

SIGNING UP FOR CAMP

When does summer camp registration open?

- Camp registration opens November 1st each year! We are happy to be using a new online program, and we thank all of our Triple R Ranch families for their patience in learning a new system!

How do I register?

- You can register online at <http://www.triplerranch.org/contentpages/45649/6f4b59d7-3309-4c83-a45e-ab3194163607/SummerCamp.aspx>
- You can also download our PDF form (use same link as above) and email it to camp@triplerranch.org or mail it to Triple R Ranch at 3531 Bunch Walnuts Rd, Chesapeake, VA 23322

Do I have to register online?

- No, you do not have to register online. You may download the PDF Registration from the Summer Camp page on our website (www.triplerranch.org) and send it to us.
- However, your account will be online, and an activation link will be sent to the email provided on the Registration Form to access online payments and all of the necessary forms.

What are my payment options? Can I do a payment plan?

- At the time of registration, we require a \$100 deposit to reserve your spot in camp. The full payment of all camp fees and camp store money (the Trading Post) are due **a week before your camp session starts**.
- You are able to log back into your account at any time (here: <https://triplerranch.campbrainregistration.com/>), so essentially you may create your own payment plan!

I've already registered; how do I log back into my account?

- On our website (www.triplerranch.org) there is a "Login" button at the top of the page.
- You may access the Login Page directly at this link: <https://triplerranch.campbrainregistration.com/>

ACTIVITIES AND SCHEDULE

What kinds of activities do the campers get to do? Do we pick activities?

- We have a schedule made for your campers so they get to do the most activities at camp! Your camper will get to participate in activities such as archery, canoeing, horseback riding, laser tag, an escape room, and more!

Can I see a sample schedule?

- Adventure Campers
 - Wake-up and fun morning camp songs!
 - 8:20am - Breakfast
 - 9:00-11:00am - Morning “skill area” activities (e.g. trail riding, canoeing, archery, flying squirrel)
 - 11:00am - Snack time (and Theory Lesson for Horsemanship campers)
 - 12:00pm - Morning “skill area” activities (e.g. trail riding, canoeing, archery, flying squirrel)
 - 1:00pm - Lunch
 - 2:00pm - Rest time in the cabins
 - 3:00pm - Afternoon cabin time (e.g. pool, camp store, outdoor games)
 - 5:30pm - Dinner
 - 7:00pm - Camp-wide outdoor game
 - 8:00pm - Camp-wide Bible message and energizing worship time
 - 9:00pm - Bible study with cabin
 - 10:00 pm - Bedtime
- Day Campers
 - 8:00am - Arrive at camp
 - 8:20am - Breakfast
 - 9:00-11:00am - Morning “skill area” activities (e.g. trail riding, canoeing, archery, flying squirrel)
 - 11:00am - Snack time (and Theory Lesson for Horsemanship campers)
 - 12:00pm - Morning “skill area” activities (e.g. trail riding, canoeing, archery, flying squirrel)
 - 1:00pm - Lunch
 - 2:00pm - All-Day Camp Bible message and energizing worship time
 - 3:00pm - Bible study with cabin
 - 4:00pm - Afternoon cabin time (e.g. pool, camp store, outdoor games)
 - 5:00pm - Parent pick-up

Will my camper get to ride a horse?

- All campers have the opportunity to ride a horse on a trail with their cabin one time during the week.

- If you want your camper to have more horse experiences, we recommend checking out our extra horse electives.

What are the horse electives?

- Morning Horsemanship Track (\$100):
- Private Riding Lesson (\$30):
- Additional Trail Ride (\$10):

DISCOUNTS

I've registered multiple children for camp; how do we receive the Sibling Discount?

- We are so glad more of your family is enjoying a summer with Triple R Ranch, and we want to make the cost of camp a little bit easier for you! You will receive \$25 off per camper.
- If your children have the same last name, we may have already applied the Sibling Discounts to your account; you can check by logging into your account here: <https://triplerranch.campbrainregistration.com/>
- If it has not already been applied, we need a written record of your request for a discount: e-mail our registrar, Maggie, with the name of each camper and the request for the Sibling Discount at camp@triplerranch.org

We are a Military family; how do we receive the Military Discount?

- We are so appreciative of our Military families and the ways they all serve our country, and we want to make the cost of camp a little bit easier for you! You will receive \$25 off (per camper if you have more than one camper).
- We need a written record of your request for a discount: e-mail our registrar, Maggie, with the name of each camper and the request for the Military Discount at camp@triplerranch.org

I recommended a new camper this year to come to your camp; how do I get the Recruit-A-Camper Discount?

- We are so happy you enjoyed Triple R Ranch enough to come back *and* bring a friend! This discount is only applicable if the recruited camper has not attended Triple R Ranch summer camps before.
- We need a written record of your request for a discount: e-mail our registrar, Maggie, with the name of your camper *and* the name of the recruited camper and the request for the Recruit-A-Camper Discount at camp@triplerranch.org

CABINMATE REQUEST

How do I make a Cabinmate Request? Will the campers be together in the same cabin?

