



TCRM FOR SERVICE ANALYTICS

Whether you're a service manager or agent, this product consolidates everything you need into one place to uncover key data insights to help you grow your business.



ABOUT THE PRODUCT

17 Service Analytics Dashboards Including...

- Service Analytics Overview (Service Manager Overview)
- Account Profile
- Agent Activity
- Agent Performance
- Channel Review
- Customer Satisfaction

BUSINESS VALUE

Leverage Service Cloud Einstein to create a healthier, more efficient Service Center by automating manual processes. Increase your team collaboration and customer satisfaction, all while decreasing the Associates case volume and handling times. Empower your teams with accurate analytics that provide them with the necessary insights to thrive at their job.

TIMELINE

6-7 Week Deployment, 1 Week of Post-Go Live Support to provide your team with an optimal launching pad for their analytics journey!

HAVE QUESTIONS?

Contact us

603-325-0355

admin@revelation-ai.com