



Questions  
for your  
future  
contractor..



ONE CALL  
ONE COMPANY



## 01. What experience do you have?

Geller's has been operating since 2011, with extensive experience in all aspects of outdoor living. We have over 100 combined years of experience in our leadership team of Matt (20+), Brandon (13+), Jackson (13+), Braeden (25+) Caila (10+), Mike (25+), Roland (10+), Jesse (13+) Dave (10+) Stratton (10+), Sean (10+) and , Jagger (10+). With an additional 40+ years contributed by our skilled field staff.

## 02. Have you won any awards for projects like mine?

Our custom designs and craftsmanship have earned dozens of industry awards for design, innovation and material application. We have been recognized by Manitoba Landscape & Nursery Association, the Canada Nursery & Landscape Association, Hardscape North America and featured in North American publications by Belgard/Oldcastle.

## 03. What certifications do you have?

The industry-leading team at Geller's carries numerous degrees and certifications such as Certified Landscape Architect, Graduate and Undergraduate design degrees from the University of Manitoba, Red Seal certifications in landscape horticulture and carpentry, ICPI certifications, pool installation certifications, Greenspace management diplomas and many more! Visit our 'Meet The Team' page on our website to learn more!

## 04. Do you have any references for this type of work?

Based on our extensive portfolio, we've likely completed a build similar to yours, just ask to see some pictures and we'll happily send them your way! This means we have excellent references from homeowners and clients who have experience working with us on projects of the same scale as yours.

## 05. Does your landscaper need a budget prior to beginning a design?

At Geller's, we are completely transparent with pricing and discuss this freely throughout the design process. Time is valuable and we don't want to waste yours by under-designing your dream backyard or over-designing features you don't want to invest in. Discussing the project budget early and often allows us to present designs tailored specifically to your ideal investment values.

## 06. Does your landscaper have clearly defined project categories and staff tailored to fit the needs of different project scopes?

Geller's boasts a variety of certified and skilled craftsmen with experience building decks, pergolas, fences and other structures. The Geller's team is supported in growing their skills and mastering their craft, allowing us to deliver reliable, high-quality results across all our projects no matter their size.



## 07. Who will complete the work on our project?

When you book with Geller's, **WE** complete the work on site. Using limited sub-trades means lower costs for you, a higher quality of work and a trusting experience for you as you have a direct line to the craftsmen working on your project.

From paving stones to pools, plants to pergolas - the Geller's family will take care of your project every step of the way!

## 09. What portions of the project do you perform versus subcontract?

Geller's self-performs the core elements of landscape construction. When specialized sub-trades are required, we work with long-standing partners who meet our standards and are fully managed by our team.

## 11. What construction best practices do you follow?

We follow proven construction standards including proper base depths, compaction requirements, drainage practices, and manufacturer-recommended installation guidelines for all materials

## 08. Who will manage the day-to-day?

Each project is assigned a dedicated project manager and site leadership team responsible for daily coordination, scheduling, quality control, and communication throughout the build.

## 10. How do you handle site preparation and remediation?

Proper site preparation is critical to long-term performance. We address excavation, base preparation, drainage, and protection of existing structures before construction begins to ensure lasting results.

## 12. What is your process for handling changes when construction begins?

If changes are requested, they are reviewed, clearly priced, and approved in writing before work proceeds. This ensures transparency and alignment throughout the project.

## 13. Do I need permits?

Yes. Most projects require permits and may be subject to municipal bylaws and guidelines. Geller's is well versed in these requirements and can manage the permit application process on your behalf.



## 14. How often will I receive project updates?

Clients receive weekly updates from both the on-site foreman and the project manager. These updates provide clear visibility on progress, upcoming work, scheduling, and any decisions required to keep the project moving smoothly.

## 15. What are the details of your warranty?

Geller's offers an end to end, all-inclusive two-year warranty on workmanship for every project we install.

Many of the products we use carry warranties ranging from five years to a lifetime. In addition, Geller's offers an industry-leading Lifetime Warranty Program through our Maintenance Division.

## 16. Why should I hire you?

Many companies can design custom renovations, and some can build them. Fewer can deliver projects at the scale and complexity of our portfolio, but none offer the depth of in-house expertise found at Geller's.

Our award-winning team is made up of specialists who are passionate about what they do, and that difference is evident in every project we deliver.

Contact us to discover how we can transform your property into a true vacation-at-home experience.

## 17. What areas do you service?

We serve Winnipeg and surrounding areas, with an expanding portfolio in Ontario. Our award-winning projects across multiple provinces highlight the quality of our work.

## CONTACT INFO:

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