PRODUCT CARE

Maintenance recommendations vary depending on the materials used on each piece.

This collection is made for indoor and residential use. Note that commercial grade furniture is available by special order. Outdoor furniture will be available in future releases.

In general, do not place furniture in direct sunlight and use coasters and placemats on surfaces. Be aware that extreme variations in temperature and humidity may affect the long term appearance of your pieces.

WOODS: Our woods are either solid wood or a veneer over a high grade engineered core. All of our woods are finished with a lacquer finish. Wood tops should be lightly dusted with a soft dry or slightly damp cloth. Using anything other than this will reduce the lifespan of the finish and may result in cracking, lifting or discoloration of the finish.

GLASS: Clean clear glass with a standard glass cleaner and soft cloth; never use scouring pads. You can also use a mild pH neutral soap such as Dawn and clean water. If stains persist, most can be removed by blotting the stained areas with a dampened soft cloth soaked in vinegar or lemon juice. Sanded glass should never be used as the top surface. Always install the glass so that the polished side is facing up. Cleaning is as above and note that extra care is recommended for the sanded surface as its surface is delicate.

STONE: All of our stones are natural materials and come from different locations around the world. There may be variations in texture, color, veining and pattern. These differences and disparities are part of what makes the stones beautiful. Clean your stone with a damp microfiber cloth. A pH neutral soap like Dawn and clean water may be used. Use of abrasive chemical cleaners may result in surface scratching and discoloration. Stone will need to be resealed from time to time. Spills may have the potential to stain. Wipe up spills immediately by blotting with a soft cloth. Consider occasional cleaning of stone with a neutral pH stone cleaner such as Oxy-Klenza Stone Cleaner. Follow manufacturers instruction. Based on use, you will need to reseal stone tops. After cleaning thoroughly, apply a coat of Intensifia sealer as needed following the manufacturer instruction.

METALS: Clean with a damp soft cloth. Using any chemical cleaning agents may cause deterioration of the sealer or finish resulting in oxidation or rust. A pH neutral soap such as Dawn in clean water may also be used applied with a soft cloth. Rinse and dry with a clean cloth to prevent water spots. Our metal mesh furniture may be cleaned with the above instruction.

Clean powder coated metals in the same way. Note that powder coated surfaces are durable but care must be taken as they do chip with improper handling.

Stainless steel also may be cleaned using the above instruction. We also recommend using a stainless steel cleaner which you may purchase from a hardware store to treat any stubborn dirt or surface rust.

FIBERGLASS: Our pigmented fiberglass table bases should be cleaned with a damp soft cloth. A pH neutral soap such as Dawn in clean water applied with a soft cloth can be used to remove excess dirt.

FABRICS: Professional cleaning of all upholstered pieces is recommended regardless of material. We recommend that all upholstered pieces be professionally treated upon installation by companies such as Microseal or UltraGuard. Should a customer wish to care for their upholstery independently, we recommend visiting internet sites for specific instruction for your particular fabric content. Our upholstered pieces will arrive with cleaning instruction specific to the fabric we used on the piece ordered.

NATURAL WOVEN: Vacuum with a soft brush attachment. Clean these natural materials also by wiping with a soft damp sponge or cloth.