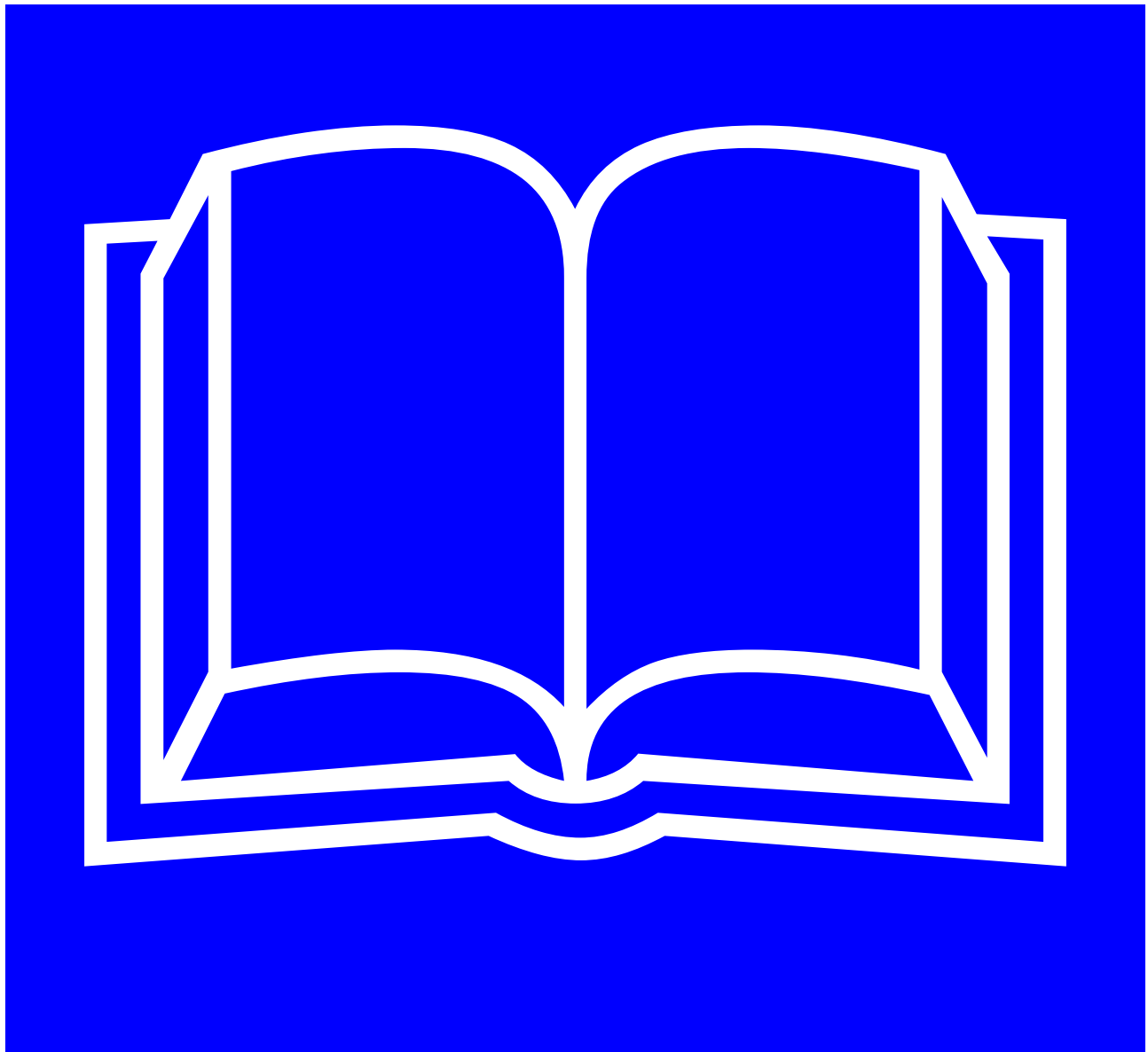


CHESTER COUNTY COMMUNITY RESOURCE GUIDE

Answers to Frequently Asked Questions



Revised May 2023



This Resource Guide is sponsored by:

Chester County Commissioners

Marian D. Moskowitz

Josh Maxwell

Michelle Kichline

Chester County

Department of Community Development

610-344-6900

Chester County

Department of Human Services

610-344-6640

Table of Contents

- Page 3 – Information and Referral Agencies (*free assistance in finding where to get help*)**
- Page 4 – Coordinated Assessment for Individuals and Families Experiencing Homelessness (211)**
- Page 5 – Homeless Shelters and Other Case Management for the Homeless (*addresses Housing Domain*)**
- Page 6 - Chester County Emergency Rent & Utility Assistance Program**
- Page 7 – Rental Housing Assistance Programs (*addresses Housing Domain*)**
- Page 8 – Housing Assistance Programs (*addresses Housing Domain*)**
- Page 9 - Financial Assistance, Legal and Credit Counseling Services in Chester County (*addresses Income, Legal, Credit History Domains*)**
- Page 10 - Drug & Alcohol and Mental Health Treatment Resources (*addresses Mental Health and Substance Abuse Domains*)**
- Page 11 – Health and Medical Services in Chester County (*addresses Health Care Domain*)**
- Page 12 – Medical Insurance and Prescription Assistance Programs in Chester County (*addresses Health Care Domain*)**
- Page 13 – Transportation Resources in Chester County (*addresses Mobility Domain*)**
- Page 14 - Educational and Employment Resources in Chester County (*addresses Employment, Children’s, and Adult Education Domains*)**
- Page 15 - Food Cupboards in Chester County (*addresses Food Domain*)**
- Page 16 – Hot Meal Programs in Chester County (*addresses Food Domain*)**
- Page 17 – Services for Seniors (*addresses Health Care, Life Skills, Family Relations, and Community Involvement, and Safety Domains for Seniors*)**
- Page 18, 19 – Important Phone Numbers and Websites (*addresses various Domains*)**

