

# AWHOLE NEW April 12-13, 2022 A Virtual Conference

Lets get together to...

learn, listen, care, serve, work,
prepare, teach, share, inspire.

Navigating quality, regulatory, safety and moral distress while promoting the highest standard of hospice and palliative care. Two days filled with inspiration, education and opportunities to prepare for a future that is both challenging and full of opportunity!





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#### CONFERENCE DETAILS

The Oklahoma Hospice and Palliative Care Association was formed to serve as a resource for all disciplines to learn and exchange ideas regarding quality hospice care. The 2022 - "A Whole New World" virtual conference will provide expertise, current resources and best practices for your staff. Anyone seeking to further conversations regarding information presented are encouraged to network after the conference.

#### Target Audience

Administrators, Nurses including hospice, home health, hospital, long term care and palliative care, Social Workers, Chaplains, Medical Directors, Physicians, Bereavement, Volunteer Coordinators, Certified Nursing Assistants, and Hospice Support Staff including marketing, pharmacy and billing staff

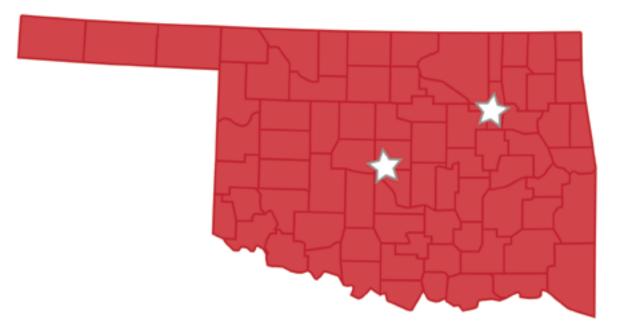
#### Continuing Education

13 credit CEU's will be offered for the following disciplines: Registered Nurses, Social Workers, Physicians and Dieticians.

#### Sponsors

All Sponsors are showcased in our Virtual Program with an active link to their website allowing business relationships to initiate and grow. Depending on the level of sponsorship each vendor will have the opportunity to also be showcased via digital marketing ads running during the conference. Attendees will watch "commercials" during breaks and after each breakout session.

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#### KATHY PARRY

Corporate Energy Expert

A recognized authority in personal energy, productivity, and resilience, Kathy Parry uses her passion to ignite positive changes for professional leaders. Prior to launching her own speaking and consulting business Kathy was a trainer for a super-regional bank on their merger and acquisition team. In this role, she helped others integrate new technology and transition through organizational transformation.

But it was personal and devastating news about her fourth child that led Ms. Parry to a career where she empowers others to become more resilient and energized. Kathy works with Fortune 500 corporate leaders, association leaders and talent development specialists to help professionals plan for resilience to positively move through disruptive circumstances. Attendees leave her sessions with an action list to power-up their lives and create positive mindsets towards change.

Kathy holds degrees in Business and Food Management from Miami University, a Certification in Plant Based Nutrition from T.Colin Campbell Program at eCornell University and a coaching certification from WellCoaches. She holds the designation of professional speaker from the National Speakers Association and speaks at events nationwide. Ms. Parry has authored four books and lives in Pittsburgh,

PA. where she enjoys a mild dark chocolate addiction and cooking for hungry friends.



KEYNOTE PRESENTATION:

DAY 1 - 09:00 - 10:00

"Rubber Band Resilience: How To Stretch Without Snapping."

BREAK OUT SESSION 1

DAY 2 - 03:30 - 04:30

"Building Resilient Teams Together: Post Pandemic."



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  - Nausea and vomiting
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  - End-of-life symptom management
- Disease state education provided by a clinical pharmacist.
- Never a recording when you call, phones are answered by a staff member every time.

If there are any questions, please call (405) 619-3736. Thank you very much.

Ryan Huddleston PharmD.