- There is a form to fill out in your online account titled “Cabinmate Request Form.” Fill out that form, and if there are multiple names, separate each name by a comma.
- We honor all Cabinmate Requests as long as they fit within two requirements: campers may not be more than TWO (2) years apart in age and if you request more than four campers, then they may be split into two cabins.
- If the campers’ age vary by more than two years, we will put the older camper into the younger camper’s age group.

CAMP STORE & CARE PACKAGES

What is sold in the Trading Post? How often do the campers go there?

- The Trading Post is stocked with snacks such as chips, pretzels, crackers, etc., candy such as chocolate, ice cream, cookies, etc., drinks such as water, Gatorade, soda, etc., and souvenirs such as t-shirts, jewelry, and Triple R Ranch memorabilia.
- Campers go to the Trading Post once every morning as a break in their morning activities, and then they get an opportunity again in the afternoon.
- If your camper is signed up for the Morning Horsemanship Track, they will miss most of the morning snack time because they are in a theory lesson, which is a critical part to the Horsemanship Track, but their instructors and counselors make time for them to get a snack.

What is an acceptable amount of money to deposit? How much are snacks and souvenirs? I don’t want my camper to spend it all in one day!

- We recommend no less than \$20 and no more than \$50—whatever best fits with your family budget. Your camper will be going there every morning for snacks.
- Most snacks are \$1 or \$2 and most drinks are \$1 (bottled waters are \$0.50).

Can I send my camper with snacks or food or in a care package?

- Due to the amount of insects at the Triple R Ranch, we would appreciate no food to be brought from home. Open food is prone to insects and other unwanted animals. Snacks can be purchased at the Trading Post several times daily. If snacks are sent in care packages or from home, please make sure they are in tightly sealed containers.

CHECK-IN & CHECK-OUT

When is check-in?

- Overnight Adventure Campers
 - Check-in is on Sunday at 5:00pm. We ask that you come no later than 6:45pm so your camper does not miss cabin introductions and dinner.
 - **Parking, assistance and housing will NOT be available before 5:00pm.** Check in will begin promptly at 5:00pm in the Ponderosa. Early check-in is not possible. Staff will be available to assist you with parking, luggage, and directions for the checking in process.
- Day Campers
 - **Your camper should arrive each morning, Monday-Friday, at 8:00am.** Their counselor will be waiting for them at the Camp Store beginning at 8:00 am. If you arrive before 8:00 am, please wait at the Camp Store with your camper until their counselor arrives. If you need to be late, please check in at the Camp Office after 9:00 am and our office staff will be happy to assist you. **To ensure your campers safety, please stay with them until a staff member has officially checked them in.**

What do I need for Sunday check-in?

- You will be eligible to go through the Express Check-in Lines if you are paid in full, have deposited money into your camper's camp store (Trading Post) account, and have filled out all the necessary forms (Medical Form and Camper Code of Conduct).

Is there dinner for the campers on Sunday night?

- Yes, overnight campers will enjoy a cook-out at 7pm.

What if I need to pick up my camper early? Can I bring them back to camp to finish the week?

- We hope your camper doesn't miss out on any camp fun! If you need to pick your camper up early from camp, fill out the Early Release Form at Check-In and leave at the check-in table with the date and time of early pick-up and who is approved to pick your
- Yes, your camper may come back after needing to leave camp for a family reason; fill out the entire page of the Early Release Form with the date and time your camper will be returning so their counselor can meet them and join back with their cabin.

When is check-out?

- Adventure Campers
 - Camps end on Friday. Please refer to your confirmation letter to verify the check-out day for your camper.
 - Showdeo: Horsemanship Track camper parents are invited to attend the Showdeo, which begins at 4:00 pm in the indoor riding arena. Campers will demonstrate what they have learned during the week.
 - Closing Celebration: All Parents are invited to our closing celebration at the Ponderosa at 5:00 to watch campers perform cabin cheers and songs.
 - Sign Out: You may sign your camper out with their counselor at that time.
- Day Campers
 - Camps end on Friday. Please refer to your confirmation letter to verify the check-out day for your camper.
- Mini Campers
 - Camp ends on WEDNESDAY. Check-out is at 5pm on Wednesday.

What if it is NOT me picking up my camper (Overnight Adventure campers AND Day Campers)?

- Adventure Campers
 - PINK SLIP
- Day Campers
 - We will need a parent or guardian's signature in order to release your camper. If someone other than yourself is to pick up your camper, we must have written permission including that person's name, address and phone number at check in on Monday.

MEDICATION

What if my child has medication that they need to take?