Information & Referral Agencies

The following Information and Referral agencies can assist individuals and families in finding where to get help for social services they need, such as food, health, basic needs, mental health and drug & alcohol treatment:

Human Services, Inc.

50 James Buchanan Dr.

Thorndale, PA 19372

610-200-6222

** Serves the greater West Chester Area. Spanish speaking staff available.*

LCH (The Spanish Community)

731 West Cypress Street

Kennett Square, PA 19348

610-444-7550 (Option 8)

** Services Kennett Square and the surrounding area. Spanish speaking staff available.*

Maternal and Child Health Consortium

1001 East Lincoln Hwy.

Suite 104

Coatesville, PA 19320

610-344-5370 (ext. 135)

www.ccmchc.org

** Services Coatesville and the surrounding area. Spanish speaking staff available.*

Oxford Neighborhood Services Center (NSC)

35 North Third Street

Oxford, PA 19636

610-932-8557 (Option 0)

** Services Oxford and the surrounding area. Spanish speaking staff available.*

Phoenixville Area Community Services (PACS)

257 Church Street

Phoenixville, PA 19460

610-933-1105

** Services Phoenixville and the surrounding area. Spanish speaking staff available.*

Additional Resources for Information

Anyone with questions regarding available resources can also call 2-1-1 which is available 24 hours a day, seven days a week. 2-1-1 can also be reached via text and online chat at <http://211sepa.org/>.

www.helpinpa.state.pa.us - the PA Help and Human Services Portal

www.heretohelp.pa.gov - a webpage with links to PA resources

www.facebook.com/HelpinPA - information and updates about PA resources

EXPERIENCING HOMELESSNESS?

Sleeping outside or in a vehicle?

Fleeing domestic violence?

At risk of losing your current housing?



CALL 2-1-1

PRESS 2 FOR HOUSING & HOMELESS RELATED ISSUES



CHESTER COUNTY HAS SERVICES TO HELP

- Emergency services information available 24/7
- Intake done 8 AM to 5 PM, Monday - Friday
- Text your zip code to 898-211
- Se habla Español
- Hearing Impaired? Use 7-1-1 relay service to call 2-1-1



Homeless Shelters Serving Chester County

COUNTYWIDE

Domestic Violence Center (Shelter for Women and Families serving all of Chester County): 888-711-6270

COATESVILLE

City Gate (Shelter for Men Only): 610-383-6915

CYWA (Shelter for Women and Families): 610-384-9591

W.C. Atkinson Shelter and Atkinson Project (Shelter for Men Only): 610-380-6195 (after 5:00 PM)

PHOENIXVILLE

St. Mary's Shelter (Shelter for Women and Families): 610-933-3097

Good Samaritan Services (Shelter for Men Only): 610-933-9305

Code Blue Overnight Emergency Warming Center: 484-393-2407
(Open mid-November to mid-April)
148 Church Street, 2nd Floor (Sacred Heart Church Hall)

POTTSTOWN

Ministries at Main Street (Nov. through April):
They then are transported to the participating church of the month for overnight shelter.
Further Information is available at 610-970-2444
www.ministriesatmainstreet.org, or info@ministriesatmainstreet.org

SOUTHERN CHESTER COUNTY

Family Promise of Southern Chester County (serves families with dependent children in the Oxford area, Avon Grove, Kennett Consolidated and Unionville-Chadds Ford School Districts): 610-444-0400

WEST CHESTER

Friends Association (Shelter for Families with Children): 610-431-3598

Safe Harbor (Shelter for Men and Women): 610-692-6550

Chester County Emergency Rent & Utility Assistance Program

The Emergency Rent & Utility Assistance Program serves Chester County residents and can only be accessed by dialing 2-1-1. Please follow the three steps below:

1. Press 2 for Homelessness and Housing Crisis
2. Press 2 for Chester County
3. Press 2 for Emergency Rental Assistance Program



Funding will serve individuals and families that are obligated to pay rent and meet the following three criteria:

- Households obligated to pay rent.
- Qualify for unemployment or have experienced a reduction in household income, incurred significant costs or experienced a financial hardship due to COVID-19.
- Demonstrate a risk of experiencing homelessness or housing instability.
- Have a household income at or below 80 percent of the area median (*income limits are subject to change per guidance from the federal government*).

Once the client has contacted 2-1-1 for intake and referral, they will need to gather information for submission. **Those who are eligible can use the emergency rent and utility funding to pay for outstanding rent, electricity, gas, water and sewer; and energy costs such as fuel oil or propane, over a 15-month period.** To view the application checklist, visit: www.chesco.org/4905/Rent-Assistance

MEDIAN FAMILY INCOME GUIDELINES*

*As of April 2021, subject to change. Visit www.chesco.org/4905/Rent-Assistance for latest information.