Pharmacist in Charge

# JUDI LUND PERSON

BA, MPH, CHC

Judi Lund Person has been the Vice President, Regulatory and Compliance for the National Hospice and Palliative Care Organization since July 2002. Prior to joining the team at NHPCO,

she served for 22 years as the President and CEO of The Carolinas Center for Hospic eand End of Life Care. A recognized national leader in the field of hospice and end of life care, Lund Person works with hospice providers on regulatory and compliance issues, strategic planning, audits and fraud and abuse in hospice. Lund Person spearheaded the creation and launch of the NHPCO's Quality Partners, a national initiative designed to build organizational excellence



and improve hospice and palliative care delivery and outcomes. Lund Person lends her regulatory expertise as a key contact with the Centers for Medicare and Medicaid Services, the Food and Drug Administration, Drug Enforcement Administration, and many other federal agencies. She also represents hospice and palliative care with many national organizations, including the National Consensus Project for Quality Palliative Care. She graduated with honors with a BA degree in Sociology from the University of North Carolina at Greensboro and a Master's Degree in Public Health from the University of North Carolina at Chapel Hill.

NHPCO LIVE CHAT

DAY 1 - 11: 30 - 01:00

"Regulatory Updates and Hot Topics"



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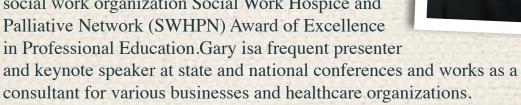
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#### **GARY GARDIA**

LCSW, APHSW-C

Almost 40 years ago Gary began his hospice career as a volunteer. Since then he has worked in many capacities leading a variety of teams and departments including volunteers, social workers, bereavement, and education. Gary holds Master's Degrees in both Education and Social Work and is a Licensed Clinical Social Worker. He also holds the new Advanced Palliative Hospice Social Worker Certification (APHSW-C). Gary received the National Hospice and Palliative Care Organization's (NHPCO) Heart of Hospice Award for developing innovative programs to meet the needs of caregivers and the bereaved and is the recipient of the national social work organization Social Work Hospice and Palliative Network (SWHPN) Award of Excellence





#### BREAK OUT SESSION1:

DAY 1 - 10: 15 - 11:15

"The Virtual Social Worker: How to Maximize Technologies to Provide High Level Interventions."

#### BREAK OUT SESSION 2:

DAY 1 - 02:30 - 03:30

"Creative Approaches to Volunteer Programming: How to Meet Today's Special Needs."

#### BREAK OUT SESSION 2:

DAY 2 - 02:15 - 02:15

"Raising the Bar for Berealement Programming: Lessons Learned from COVID."

# DR. GLORIA THOMAS ANDERSON

PHD, LMSW



Dr. Gloria brings a wealth of knowledge, expertise, and experience to the healthcare, education, and faith-centered arenas. She is a university-level professor, licensed social worker, author, minister, and advance care planning expert with a passion for life. She holds an Interdisciplinary Ph.D. in Curriculum and Instruction and Educational Leadership, Policy, and Foundations. Her research focuses on healthcare equity, spirituality, and culturally responsive care at the end of life.

Dr. Gloria has written several peer-reviewed chapters on spirituality in two publications: the award-winning book, Womanish Black Girls: Women Resisting the Contradictions of Silence and Voice (2019) and The Palgrave Handbook of Workplace Spirituality (2018). She is the author of The African-American Spiritual and Ethical Guide to End-of-Life Care: What Y'all Gon' Do With Me? now in its 9th edition.

The Guide provides helpful information for healthcare decision-making on advance care planning and end-of-life care options. Her work was cited in the 2015 Institute of Medicine Dying in America Report. Dr. Gloria has also authored a cultural competency training manual for social service professionals as well as several inspirational books.

