



BUCHANAN LODGE
SOCIAL VISITATION
FAMILY/VISITOR INSTRUCTIONS & SAFETY PLAN

Background

The Provincial Health Officer together with the Minister of Health announced on June 30, 2020 that residents of LTC Homes may receive social visitors on a limited basis.

Practice Requirements

The following practice requirements of the BC Centre for Disease Control (BCCDC) family/social visits are intended to support the emotional well-being of residents and are limited to a **single designated visitor per resident** and must be booked in advance in accordance to the following:

1. Outbreak Free

- Social visits will only be allowed if there is no active COVID-19 outbreak at Buchanan Lodge and will cease immediately if an outbreak is declared, and Buchanan Lodge goes into active outbreak management.

2. Scheduling Social Visits

- All visits must be scheduled in advance.
- Visits are dependent upon availability of staff. It is our intention to be able to schedule visits 7 days per week primarily between the hours of 10:00 am and 5:00 pm. Other times may be possible depending again on availability of staff to facilitate the visit.
- Other information to know about visiting
 - Normally the visits will be scheduled within 30 minute time slots (maximum of up to 1-hour if the time is available)
 - One visit per week (depending on availability, a greater number of visits may be possible)
- To arrange a date, time and location of your visit at Buchanan Lodge please email or call:
 - Email: covidvisits@buchanan-lodge.com
 - Telephone: 604.517.4112

3. Location of Social Visits

- Buchanan Lodge is planning the following outdoor and indoor location(s) for visits.
 - a. Outdoor location(s) dedicated to visiting (seasonally when the weather permits)
 - Courtyards – All houses
 - b. Indoor designated location(s)
 - Main level lobby: At seating area located in south-east corner
 - Second floor level: At south entrance vestibule off Richmond Street & Fireplace Alcove
 - Camelia quiet room A-Side.
 - c. In resident room
 - Under certain circumstances, visits may take place in a resident room (eg. when a resident is unable to be safely transported to a designated area).

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4. Visitor Screening

- All visitors will be screened for signs and symptoms of illness, including COVID-19. Prior to every visit, visitors will be asked if they have any of the following:
 - Fever?
 - New or worsening cough?
 - New or worsening shortness of breath?
 - New or worsening sneezing?
 - Sore throat?
 - New gastrointestinal symptoms (Vomiting or Diarrhea)?
 - Extreme Tiredness?
 - Recent travels out of the country?
 - Exposure to someone with positive COVID?
 - Temperature exceeding 37.4 C?
- Visitors who answer yes to any of the screening questions or show signs or symptoms of illness, as well as those in self-isolation or quarantine in accordance with public health directives, shall not be permitted to visit.

5. Hand Hygiene, Physical Distancing, Masks (PPE)

- Visitors are required to wash their hands (or use sanitizer) and will be instructed on hand hygiene, respiratory etiquette and safe (2 meter) physical distancing.
- All visitors are required to bring their own mask and wear it over their mouth and nose for the duration of the visit.
- When visiting with a resident on 'Droplet & Contact Precautions' all visitors shall be instructed on how to put on and remove any required PPE.
- If a visitor is unable to maintain safe physical distancing or adhere to other appropriate precautions, the visitor will be asked to leave the building/property and may be excluded from future visits.

6. Oversight

- The health order requires Buchanan Lodge to supervise and monitor these visits.
- Visitors are required to go directly to the resident they are visiting and exit the building directly after their visit.

7. Information

- For further information please visit our website at www.Buchanan-Lodge.com