

Justin Systems, Inc.
Inventory, POS, Data Capture Solutions
7608 West Highway 71, Suite C
Austin, Texas 78735
P-512-327-7300
F-512-328-4626

Repair Tag

Date: _____

SENDERS INFORMATION

Company: _____ PO#: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Contact Name: _____ Phone: _____ Fax: _____ Email: _____

RETURN ADDRESS: (Please complete below only if different from sender's information)

Company: _____ PO#: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Contact Name: _____ Phone: _____ Fax: _____ Email: _____

PRODUCT FAILURE DESCRIPTION: (Please check the option which best describes the failure that you are experiencing)

Model Number (See Device): _____ Serial Number (See Device): _____

- | | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> BATTERY PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Backup<input type="checkbox"/> Damage<input type="checkbox"/> Drain Problem<input type="checkbox"/> Heating Up<input type="checkbox"/> Won't Charge<input type="checkbox"/> Won't Hold Charge | <input type="checkbox"/> DAMAGE PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Antenna<input type="checkbox"/> By Water<input type="checkbox"/> Case/Housing<input type="checkbox"/> Handle<input type="checkbox"/> Internal Loose Parts<input type="checkbox"/> Trigger<input type="checkbox"/> Window Lens | <input type="checkbox"/> KEYBOARD PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Keys Not Functional<input type="checkbox"/> Missing Keys<input type="checkbox"/> Overlay<input type="checkbox"/> Sticking Keys<input type="checkbox"/> Worn Keys | <input type="checkbox"/> POWER PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Intermittent<input type="checkbox"/> Won't Power Up |
| <input type="checkbox"/> CABLE PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Connector<input type="checkbox"/> Cut/Pinched<input type="checkbox"/> Intermittent<input type="checkbox"/> Loose | <input type="checkbox"/> DISPLAY PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Cracked<input type="checkbox"/> Does Not Display<input type="checkbox"/> Faint/Contrast<input type="checkbox"/> Lines | <input type="checkbox"/> LASER PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Alignment<input type="checkbox"/> Intermittent<input type="checkbox"/> No Beam/Faint Beam<input type="checkbox"/> No Decode | <input type="checkbox"/> RESET PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Won't Reset<input type="checkbox"/> Intermittent |
| <input type="checkbox"/> CHARGER PROBLEM | | <input type="checkbox"/> LOCKUP PROBLEM | <input type="checkbox"/> SOFTWARE PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Configuration Issues<input type="checkbox"/> Does Not Load<input type="checkbox"/> Error |
| <input type="checkbox"/> COMMUNICATION PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Interface<input type="checkbox"/> Intermittent<input type="checkbox"/> Modem<input type="checkbox"/> Optical<input type="checkbox"/> PCMCIA<input type="checkbox"/> Printer<input type="checkbox"/> Range/Coverage<input type="checkbox"/> RF/Radio | | <input type="checkbox"/> PRINTER PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Cable<input type="checkbox"/> Print head<input type="checkbox"/> Printing Quality<input type="checkbox"/> Take-up Spool | <input type="checkbox"/> SYSTEM PROBLEM <ul style="list-style-type: none"><input type="checkbox"/> Crashes<input type="checkbox"/> Error |
| | | <input type="checkbox"/> TONE-BEEPER-SPEAKER | <input type="checkbox"/> ERROR RECEIVED <ul style="list-style-type: none"><input type="checkbox"/> Message _____ |
| | | | <input type="checkbox"/> WAND PROBLEM |

Please provide any additional detail regarding your failure:

*****Please retain a copy of this document for your records!*****