Dr. Gloria's work is highly respected nationally by healthcare organizations, hospices, churches, and communities. She has provided educational presentations to hundreds of groups throughout the U.S. and Canada. She has presented her research and work internationally and nationally at conferences and other professional events, including the Research Association Minority Professors (RAMP), International Congress of Qualitative Inquiry (ICQI), The National Association of Social Workers (NASW),

National Association of Multicultural Education (NAME), and The National Council of Black Studies (NCBS). She has also been prominently featured in several national telecasts and training videos and has also been a guest on various television and radio shows, including NPR affiliate, KCUR, KCPT, and e-Care Diary. Dr. Gloria offers professional and personal development courses on the following topics:

- A Community Dialogue: The impact of COVID-19 on African Americans the Importance of Exploring Goals of Care
- Let's Talk About ACP: Advance Care Planning & Healthcare Decision Making on End-of Life Care
- Grief, Loss, & G.R.A.C.E.: Five (5) healing Steps for the Grieving Heart
- Passion For Your Purpose: Seven (7) Principles to Know to Discover and Uncover Your God-given Purpose

She is also a member of the Social Work Hospice and Palliative Care Network and serves on the Interfaith and Diversity Workgroup for the Coalition to Transform Advance Care (C-TAC), a national non-partisan organization that addresses disparities at end-of-life.

BREAK OUT SESSION 2: DAY 1 - 10: 15 - 11:15 "Finding Your Passion"

BREAK OUT SESSION 2:

DAY 1 - 01: 15 - 02:15

"How to Support African American Patients and Families at End of Life"

#### CARRIE COOLEY

RN, MSN - Principal at Weatherbee Resources



Carrie Cooley is the Principal of Weatherbee Resources. Carrie joined Weatherbee in 2009 as an Associate Consultant and was hired as the Consulting Coordinator in 2012. In 2014, Carrie was promoted to Director of the Consulting Division and in July 2015, she assumed the Chief Operating Officer position. Carrie was promoted to CEO in February 2018.

On July 1, 2018, Carrie and her former business partner, Lynn Stange, purchased Weatherbee Resources from the company's founders, Heather Wilson and Joy Barry. Carrie became the Principal and sole owner of Weatherbee Resources in August 2021. It is and has always been Carrie's plan to

continue the long-standing history of Weatherbee Resources' service to the hospice industry.

In her role as Principal, Carrie ensures Weatherbee's consulting services, products, and education are provided in a professional and cost-effective manner and are specifically tailored to meet each client's individual needs. As one of Weatherbee's owners, Carrie is responsible for ensuring Weatherbee is positioned to assist hospices with the ever-changing regulatory hospice environment. Carrie's excellent rapport with executives and staff alike – coupled with her regulatory and clinical acumen, and knowledge of best practices – assures excellent consulting outcomes.

Carrie's regulatory expertise and extensive consulting experience includes forensic clinical record auditing, baseline compliance audits/mock surveys, customized client

BREAK OUT SESSION1:
DAY 1 - 01: 15 - 02:15
"Hospice PEPPER Report"





education, interim management, clinical due diligence, and executive coaching. Carrie and her team frequently work directly with clients' legal counsel to address a wide range of hospice matters including the defense of clients under payment-related scrutiny by various entities and Carrie frequently serves as an expert witness in these matters.

Weatherbee also works extensively with clients who are under a Corporate Integrity Agreement (CIA) with the Office of Inspector General (OIG); Carrie and her team execute the Independent Review Organization (IRO) audit activities required by the OIG.

Under Carrie's leadership, Weatherbee has assisted hundreds of clients under investigation by various Medicare contractors including Targeted Probe and Educate (TPE), Supplemental Medical Review Contractors (SMRC),
Zone Program Integrity Contractors (ZPIC), Unified Program Integrity Contractors (UPIC), Benefit Integrity Support Centers (BISC), Recovery Auditors (RA), the Department of Justice (DOJ), Assistant United States Attorneys (AUSA), and the OIG.