# of persons	1	2	3	4	5	6	7	8
80%	\$54,150	\$61,850	\$69,600	\$77,300	\$83,500	\$89,700	\$95,900	\$102,050

To learn more, visit: www.chesco.org/4905/Rent-Assistance

Rental Housing Assistance Programs

IF YOU ARE IN NEED OF EMERGENCY RENTAL OR UTILITY ASSISTANCE, PLEASE

CALL 2-1-1 IN ORDER TO GET THE APPROPRIATE REFERRAL

AFFORDABLE RENTAL HOUSING

Community, Youth and Women's Alliance (in Coatesville area): 610-384-9591

Shared Housing (matches homeowners willing to share their homes with home seekers): 610-647-4940

Housing Authority of the County of Chester (Section 8 rentals and public housing): 610-436-9200

Housing Development Corporation (apartments in West Chester, Parkesburg and Coatesville): 717-291-1911

PA Housing Search (database of low-cost housing): 877-428-8844 or www.pahousingsearch.com

Phoenixville Homes (for seniors and people with disabilities): 610-948-1797

HOUSING COUNSELING

Alliance for Better Housing (in southern Chester County): 610-925-1880

Good Samaritan Services (Homeless case management for single mothers): 610-380-1360, ext. 104

Freedom Valley Disability Enablement Center (for people with disabilities): 610-353-6640

Housing Partnership of Chester County: 610-518-1522

Home of the Sparrow (homeless case management for single women over 18 and mothers with children): 610-647-4940

Handi-Crafters Housing Case Management for Persons with Disabilities: 610-384-6990, ext. 213

RENTAL AND/OR RAPID RE-HOUSING ASSISTANCE

Human Services, Inc. – Rental Assistance Program (serving all of Chester County): 610-200-6222, ext. 328

Housing Authority of Chester County (serving all of Chester County): 610-436-9200*

Friends Association (rental assistance and case management for homeless families with children): 610-431-3598

Good Samaritan Services (serving families): 610-380-1360

North Star of Chester County (serving single parents): 610-696-5675

Kennett Area Community Service (serving Kennett Square area): 610-925-3556*

Oxford Area Neighborhood Services (serving Oxford area): 610-932-8557

Phoenixville Area Community Services (serving Phoenixville area): 610-933-1105

Open Hearth, Inc. (serving Pottstown, Spring City, Phoenixville areas): 610-792-9282

Orion Communities (serving Phoenixville area): 610-415-1140

Salvation Army, West Chester (serving West Chester area): 610-696-8746

Salvation Army Service Extension (serving any uncovered areas in Chester County): 610-383-0868

ACT in Faith of Greater West Chester (serving West Chester area): 484-324-8492 or contact@actinfaithgwc.org

St. Vincent de Paul Society (Downingtown, Eagle, Elverson, Guthriesville, Honey Brook, Lionville): 610-470-9090

PA Home of the Sparrow (rent assistance for single women and mothers with children): 610-647-4940

Veterans Multi-Service Center (serving veteran families): 610-384-8387

Housing Assistance Programs

FORECLOSURE/EVICTION ASSISTANCE

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Housing Partnership of Chester County: 610-518-1522

Legal Aid of Southeastern PA (9:00 am – 1:00 pm, M-F): 877-429-5994

PA Housing Finance Agency: 800-822-1174 or www.phfa.org

Home of the Sparrow (assistance to prevent eviction for single women or mothers with leases in their names): 610-647-4940

www.makinghomeaffordable.gov (information about mortgage assistance programs)

HOMEBUYING ASSISTANCE

Alliance for Better Housing (in southern Chester County): 610-925-1880*

Habitat for Humanity: 610-384-7993

Housing Partnership of Chester County: 610-518-1522

Open Hearth (all of Chester County): 610-792-9282

Phoenixville Homes (in Phoenixville area): 610-948-1797

HOME REPAIR PROGRAMS

Good Works (Serving Coatesville, Phoenixville, and West Chester): 610-383-6311

Housing Partnership of Chester County (Serves all of Chester County): 610-518-1522

Good Neighbors Home Repair (Serves Southern Chester County area): 610-444-1860

Habitat for Humanity of Chester County, Inc. (Serves all of Chester County): 610-384-7993

WEATHERIZATION SERVICES – COUNTYWIDE

Community Action Agency of Delaware County, Inc.
(Provides weatherization services for all of Chester County):
610-891-5101 or www.caadc.org

PA Energy Conservation and Weatherization Program: 610-521-8770 (ask for Tom Hickman) or theckman@caadc.org

** indicates that these are HUD-certified Housing Counseling agencies*

Financial Assistance, Legal and Credit Counseling Resources

Chester County Assistance Office

610-466-1000 or 888-814-4698

Utility Bill Assistance

Kennett Area Community Service (Serving the Kennett Square Area): 610-925-3556

Oxford Area Neighborhood Services Center (Serving Oxford area): 610-932-8557

Phoenixville Area Community Services (Serving Phoenixville Area): 610-933-1105

Open Hearth, Inc. (Serving Spring City and Pottstown Areas): 610-792-9282

PECO Universal Service Programs (Serving low-income customers who demonstrate difficulty paying their monthly electric bill): 800-774-7040

