

### 1. NO START-UP FEES

We believe in an open relationship from the start, so we don't charge any start-up costs for signing on with us. We'll walk you through the process of adding your home to our portfolio so that the transition is smooth and it is up & running in no time.

### 2. MONTHLY OWNER STATEMENTS

You are entrusting us with a significant asset and to that point, we keep you informed every step of the way by providing monthly owner financial statements. This way, there are no surprises.

# 3. MAINTENANCE SCHEDULE

We care for your property as if it were our own - we wouldn't have it any other way! With our on-staff maintenance team, we perform monthly maintenance checks and make necessary fixes so your home stays in tip-top shape.

#### 4. A PERSON - NOT A MACHINE

When you choose us, you choose peace of mind. You won't receive a machine or automated voicemail when calling us. You receive our team on the other end of the line, ready to help however you need.

#### 5. NO CHARGE TO STAY

We are here to manage YOUR property, so when you decide it's your time to enjoy your home, you can stay without any charge or fee. And you can expect the same level of high-end service your guests receive from us.

# 6. LEGAL RENTAL COMPANY

As property management experts, we are well-versed in Charleston's regulations surrounding short and long term rentals, so you can have peace of mind knowing we only manage legal rentals.