#### DR. LINDSAY SEMLER

DNP, RN



Dr. Lindsay Semler is the leader of the ethics program at INTEGRIS Health. Her background includes over 12 years of critical care and emergency nursing experience, as well as education, quality improvement, and leadership. Prior to working for Integris, she was the Clinical Practice Lead in the Heart & Vascular ICU at the University of Pennsylvania in Philadelphia. Dr. Semler obtained her Doctor of Nursing Practice degree with a focus on moral distress from Johns Hopkins, and the Advanced Training in Healthcare Ethics certificate at the University of Washington. She is also a Certified Healthcare Ethics Consultant. Her current work focuses on scarce

resource allocation during the pandemic, addressing moral distress in staff, improving end-of-life care, and advocating for vulnerable populations.

BREAK OUT SESSION 1:

DAY 1 - 02:30 - 03:30 "Ethics and Moral Distress in Clinical Practice"

#### DR. SARA BECKER

NP, ACNP-BC, FNP-BC

Dr. Becker is a dual certified acute care and family Nurse Practitioner. She received her masters of nursing at the University of Nebraska Medical Center in Lincoln, NE in 2009 and her postmaster's certificate for Family Nurse Practitioner through Vanderbilt University in Nashville, TN in 2017. She completed her Doctor of Nursing Practice in 2020 also through Vanderbilt University. She practices as a hospitalist Nurse Practitioner in rural Wyoming and also has experience in hematology/oncology, trauma/ER, and hospice. She lives in rural Wyoming with her husband and their children, enjoying the outdoors with hiking and camping.



BREAK OUT SESSION 2:

DAY 1 - 02:30 - 03:30

"Parkinson's Disease: Palliative Care and Hospice Review"

# DAY 1 PROGRAMMING

09:00 - 10:00	KEYNOTE SPEAKER	<b>Kathy Parry</b> - Rubber Band Resilience: How to Stretch Without Snapping
10:00-10:15	BREAK SPONSORS	
10:15 - 11:15	BREAK OUT SESSION 1  BREAK OUT SESSION 2	Gary Gardia - The Virtual Social Worker: How to Maximize Technologies to Provide High Level Interventions Dr. Gloria Thomas Anderson - Finding Your Passion
11:15- 11:30	BREAK	
11:30 - 1:00	JUDI LUND PERSON - NHPCO LIVE CHAT	Regulatory Update and Hot Topics
01:00 - 01:15	Break – Sponsors	
01:15 - 2:15	BREAK OUT SESSION 1 BREAK OUT SESSION 2	Carrie Cooley/Weatherbee - Hospice PEPPER Report Dr. Gloria Thomas Anderson - How to Support African American Patients and Families at End of Life
02:15 - 02:30	BREAK	
02:30 - 03:30	BREAK OUT SESSION 1 BREAK OUT SESSION 2	Lindsay Semler - Ethics and Moral Distress in Clinical Practice Gary Gardia - Creative Approaches to Volunteer Programming: How to Meet Today's Special Needs
03:30 - 04:30	BREAK OUT SESSION 1 BREAK OUT SESSION 2	Jonathan Fanning - Authentic Leadership for a Whole New World Sara Becker - Parkinsons Disease: Palliative Care and Hospice Review

# DAY 2 PROGRAMMING

09:00 - 10:00	KEYNOTE SPEAKER	Jonathan Fanning - Managing Emotions in Turbulent Times
10:00 -10:15	BREAK SPONSORS	
10: 15 - 11:15	BREAK OUT SESSION 1 BREAK OUT SESSION 2	Dr. Stefani Madison - Cancer Pain Management 101 Chaplain Kelly Russell - A Narrative Approach to Grief: Honoring Life and Storytelling in Grief Support
11:15 - 11:30	BREAK	
11:30 - 01:00	Luke Martin, Dr. John Hendrix, Dr. Stefani Madison Live	Legislative Update/Panel
01:00 -01:15	Break – Sponsors	
01:15 - 02:15	BREAK OUT SESSION 1 BREAK OUT SESSION 2	Charles Canaan/Palmetto -Responding to Hospice ADR's Gary Gardia - Raising the Bar for Bereavement Programming: Lessons Learned from COVID
02:15 - 02:30	BREAK	
02:30 - 03:30	BREAK OUT SESSION 1 BREAK OUT SESSION 2	Dr. Steve Orwig - Ethical Case Studies in Palliative Care Ryan Huddleston - Methadone: The Perfect Hospice Medication
03:30 - 04:30	BREAK OUT SESSION 1 BREAK OUT SESSION 2	Kathy Parry -Building Resilient Teams TogetherPost Pandemic Dr. Christine Bridges - Opioid Induced Constipation

