

## Revé Privacy Policy

**\*\*Effective Date:\*\*** [Sept 16, 2025]

Revé (“we,” “our,” “us”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and interact with our restaurant and events.

By using our website or services, you agree to the practices described in this policy, which follows Canada’s **\*\*Personal Information Protection and Electronic Documents Act (PIPEDA)\*\*** and Ontario’s privacy requirements.

### 1. Information We Collect

We collect only the personal information necessary to provide our services and improve your experience. This may include:

- **\*\*Contact details\*\*** – name, email address, phone number - **\*\*Reservation and event information\*\*** – date, time, party size, dietary preferences - **\*\*Payment information\*\*** – limited to what is required for processing reservations or gift cards (payments are processed securely through third-party providers; we do not store full credit card numbers) - **\*\*Website usage data\*\*** – IP address, browser type, pages visited, and related analytics - **\*\*Communications\*\*** – information you provide when contacting us by email, phone, or through forms on our website

We collect personal information only with your knowledge and consent, except where otherwise permitted or required by law.

### 2. How We Use Your Information

Revé uses your personal information for purposes such as:

- Processing reservations, event bookings, and gift card purchases - Responding to inquiries and providing customer support - Personalizing your experience and improving our website and services - Sending you updates, promotions, or event information (with your consent) - Meeting legal and regulatory requirements

### 3. Sharing of Information

We do **\*\*not sell or rent your personal information\*\***. We may share information only in these limited situations:

- **\*\*Service providers\*\*** who assist us in website hosting, reservations, payment processing, or email communications, and who are bound by privacy obligations - **\*\*Legal requirements\*\*** when disclosure is required by law, regulation, court order, or to protect the rights and safety of our guests, staff, or property

### 4. Website & Cookies

Revé's website may use cookies and similar technologies to:

- Improve site functionality and user experience
- Understand visitor traffic and trends through analytics
- Remember your preferences for future visits

You can adjust your browser settings to block or delete cookies, though some website features may not function as intended.

#### 5. Security and Data Retention

- We use industry-standard safeguards to protect personal information against loss, theft, unauthorized access, or disclosure.
- Personal information is retained only as long as necessary to fulfill the purposes identified or to meet legal requirements, after which it is securely deleted or anonymized.

#### 6. Accessing or Correcting Your Information

You have the right to:

- Access the personal information we hold about you
- Request corrections to ensure it is accurate and complete
- Withdraw consent to certain uses of your information (subject to legal or contractual restrictions)

To make a request, please contact us using the details below.

#### 7. Third-Party Links

Our website may contain links to third-party sites (e.g., reservation systems like OpenTable). This policy does not cover third-party websites, and we encourage you to review their privacy policies.

#### 8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Updates will be posted on this page with a revised "Effective Date."

#### 9. Contact Us

For questions, requests, or concerns about privacy or this policy, please contact: **\*\*Revé\*\*** ■

Niagara-on-the-Lake, Ontario ■ [info@byreve.com](mailto:info@byreve.com) ■ (289) 272-0145 Attn: Anna Kruusi ---

Revé is committed to protecting your privacy and ensuring that your personal information is handled with care and respect.