Salvation Army of Greater West Chester (Serves West Chester Area): 610-696-8746

Salvation Army Service Extension (Serves any uncovered areas of Chester County): 610-383-0868

Low-Income Home Energy Assistance Program (LIHEAP): 866-857-7095 or 610-466-1042

Public Utility Commission (PUC): 800-692-7380

TE CARE (Tredyffrin/Easttown area): 610-644-0594 or help@tecare.org

ACT in Faith of Greater West Chester (Serving West Chester area): 484-324-8492 or contact@actinfaithgwc.org

St. Vincent de Paul Society

(Serves Downingtown, Eagle, Elverson, Guthriesville, Honeybrook and Lionville): 610-470-9090

Credit Counseling Services

American Credit Counseling Institute: 888-212-6741

CLARIFI (formerly Consumer Credit Counseling Service of Delaware Valley): 215-563-5665 or 800-989-2227

Open Hearth, Inc. (also offers a savings program): 610-792-9282

Housing Partnership of Chester County: 610-518-1522

The Pledging Tree Foundation: 774-275-0787

Legal Services

Chester County Bar Association: 610-692-1889

Don't Borrow Trouble Program (free loan advice): 877-429-5994

Legal Aid of Southeastern PA: 610-436-4510 (Chester County): 877-429-5994 (Regional)

Access to Justice: 877-429-5994

Lawyer Referral Service: 610-429-1500

Pennsylvania Office of Attorney General (Consumer): <http://www.attorneygeneral.gov/>

Senior Law Center (legal services for adults 60 years or older) M-Th 10:00 am – 12:00 pm: 1-877-727-7529

Drug & Alcohol and Mental Health Treatment Resources

Drug and Alcohol Treatment Providers:

COUNTYWIDE

CHANGES (Adolescent treatment program operated by the Chester County Intermediate Unit): 484-905-5144, ext. 203
Drug and Alcohol Information and Referral Line (24 hours/7 days): 866-286-3767

COATESVILLE

Advanced Treatment Systems (Methadone Treatment): 610-466-9250

Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 6205

Gaudenzia Coatesville: 610-383-9600

Samara House (CYWA): 610-384-9591

EXTON

Mirmont Outpatient Center: 484-565-1130

KENNETT SQUARE

Holcomb Behavioral Health Systems: 610-388-9225

MALVERN

Malvern Institute: 610-647-0330

PHOENIXVILLE

Creative Health Services: 610-933-1223

TOUGHKENAMON

Bowling Green: 610-268-3588

WEST CHESTER

Gaudenzia Outpatient.: 610-429-1414

Gaudenzia Kindred House (women with children): 610-399-6571

Gaudenzia House West Chester: 610-399-6929

Other Drug and Alcohol Resources

Al-Anon/Alateen/ACOA (Intergroup): 215-222-5244

Alcoholics Anonymous (Intergroup): 215-923-7900

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Dept. of Drug and Alcohol Services: 610-344-6620

Double Trouble (drug/alcohol and mental health support group): 610-429-1702

Nar-Anon (24-hour hotline): 215-629-6757

Narcotics Anonymous (Regional Office): 215-755-8200

Daemion Counseling Center (Drug and Alcohol evaluations and counseling): 610-647-1431 or www.daemioncounseling.org

Mental Health Treatment Providers:

COUNTYWIDE

Crisis Intervention (24 hrs/7days): 610-918-2100 or 877-918-2100

COATESVILLE

Child Guidance Resource Center (children only): 610-383-5635

Coatesville VA Medical Center (veterans only): 610-384-7711, ext. 2911

Human Services, Inc. (adults only): 610-200-6222

DOWNINGTOWN

Human Services, Inc. (children and adults): 610-200-6222

EXTON

Holcomb Behavioral Health (children/adults): 610-363-1488

American Day Treatment Center: 888-227-3898

KENNETT SQUARE

Holcomb Behavioral Health (children's program): 610-388-7400

OXFORD

Human Services, Inc.: 610-200-6222

PHOENIXVILLE

Community Services of Devereux (children only): 610-933-8110

Fellowship Health Resources: 610-415-9301

Penn Psychiatric (children/adults): 610-917-2200

SPRING CITY

Creative Health Systems Inc. (adults and children): 610-948-6490

THORNDALE

Human Services, Inc. (adults only): 610-200-6222

West Chester University Community Health Clinic: 610-436-2510

Other Mental Health Resources

Chester County Dept. of Mental Health/Intellectual and Developmental Disabilities: 610-344-6265

Crossroads Recovery Center: 610-429-1702

Compeer, Inc.: 610-436-4445

Cornerstone Clubhouse: 610-935-2290

Holcomb Behavioral Health (residential program): 610-363-1488

National Alliance for the Mentally Ill (Chester County Chapter): 610-430-0177 (Helpline)
484-947-5643 (Chester County Office)

PA MEDI/Behavioral Health Connection (mental health assistance for seniors): 800-783-7067

Stepping Stones Clubhouse (referral required): 610-384-6059

Warm Line (for non-emergency mental health calls): 866-846-2722

Health and Medical Services in Chester County

Free or Low-Cost Dental Providers:

COUNTYWIDE

Chester County Community Dental (Serves all of Chester County): 610-383-3888

Chester County Health Dept. Dental Referral Line (for low-cost dental care): 610-344-4452

Dental Lifeline Network: 800-716-8721 or www.dentallifeline.org

LCH Dental Clinic: 610-880-3477 (Dental care for insured and uninsured patients, Spanish spoken).