- We have a trained nurse on-site for every week of camp. They handle daily dosages of medications and emergencies.
- If your camper needs to take medication daily, you will fill out a portion of the Medical Form to give specific details on what medication, how much dosage, and for what time of day. The nurse will keep those records and allot your camper his/her appropriate medication at the right time of day.
- Our counselors help in being discreet about campers taking medication. We do not give out sensitive information and do not share with the whole cabin.

Can I pack them some pain medication or extra allergy pills just in case?

- You certainly can--just not in your camper's luggage. We ask that any medication, even if it not taken daily, is turned into the nurse. If your camper knows they

What do I do with medication at check-in?

- All medications must be checked in with the camp nurse at the Ponderosa on Sunday. **Please note that we will only accept medications in the original container, no exceptions.**
- Please bring them in a clear plastic bag and packed separately from your camper's luggage.

How do I get the medication back at check-out?

- **All medications should be picked up at check out at the Nurse's Station in the Ponderosa.** Any medications left at camp will be held for **two weeks** then disposed of.

CONTACT WITH PARENTS/ GUARDIANS & EMERGENCIES

How do I send mail to my camper?

- Mail is a highlight of your camper's week and is distributed to the campers daily. Please address mail to:

Camper's Name
Week attending
c/o Triple R Ranch
3531 Bunch Walnuts Rd.
Chesapeake, VA 23322

How does One-Way E-mailing work?

- (in process...google?)

What are Triple R Care Packages? How do I order one?

- Care packages are a great way to say "I miss you" to your camper, and who doesn't love to get packages!! To send a care go to www.triplerranch.org and click on Camp Store at the top of the Home Page. Secure online purchases can be made there and can be purchased anytime. Packages are created here at Triple R and delivered daily!

Can I visit or call my camper?

- Visiting during the week by family and friends is discouraged for scheduling and safety reasons.
- Phone calls to and from home are discouraged but are allowed. Emergency phone calls will be received at the office number during office hours. An emergency number is available on our directory after office hours.

What if my camper gets homesick?

- We get many calls wanting to know how we handle homesickness. Counselors begin by trying to keep campers busy with all the activities, asking them to help with things and trying to keep their mind off feeling homesick. For most campers this works. If time passes and none of these things work, someone (usually the Summer Camp Director, Counselor, or Nurse) will give the parents a call to make them aware of what is going on so the parents can decide how they wish to handle it. Campers then call home if needed.
- We want your child to succeed at their camp experience. Homesickness is contagious in a cabin and we will do all we can to help him/ her. However, if a child goes home because of homesickness, there is no refund.

What if there is a medical emergency with my camper?

- Should an occasion arise, your camper's counselor has a direct radio to the nurse 24 hours a day and will immediately report to the nurse.
- The times you will get a direct phone call from the nurse is if your camper sustains an injury that is debilitating to his/her health.

What if my camper has food allergies/dietary restrictions/is a picky eater? Can I see a sample menu? Can I send food with them?

- We are equipped to handle most dietary needs. Our kitchen serves several options at every meal. At check-in, you will be able to see the menu for the week and help your camper pick the best meal options for the meals served at camp.
- There is water served at every meal, and soda and juice are available in the camp store.
- At breakfast, there is a main meal and always available are fresh fruit, dry cereal with milk, and orange juice.
- At lunch and dinner, there are two options for the meal and a fresh salad bar.

PACKING

What sort of luggage should my camper bring with them?

- Please bring all items in one container. We suggest one of the large Rubbermaid type containers.

How tall is the space underneath the bunk?

- 18 inches

What does my Day Camper need to bring with them each day?

- Most Day Campers bring a backpack with them and are able to bring it with them to their activities. They will need to wear camp-appropriate clothes and bring swimming attire and sunscreen with them for when they visit the pool in the afternoon.
- All campers are required to wear closed-toed shoes for all horse-related activities, and we suggest long pants so your camper does not get sores from sitting in the saddle. You will receive a schedule at Monday check-in, so you will know which day your camper needs to plan for horse activities.

What is the proper attire for horse activities?

- If your camper is registered for the Horsemanship Track or Private Lesson, please be aware that flip flops are never allowed in the barn or around the horses. Your camper will not be allowed to ride in open-toed shoes. They should wear long pants and shoes with at least a 1" heel.
- Headgear is required for all horse-related activities. Triple R Ranch provides headgear for every camper, or your camper may bring an SEI-approved horseback riding helmet if they have their own.

Is my camper in the Showdeo?

- If you registered your camper for the Morning Horsemanship Track (extra \$100 cost), then your camper will be in the Showdeo on Friday at 4pm.

If my camper does the Morning Horsemanship Track, will they miss some activities while they are in lessons each day?

- They will miss some of the other activities. Which activities they will miss will depend on the schedule for their cabin each week, which varies.
- We find that most campers signed up for the Horsemanship Track would rather spend extra time with the horses. If your camper is concerned about missing some, you can always sign them up for other electives in the afternoon.