

SUBCONTRACTOR BILL OF RIGHTS

Every Subcontractor Has The Right To:

- Fair and equitable treatment.
- Telephone calls returned within a 24 hour time period.
- Notification of changes to or deficiencies in billings within a week of receipt.
- Diligent collection of final retention by The Douglas Company.
- Regular job progress meetings, with published meeting minutes.
- Notification of necessary corrective action prior to issuance of backcharges.
- An introduction to The Douglas Company's project team, including specific responsibilities; and notification of any changes during the project.
- Updated schedules as needed.
- A fair opportunity to contract work after turnover by estimating.
- An executed change order prior to additional work.