PA Dental Association Senior Dental Care Program (reduced fees to seniors): 717-234-5941 or www.padental.org

BERWYN

Children's Dental Clinic: 610-240-1213

PHOENIXVILLE

Phoenixville Healthcare Access Dental Program (for uninsured or underinsured residents of the Phoenixville area): 610-935-3165

Free or Low-Cost Health Providers:

COUNTYWIDE

Chester County Health Department: 610-344-6225

Chester County Health Dept. Sexually Transmitted Disease Clinic (free, anonymous testing for HIV and Sexually Transmitted Diseases): 610-344-6254

Community Volunteers in Medicine (Serves uninsured working people who live or work in Chester County): 610-836-5990

AVONDALE

Planned Parenthood of Chester County: 610-268-8848

COATESVILLE

Chester County Women's Services (pregnancy care medical center): 610-383-0930

ChesPenn Health Center (Serves all of Chester County regardless of ability to pay): 610-380-4660

Planned Parenthood of Chester County: 610-383-5911

WIC (Women, Infants, Children): 610-455-1340

KENNETT SQUARE

LCH Health and Community Services (open to all - Spanish spoken): 610-880-3503

OXFORD

LCH Health and Community Services (open to all - Spanish spoken): 610-708-1460

PHOENIXVILLE

Phoenixville Health Care Access Vision Program (for eligible Phoenixville area residents only): 610-935-3165

The Clinic (serves only the areas surrounding Phoenixville and Paoli Hospitals. Services cost what patients can afford to pay. Must have no insurance, Medicare or Medicaid): 610-935-1134

TOUGHKENAMON/OXFORD

WIC (Women, Infants, Children): 610-455-1345

WEST CHESTER

Chester County Women's Services (pregnancy care medical center): 610-918-7088

Nurse-Family Partnership (Prenatal and infancy program for 1st time mothers - Serves all of Chester County): 610-344-6459

Planned Parenthood of Chester Co.: 610-692-1770

St. Agnes Nursing Center (offers basic health care): 610-696-1972

WIC (Women, Infants, Children): 610-344-6240

WEST GROVE

LCH Pediatric Care Unit (Spanish spoken): 610-880-3477

Women's Health & Prenatal Care Center: 610-880-3477

Medical Insurance and Prescription Assistance Programs in Chester County

Medical Insurance Assistance:

STATEWIDE

PA Health Insurance Exchange
844-844-8040
www.pennie.com

CHIP (PA Children's Health Insurance Program):
800-986-5437 or www.chipcoverspakids.com

PA Health Law Project: 800-274-3258

COUNTYWIDE

Physical Health:

Chester County Assistance Office (Medicaid):
610-466-1000 or 888-814-4698 or
www.compass.state.pa.us

AmeriChoice of PA: 800-414-9025

Coventry Cares: 866-903-0748 or
www.mycoventrycares.com

Health Partners of Philadelphia: 800-553-0784

Keystone First: 800-521-6860

PA MEDI (Health Insurance Counseling for Seniors):
610-344-5004 (Option 2) or 800-783-7067 (toll free)

Behavioral Health:

Community Care Behavioral Health (Mental Health
Services for Medicaid recipients): 866-622-4228

Maternal & Child Health Consortium
(assists uninsured adults, children and infants
to enroll in subsidized health insurance):

Coatesville Office: 610-344-5370

Kennett Square Office: 610-444-4002

Oxford Office: 610-932-8557

Phoenixville Office: 610-917-1360

West Chester Office: 610-696-5122

Prescription Expense Assistance:

STATEWIDE

Medicare Extra Help (Medicare recipients only): 800-772-1213

PACE/PACENET (Serves Seniors only): 800-225-7223

PA Partnership for Prescription Assistance: 888-477-2669 or
www.pparx.org

PA Patient Assistance Program Clearinghouse (Serves the
uninsured, under-insured – No PACE or Medicaid Coverage):
800-955-0989

Special Pharmaceutical Benefits Program: 800-922-9384

www.needymeds.org (prescription assistance programs through
pharmaceutical companies for free/low-cost health clients)

www.GoodRx.com – Compares prescription drug prices and
offers discount coupons up to 80% off

COUNTYWIDE

Community Volunteers in Medicine (serves uninsured working
people who live or work in Chester County):
610-836-5990

COATESVILLE

The Salvation Army: 610-384-2954

KENNETT SQUARE

Kennett Area Community Service: 610-925-3556

LCH: 610-444-7550

OXFORD

Oxford Area Neighborhood Services: 610-932-8557

PHOENIXVILLE

Health Care Access (Formerly the Phoenixville Healthcare
Access Foundation) - Connects uninsured or underinsured
residents of the Greater Phoenixville area with dental, vision,
prescription, mammogram, and emergency orthopedic
services: 610-935-3165 or www.phcafoundation.org.