#### JONATHAN FANNING

Author, Speaker, Entrepreneur



Jonathan Fanning is the author of several books, including Who are you BECOMING? and has been coaching leaders - from Fortune 500 executives to sole proprietors – for over 15 years. If you are familiar with TED talks, Jonathan was voted the best speaker at a recent TED conference. A traumatic car accident and several other "Frying Pan" moments in the middle of Fanning's career as a management consultant to Fortune 500 companies triggered a quest for a deeper sense of purpose, meaning, and significance. "Who are you BECOMING?" and "Who are you helping others to BECOME?" became central to Jonathan's life, businesses, and speaking. He has

also built several successful businesses, including a national children's fitness franchise and Entrepreneur Adventure, which helps young people experience business start-up and ownership. He has inspired and challenged audiences with his message in 49 states and on 3 continents. Jonathan lives in NY with his amazing wife and two angelic daughters!

**BREAK OUT SESSION 1:** 

DAY 1 - 03:30 - 04:30

"Authentic Leadership for a Whole New World"



KEYNOTE SPEAKER DAY 2 - 09:00 - 10:00

"Managing Emotions in Turbulent Times"



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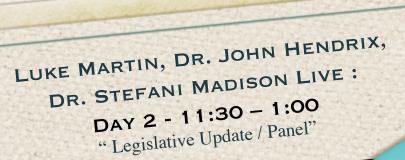
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# DR. JOHN R. HENDRIX, MD FACP, FAAHPM, HMDC

John R. Hendrix, MD, FACP, FAAHPM, HMDC is the medical director of the Ascension St. John Palliative Care Program as well as the medical director-specialty services for Ascension St. John Accountable Care Organization. He also serves as a clinical assistant professor in the Department of Internal Medicine for the University of Oklahoma - Tulsa. Dr. Hendrix has served as board member for the Oklahoma Hospice and Palliative Care Association, serving as their legislative committee chair which he continues to lead. He also serves as the vice-chair for the Oklahoma State Department of Health Home Care, Hospice and Palliative Care Advisory Council.





# DR. STEFANI MADISON, MD



Dr. Stefani Madison earned her medical degree from Ross University School of Medicine in Dominica (island in the Caribbean). She then moved back home and completed residency at OU Family Medicine in 2015 and Hospice and Palliative Medicine fellowship in 2016 at OU College of Medicine. She is boarded in Hospice and Palliative Medicine.

Currently Dr. Madison is the director of Supportive and Palliative Care service at OU Health Stephenson Cancer Center in Oklahoma City. She is an assistant professor in the department of OU Family and Preventive Medicine.

She is passionate about educating others on palliative care and living their best life. Her self-care is spending time with her two littles, trophy husband and RV camping.

> BREAK OUT SESSION 1 DAY 2 - 10:15 - 11:15

"Cancer Pain Management 101"

LUKE MARTIN, DR. JOHN HENDRIX, DR. STEFANI MADISON LIVE:

DAY 2 - 11:30 - 1:00

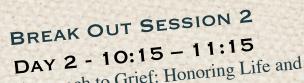
"Legislative Update / Panel"

# KELLY RUSSELL

Chaplain

Kelly Russell is a chaplain and grief care coordinator for Integris Baptist Medical Center's hospice and palliative care services.

Additionally, Kelly leads the grief and bereavement follow-up for the Integris system. He serves as an adjunct instructor teaching ethics (issues of life and death) and sociology, and pastors a small church in the Oklahoma City metro area.



