

# TERMS & CONDITIONS

Last updated: 5th February 2026

## 1. Introduction

Welcome to Sacred Shaman by Melissa. (We, Our, Us). These Terms and Conditions ("Terms") govern your access to and use of our website [sacredshamanbymelissae.com](https://sacredshamanbymelissae.com), as well as any related services we offer (collectively, the "Services"). By visiting, registering, or using our Services, you agree to these Terms in full. If you don't agree, please discontinue use immediately.

## 2. Eligibility & Account Registration

**Eligibility:** You must be at least 18 years old (or the age of majority where you reside) to create an account.

**Registration:** When you sign up, you agree to provide accurate, current, and complete information. You're responsible for keeping your account credentials secure and for all activities under your account. Notify us right away if you suspect unauthorized use.

## 3. Services & Use

**Scope:** We provide "storytelling", "consultant", "guide", "linguistic and translation", "digital book, audio, courses," and "e-commerce storefront". All features and availability are subject to change without notice.

**Acceptable Use:** You agree not to misuse our Services—this includes uploading harmful code, infringing on intellectual property, harassing others, or any activity that violates applicable law or these Terms.

## 4. Payments & Refunds

**Pricing:** All fees are quoted in Australian AUD, and are non-refundable unless otherwise stated. You authorize us (and our payment processors) to charge your chosen payment method for recurring subscriptions or one-time purchases.

**Refund Policy:** If you believe you're entitled to a refund under our policy, contact [hello@sacredshamanbymelissae.com](mailto:hello@sacredshamanbymelissae.com) within 7 days of purchase. Refunds are granted at our discretion and may be subject to a processing fee.

## 5. Intellectual Property

**Our Content:** All content, trademarks, logos, designs, and code ("Materials") provided through our Services remain our property or that of our licensors. You may not copy, distribute, or create derivative works without express permission.

**Your Content:** You retain ownership of anything you submit. By posting or uploading, you grant us a worldwide, royalty-free license to use, display, and distribute it in connection with providing the Services.

## 6. Privacy & Data

Your use of our Services is also governed by our Privacy Policy. Please review it to understand how we collect, use, and store your information.

## 7. Disclaimers & "As-Is"

Our Services are provided "as-is" and "as-available." We make no warranties—express or implied—about accuracy, reliability, or suitability for any purpose. We don't guarantee uninterrupted access or that defects will be corrected.

## 8. Limitation of Liability

To the fullest extent permitted by law, neither we nor our affiliates, officers, or employees will be liable for any indirect, incidental, special, or consequential damages arising out of your use of (or inability to use) the Services, even if we've been advised of the possibility of such damages.

## 9. Indemnification

You agree to defend, indemnify, and hold harmless Sacred Shaman by Melissae and its affiliates from and against any third-party claims, losses, liabilities, or expenses (including legal fees) arising from your use of the Services, your violation of these Terms, or your infringement of any rights of another.

## 10. Termination

We may suspend or terminate your account and access to the Services at any time, with or without cause or notice. Upon termination, your right to use the Services immediately ceases, but obligations like confidentiality, disclaimers, and liability limits survive.

## 11. Governing Law & Dispute Resolution

These Terms are governed by the laws of Western Australia, without regard to conflict-of-law principles. Any dispute arising hereunder will be resolved in the state or federal courts located in Western Australia, and you consent to their exclusive jurisdiction.

## 12. Changes to These Terms

We may modify these Terms at any time. When we do, we'll update the "Last updated" date at the top. Continuing to use the Services after changes constitute your acceptance of the new Terms. If you disagree with a change, you must stop using the Services.

## 13. Contact Information

If you have questions or concerns about these Terms, please reach out to:

Sacred Shaman by Melissae

Email: [hello@sacredshamanbymelissae.com](mailto:hello@sacredshamanbymelissae.com)

Address: South West Region, Western Australia