WEST CHESTER

The Salvation Army: 610-696-8746

Transportation Resources in Chester County

Chester County Ride Guide (Online information on bus, train, taxi, and paratransit transportation):

www.chescorideguide.org

PUBLIC BUS SERVICES

SEPTA: 215-580-7800 or www.septa.org

Route 135 (Serving Coatesville, Thorndale, Downingtown, Exton, and West Chester)

Transportation Management Association of Chester County (TMACC) (helps plan trips on

Chester County public transit): 877-612-1359 or www.tmacc.org*

Coatesville Link (serving Parkesburg, Sadsburyville, South Coatesville, Coatesville, and West Brandywine)

SCCOOT (serving Oxford, West Grove, Avondale, Kennett Square, Longwood, West Chester)

SEPTA (helps plan trips on SEPTA public transit): 215-580-7800 or www.septa.org *

TAXI SERVICES

<https://gogograndparent.com> or 1-855-464-6872 (to schedule Uber or Lyft w/o a smartphone)

Great Valley Cab Company (serves Exton, Malvern, Phoenixville, West Chester): 610-240-7942

Main Line Taxi: 610-272-1000

Pottstown Cab (Serves Phoenixville, Spring City, and Pottstown Areas): 610-327-1111

A2Z Airport Shuttle 610-644-5858 or www.a2zairport.com

On Time Car Services (Exton, Malvern, West Chester): 610-647-1354

Cab Service is not available in all areas of Chester County.

You should call at least one business day in advance to inquire about availability and price.

TRAIN SERVICES

SEPTA Regional Rail: 215-580-7800 or www.septa.org

Amtrak: 800-872-7245 or www.amtrak.com

CHESTER COUNTY PARATRANSIT SYSTEM

Medical Assistance Transportation Program (MATP): 610-344-5545 or www.Chescoconnect.org

Aging Shared Ride for Seniors (ChesCO Connect): 610-344-5545 or www.Chescoconnect.org

Persons with Disabilities Transportation Program (ChesCO Connect): 610-344-5545 or www.Chescoconnect.org

***SEPTA and TMACC offer ADA services for eligible riders. Please call for more details.**

VOLUNTEER BASED TRANSPORTATION:

Neighbors in Action (Volunteer transportation for residents of Southern Chester County for a nominal fee): 610-444-4819

Kennett Area Community Service (serves Kennett Square area): 610-444-4143

Educational and Employment Resources in Chester County

PA CareerLink®-Chester County and United Way Financial Stability Center

479 Thomas Jones Way, Suite 500
Exton, PA, 19341

CareerLink: 610-280-1010

<https://www.cwds.state.pa.us/>

Financial Stability Center: 610-280-1023

**Provides employment, financial counseling, and training,
and educational services for all Chester County residents*

The Employment, Advancement and Retention Network (EARN) Center

479 Thomas Jones Way, Suite 500
Exton, PA, 19341
610-280-1046

**Only serves eligible DPW clients. Call for eligibility
requirements*

Opportunities Industrialization Center, Inc. (OIC)

22 North 5th Avenue
Coatesville, PA, 19320
610-692-2344

<https://ccoic.org/>

**Provides job readiness, nursing assistant, and child care
worker training programs*

Practical Nursing Program

443 Boot Road
Downingtown, PA, 19335
484-593-5950

www.chestercountynursing.org

**Post-secondary program that prepares students to pass
the NCLEX-PN: National Council Licensure Examination
for Licensed Practical/Vocational Nurses*

VisionCorps

244 N. Queen St.
Lancaster, PA 17603
717-291-5951

<https://visioncorps.net>

**Provides meaningful employment and educational
services to people living with vision loss*

Office of Vocational Rehabilitation (OVR)

1875 New Hope Street
Norristown, PA, 19401-3141
800-221-1042 (toll free)
484-250-4357 (TTY)

**Provides vocational rehabilitation services to help
persons with disabilities prepare for, obtain,
or maintain employment*

Career-Corps

A Partnership for Youth Employment

Oaklands Corporate Center
479 Thomas Jones Way, Suite 500
Exton, PA 19341
610-280-1029

[Youth Services » Pennsylvania CareerLink -
Chester County \(pacareerlinkchesco.org\)](#)

