

Website Accessibility Statement & Policy

The purpose of this Accessibility Statement (the “Statement”) is to affirm our commitment to ensuring that our digital platforms are accessible to all individuals, including those with disabilities. We want it to be perfectly clear that CasaVeda Agency is dedicated to maintaining a digital environment that conforms to the highest standards of inclusivity and usability.

1. **Our Commitment.** 2596303 Ontario Inc, a Corporation operating in the Province of Ontario and any of its subsidiaries, affiliates, successors, licensees and assigns (collectively, “**CasaVeda Agency**” or “**us**”), is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability. We are actively working to increase the accessibility and usability of our website and, in doing so, adhere to many of the available standards and guidelines, including the Information and Communication Standards under applicable provincial accessibility legislation.
2. **Standards of Compliance.** To help make the CasaVeda Agency experience a positive one for everyone, we refer to the most current Web Content Accessibility Guidelines (WCAG) standards. These guidelines explain how to make web content more accessible for people with a wide range of disabilities. We aim for Level AA compliance across all our digital properties, including our membership portals, class schedules, and registration forms, consistent with the requirements of the Accessibility for Ontarians with Disabilities Act (AODA) and similar Canadian legislation.
3. **Accessibility Features.** We are continually improving the user experience for everyone and applying the relevant accessibility standards. This includes, but is not limited to:
 - 3.1. Ensuring all images contain descriptive Alt-Text for screen readers.
 - 3.2. Maintaining full keyboard navigability for all menus and forms.
 - 3.3. Ensuring high color contrast and resizable text for users with visual impairments.
 - 3.4. Providing clear labels and instructions for all interactive elements.
 - 3.5. Utilizing ARIA landmarks and roles to improve the navigation experience for screen reader users.
4. **Ongoing Efforts.** You understand that accessibility is an ongoing journey. CasaVeda Agency performs regular audits and testing of our digital materials. However, as web technologies evolve, some parts of the website may occasionally experience technical barriers. We are committed to identifying and fixing these issues promptly to ensure uninterrupted access to our services.
5. **Third Party Disclaimer.** Please be aware that our efforts are ongoing. Our website may link to, or use, third-party vendors or social media platforms that are not fully under our control. While we encourage these vendors to comply with accessibility standards, we cannot guarantee the accessibility of third-party content. For more details regarding these third-party vendors, please consult our Privacy Policy.
6. **Assistance and Feedback.** We welcome your feedback on the accessibility of our website. If you are having trouble accessing any part of our website or digital materials, CasaVeda Agency is here to help. Upon request, we will provide or arrange accessible formats and communication supports for the feedback process.
 - 6.1. **Our Commitment to Correction:** We are dedicated to inclusivity. If you encounter a digital barrier, please report it to us so that we may investigate and implement a timely technical correction.

6.2. Alternative Access: If a barrier prevents you from booking, purchasing, or otherwise accessing our services, please contact us directly. We will provide the information you need or complete your transaction via an alternative method (such as over the phone or in person) at no additional cost to ensure you have full access to our offerings. We will provide these alternative access methods in a format that takes your specific accessibility needs into account.

We aim to respond to all accessibility-related inquiries within five (5) days. Contact us via:

- Email: hello@casavedaagency.com
- Phone: +19056175366

- 7. Arbitration.** Any controversy or claim arising out of or relating to this Statement or the breach of this Statement shall be settled exclusively by arbitration. You also agree that should arbitration take place, it will be exclusive to the courts of the Province of Ontario or such other arbitrator mutually agreed upon by the parties. The arbitrator's decision shall be final and binding on both parties and enforceable in any court of competent jurisdiction. The losing party shall bear the costs of the arbitration. The arbitration award shall be final and binding upon the parties, and the parties hereby waive any rights to appeal or challenge the award to the extent permitted by applicable law. This arbitration clause shall survive the termination or expiration of this contract.
- 8. General Terms. Choice of Laws and Venue.** Courts of the Province of Ontario retain the sole power to order arbitration, confirm any resulting award, or grant urgent relief related to the arbitration process. **Severability.** If any provision of this Statement is invalid or unenforceable, the other provisions in the Statement will remain in full force and effect. **Entire Agreement.** This Statement constitutes the entire agreement regarding digital accessibility between the parties and replaces any prior agreements. **Headings.** The headings used in this Statement are for stylistic purposes only, and none of the content in the headings is intended to be legally binding. **Assignment.** CasaVeda Agency's rights under this Statement may be freely assigned and licensed to any entity.