"A Narrative Approach to Grief: Honoring Life and Storytelling in Grief Support"

#### LUKE MARTIN

Lobbyist



In 2010 Luke established his own lobbying and consulting firm, Capital Plus. Capital Plus, a government relations consulting firm, specializes in legislative strategy and aiding clients in understanding the complexities of legislation and political realities. Luke assists in developing legislative strategies and effectively advocates legislators on behalf of clients including the Oklahoma Hospice and Palliative Care Association. In addition to his professional pursuits, Luke is active in public service and community duties. He serves on the Advisory Board for the Sigma Nu Fraternity at Oklahoma State University. Luke is also very active with other civic organizations, including Allied

Arts and the United Way. He is a graduate of Leadership Oklahoma Class XXII, and was awarded "Achiever Under 40" designated by The Journal Record in 2009.

**CHARLES CANAAN** 

MPH, BSN, RN, CCA, CPC

Charles Canaan has over 30 years of diverse nursing experience in a variety of healthcare settings, to include inpatient, outpatient, home and organizational settings. His education includes a Bachelor of Science Degree in Nursing from Old Dominion University in Norfolk, Virginia, a Master of Public Health Degree in Health Promotion and Education and a Graduate Studies Certificate in Alcohol and Drug Studies from the University of South Carolina, and a Coding for Health Care Professionals Certificate from Trident Technical College. He

reviews medical utilization data and trends. He currently provides education and consultation to Medicare Part A and Part B providers with learning needs.

LUKE MARTIN, DR. JOHN HENDRIX,
DR. STEFANI MADISON LIVE:
DAY 2 - 11:30 - 01:00

"Legislative Update / Panel"

BREAK OUT SESSION 1

DAY 2 - 1:15 - 2:15

"Responding to Hospice ADR's"



# DR. STEVE ORWIG, MD



Steve Orwig, M.D., worked at the Oklahoma City VA Medical Center for more than 30 years until he retired in 2013. While at the VAMC, he served as Associate Chief of Staff for Education, he was a founding member of the Medical Center's Ethics Committee, and he helped create the VA's Palliative Care Service. In 2013, he helped create the Supportive Care Clinic at the Stephenson Cancer Center; he worked in that clinic until December 2021. He continues to work intermittently on a contract basis in the VA Palliative Care Unit as well as teach in the College of Medicine.

#### RYAN HUDDLESTON

Pharm. D.

Ryan graduated from the University Of Oklahoma College Of Pharmacy in 2012. While in Pharmacy School he discovered a passion for geriatric population and did several rotations that focused on this patient population in particular. One of these rotations was at Comfort Care Pharmacy where he began to learn about the specific needs of the hospice population. He came back and joined Comfort Care in July of 2014, and took over as Pharmacist in Charge in October of 2015. He was awarded the Distinguished Young Pharmacist for the State of Oklahoma in 2016, as well as being appointed to serve on the Executive Council for the Oklahoma Pharmacy Association in 2019. Ryan was elected to serve as the Vice-President

of the Oklahoma Pharmacy Association in 2020, as well as currently serving on the board of the Oklahoma Hospice and Palliative Care Association.

BREAK OUT SESSION 1:

DAY 1 - 02:30 - 03:30

"Ethical Case Studies in Palliative Care"

BREAK OUT SESSION 2

DAY 2 - 02:30 - 03:30

"Methadone: The Perfect Hospice Medication"





Sponsors





# DR. CHRISTINE BRIDGES, MD

Dr. Bridges began her career in Family Medicine at OU. She spent 5 years providing primary care in diverse communities across the United States, before she was selected for a Fellowship in Palliative Medicine. After fellowship she join one of the nation's largest providers of community hospice and palliative medicine-Hosparus Health. She worked in program development for their home based palliative care program and provided care to hospice patients. Dr. Bridges returns to Oklahoma to join Stephenson Cancer Center, sharing its goal to improve the quality of life of Oklahomans living with cancer.



BREAK OUT SESSION 2:
DAY 2 - 03:30 - 04:30
"Opioid Induced Constipation"