**Serves out of school youth ages 16-24*

Charles A. Melton Arts & Education Center

501 East Miner Street
West Chester, PA, 19381
(610) 692-9290

<http://www.meltoncenter.org/>

**Provides adult and youth educational programs*

Life Transforming Ministries

643 East Lincoln Highway
Coatesville, PA, 19320
610-384-5393

<http://www.quietrevolution.org/>

**Provides an employment skills training program*

Wings for Success

490 Lancaster Avenue
P.O. Box 1184
Frazer, PA 19355
610-644-6323

<http://www.wingsforsuccess.org>

**Provides women work-appropriate clothing for job
interviews and employment*

Food Providers in Chester County

COUNTYWIDE

Chester County Food Bank: 610-873-6000

AVONDALE

St. Rocco Center: 610-268-3365

BERWYN/DEVON

Great Valley Food Cupboard: 610-688-5445

Trinity Presbyterian Church: 610-644-0932

COATESVILLE

Coatesville Community Food Co-Op: 610-384-1344

Coatesville Salvation Army: 610-384-2954

CYWA: 610-384-9591

Kingsway Independent Church: 610-246-5749

Pantry of Plenty at Sandy Hill Community Church:
610-857-3959

Second Baptist Church: 610-384-8959

Tabernacle Baptist Church: 610-384-7445

DOWNINGTOWN/EXTON/LIONVILLE

Lord's Pantry of Downingtown: 610-873-1149

FRAZER

People's Pantry at Church Road: 610-296-8475

GLENMOORE/HONEY BROOK

Glenmoore Salvation Army Food Pantry: 610-383-0868

Blessing House: 610-273-0303

Honey Brook Food Pantry: 610-273-6102

KENNETT SQUARE

Kennett Area Community Services: 610-925-3556

Kennett Area Senior Center: 610-444-4819

Pathstone: 610-925-5600

OXFORD

Divine Sent Food Cupboard: 443-553-5587

Oxford Neighborhood Services Center: 610-932-8557

PAOLI

Good Samaritan Food Closet: 610-644-4040

Paoli Presbyterian Church: 610-644-8250

PARKESBURG

Octorara Area Food Cupboard: 610-857-4000

PHOENIXVILLE

Alianza's Latino Outreach: 610-933-9200

Phoenixville Area Community Services: 610-933-1105

Phoenixville Senior Center: 610-935-1515

St. Peter's Episcopal Church Food Pantry:
610-933-2195

POTTSTOWN

Coventry Food Pantry: 610-326-5659

SPRING CITY

Spring City Food Pantry: 484-431-3493

WEST CHESTER

Act in Faith of Greater West Chester: 484-324-8492

Baptist Church of West Chester: 610-696-7466

Church of the Holy Trinity: 484-324-8492

West Chester Food Cupboard: 610-344-3175

West Chester Salvation Army: 610-696-8746

WEST GROVE

Bridge Food Pantry at Avon Grove Church of the
Nazarene: 610-869-9500

MANNA Ministries at New London Baptist Church:
610-345-0471

Hot Meal Programs in Chester County

SERVING ALL OF CHESTER COUNTY

Meals on Wheels of Chester County: 610-430-8500

COATESVILLE

City Gate Mission: 610-383-6915

Brandywine Valley Active Aging: 610-383-6900

Coatesville Soup Kitchen: 610-384-3420

Jubilee Evangelist Church: 610-384-1821

Olivet United Methodist Church: 610-384-5828

DEVON

Surrey Services for Seniors: 610-647-6404

DOWNINGTOWN

Brandywine Valley Active Aging: 610-269-3939

HONEY BROOK

Honey Brook Shepherd's Kitchen: 610-273-2848

KENNETT SQUARE

His Mission: 610-444-2559

OXFORD

Oxford Area Senior Center: 610-932-5244

PHOENIXVILLE

Your Soup Kitchen at
Seventh Day Adventist Church:
610-342-7015

WEST CHESTER

Cornerstone Christian Fellowship:
610-430-3508

Safe Harbor: 610-696-9016

St. Agnes Day Room: 610-429-0697

West Chester Area Senior Center: 610-431-4242

Services for Seniors in Chester County

Senior Centers:

COATESVILLE

Brandywine Valley Active Aging
Coatesville Campus: 610-383-6900

DEVON

Surrey Services for Seniors: 610-647-6404

DOWNINGTOWN

Brandywine Valley Active Aging
Downingtown Campus: 610-269-3939

KENNETT SQUARE

Kennett Area Senior Center: 610-444-4819

OXFORD

Oxford Senior Center: 610-932-5244

PHOENIXVILLE

Phoenixville Area Adult Activity Center:
610-935-1515

WEST CHESTER

West Chester Area Senior Center: 610-431-4242

Adult Day Care Centers:

EXTON

Active Day of Exton: 610-363-8044

HONEYBROOK

Tel Hai Adult Day Care: 610-273-4619

KENNETT SQUARE

Active Day of Kennett Square: 610-388-1166

MALVERN

Sarahcare Adult Day Services: 610-251-0801

Other Useful Numbers For Seniors:

ACS Home Care: 610-427-9900

Aging & Disability Resource Centers: 800-753-8827
www.adrc-tae.acl.gov

Alzheimer's Association – Delaware Valley Chapter:
24/7 Helpline: 800-272-3900 www.alz.org/delval/

AARP Malvern Chapter: 610-251-9373

AARP Phoenixville Chapter: 610-933-8801

AARP Valley Forge Chapter: 610-647-5677

AARP West Chester Chapter: 610-696-8446

Comfort Keepers: 610-628-9272

Chester County Department of Aging Services: 610-344-6350

Eldercare Locator: 800-677-1116 or www.eldercare.acl.gov

Heron Companions: 610-259-9701

Home Helpers: 610-458-7550

Home Instead Senior Care: 610-615-8287

Innovative Living: 610-717-8662

Liberty In-Home Care: 610-254-9440

Maxim Healthcare Services: 610-363-6044

Meals on Wheels: 610-430-8500

Neighborhood Visiting Nurse Association: 610-696-6511

PA MEDI (Medicare and health insurance information):
610-344-5004 (Option 2)

Parkesburg Area Senior Club: 610-932-8902

Pennsylvania Link to Community Care: www.carelink.pa.gov
(local resources for seniors, disabilities and mental health)

Personal Health Care, Inc.: 610-933-6130

Property Tax/Rent Rebate Taxpayer Service and Information
Center: 888-222-9190 or 888-728-2937 (option 3)
www.revenue.state.pa.us

Seniors of Honey Brook: 610-273-2848

Surrey Services for Seniors (Main Line Area): 610-647-9840

Southeastern Health Services of PA: 610-269-9876

Synergy Homecare of Chester County: 484-341-8720

VNA Home Community Care Services: 610-384-4200

Important Phone Numbers

Support Groups:

Alanon/Alateen: 610-696-4216

Alcoholics Anonymous: 215-923-7900

American Cancer Society (services including transportation for cancer patients): 800-227-2345

Compassionate Friends (bereaved parents): 610-933-2346

Downs Syndrome Interest Group of Chester County: 610-889-0291

Mothers Against Drunk Driving: 800-948-6233

Narcotics Anonymous: 215-629-6757

National Alliance for the Mentally Ill: 717-238-1514

Parents Anonymous: 610-429-0634

Parents, Families, & Friends of Lesbians & Gays: 484-354-2448

Parents Involved Network: 800-688-4226, ext. 513

Parents Without Partners: 610-383-9830

The ARC of Chester County: 610-696-8090

Women's Resource Center: 610-687-6391

Hotlines and Emergency Phone #s:

Child Line (To report child abuse statewide): 800-932-0313

Crime Victims: 610-692-7420

Crisis Intervention (Mental Health): 877-918-2100

Domestic Violence: 888-711-6270

Drug & Alcohol Information and Referral: 866-286-3767

Elder Abuse Hotline: 800-564-7000

Emergency Services: 911

HIV/AIDS Hotline: 800-458-5231

National Runaway Switchboard: 800-786-2929

National Suicide Prevention: 800-273-8255

Rape Crisis: 610-692-7273

Red Cross Emergency Number for S.E. PA (open 24 hours/7 days): 215-299-4889

Local Government Agencies and Departments:

Chester County Adult Probation: 800-692-1100, ext. 6290

Chester County Aging Services: 800-692-1100, ext. 6350

Chester County CareerLink: 610-384-9393

Chester County Commissioner's Office: 610-344-6100

Chester County Department of Children, Youth and Families: 610-344-5800

Chester County Department of Drug and Alcohol Services: 610-344-5630

Chester County Health Department: 610-344-6225

Chester County Dept. of Human Services: 610-344-6640

Chester County Department of Mental Health/Intellectual and Developmental Disabilities: 800-692-1100, ext. 6265

Chester County Department of Community Development: 800-692-1100, ext. 6900

Chester County District Attorney: 610-344-6801

Chester County Domestic Relations: 610-344-6215

Chester County Domestic Relations Support Hotline: 800-221-4636

Chester County Juvenile Probation: 610-344-6295

Chester County Library System: 610-280-2600

Chester County Assistance Office: 888-814-4698 or 610-466-1000

Coatesville VA Medical Center: 610-384-7711

Early Learning Resource Center (subsidized child care): 1-866-262-8565

Public Defender of Chester County: 610-344-6940

Social Security Administration: 888-306-3216 in West Chester or 800-772-1213 (national toll-free)

Unemployment Compensation (to file for unemployment compensation in PA): 888-313-7284 (voice), 888-334-4046 (TTY), or www.uc.pa.gov

Other Helpful Phone Numbers and Websites

American Association of Retired Persons (AARP): 888-687-2277 or www.aarp.org

Bilingual Parent Helpline (for parents whose children abuse drugs or alcohol): 855-378-4373

Chester County Government: 610-344-6000 or www.chesco.org

Chester County Public Assistance Office: 888-814-4698 or 610-466-1000 or apply for assistance online at <https://www.compass.state.pa.us/Compass.Web/Public/CMPHome>

COMPASS: <https://www.compass.state.pa.us/Compass.Web/Public/CMPHome>
(apply online for cash assistance, medical assistance, and/or SNAP)

Chester County Department of Community Development: 610-344-6900 or
www.chesco.org/204/Community-Development

Chester County Department of Community Development CCCIMS Website:
<http://dsf.chesco.org/cccims/>

Healthy Horizons Program: 800-872-2020

Healthy Kids Helpline: 800-986-2229

Medicare: www.medicare.gov

Medicaid: www.cms.hhs.gov

National Alliance for the Mentally Ill (NAMI): 717-238-1514 or www.nami.org/

Needy Meds: 215-625-9609 or www.needymeds.com

PACE (Seniors): 800-225-7223 or www.cms.hhs.gov/pace

PA Department of Human Services (formerly Department of Public Welfare) Helpline: 800-692-7462
Website: <https://www.dhs.pa.gov/Pages/default.aspx>

PA Partnership for Prescription Assistance: 888-477-2669 or www.pparxpa.org

PA Dept. of Aging: 717-783-1550 or www.aging.state.pa.us

PA Health Department: 877-724-3258 or www.dsf.health.state.pa.us

Special Kids Network Helpline (information and referral for children with special health care needs):
800-986-4550

US Department of Veterans Affairs: 800-827-1000 or www.va.gov

Welfare Fraud Line (to confidentially report welfare fraud): 800-932-0582 or www.oig.state.pa.us

PA MA Hotline (to report Medicaid fraud): 866-379-8477