

Basundari Exclusive Rental Terms & Conditions

TOTAL CAPACITY

Our space can accommodate up to 22 people.

RENTAL PRICE

Price per day for the whole property: IDR 24,794,000

Rental rate is per night and is subject to 11% taxes and 10% service charge

All payments must be made in Indonesian Rupiah (IDR)

PAYMENT SCHEDULE

(a) Due directly after booking:
15% initial deposit of full rental price
(with a minimum of IDR 30.000.000)

(b) Due 180 days prior to the check-in date:
An additional 15% of the full rental price

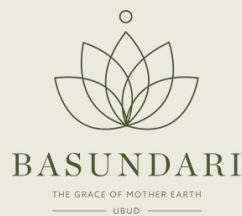
(c) Due 120 days prior to the check-in date:
An additional 15% of the full rental price

(d) Due 60 days prior to the check-in date:
Remaining 55% of the full rental price

Note: Bookings made within 60 days of the check-in date require the entire payment to be made in full at the time of booking.

For Extra Services:

(e) Due 14 days prior to the check-in date:
100% of the total cost for all extra services booked



PAYMENT TERMS

(a) - (d) as mentioned in "Payment Schedule" on the first page.

(e) Invoices

Invoices will be sent out 30 days before the due date of each scheduled payment. For example, if you made a booking on January 1st for the following year, and your next 15% payment is due on June 1st (180 days before check-in), the invoice for this payment will be sent on May 1st. A reminder will be sent 14 days before the due date. Payments must be cleared in our bank account by the due date; we recommend transferring the money at least one week before the due date to ensure timely receipt.

Note: Failure to make the payment by the due date will result in automatic cancellation of the booking.

(f) Extra Services

All extra services booked in advance, including but not limited to meals, classes, activities, ceremonies, rental, massages, airport pick-up, and transport must be paid in full at least 14 days before the check-in date. If, upon checkout, the total cost for these services is lower than paid, the remaining balance will be refunded. This policy ensures that all services are paid for in advance to maintain a smooth operation.

Note: Failure to make the payment for extra services by 7 days before the due date will result in automatic cancellation of those extra services.

(g) Any outstanding balances pertaining to the event will be invoiced on the end-date of the event and must be paid in full.



RESPONSIBILITIES OF PT BASUNDARI RETREAT UBUD

(a) Limited Liability: Neither PT Basundari Retreat Ubud, its subsidiaries, affiliated companies, staff, or agents shall be responsible or become liable in contract or tort for any injury, damage, loss, delay to person or property, additional expenses, or inconvenience caused directly or indirectly by any Service Provider or by "force majeure" or other events beyond the Basundari's control.

(b) Collaborative Experience: PT Basundari Retreat Ubud commits to collaborating with the renter's team to provide an optimal experience. However, the Basundari is not liable for disruptions caused by factors beyond its control, including but not limited to, weather, noise, mosquito fogging, construction, Balinese ceremonies, and other general activities.

(c) Utilities and Facilities: PT Basundari Retreat Ubud is responsible for the maintenance and proper functioning of all utilities and facilities available on the Property, excluding those that suffer from interruptions due to events listed under "force majeure".

(d) Data Protection: The Basundari shall take necessary precautions to secure any personal data provided by the renter, in compliance with applicable privacy laws and regulations.

(e) Payment Collection: PT Basundari Retreat Ubud is responsible for issuing invoices, reminders, and processing all payments as detailed under "Payment Terms".

(f) Conflict Resolution: The Basundari will facilitate the process of conflict resolution between guests, service providers, or other third parties if such conflicts arise on the Property.

(g) Legal Compliance: PT Basundari Retreat Ubud is responsible for maintaining all licenses and permits required to legally operate its business and offer its services.

(h) Transparency: PT Basundari Retreat Ubud is committed to ensuring transparency in its pricing, invoicing, and all transactions and will make all efforts to resolve any discrepancies that may arise.



CHANGES & CANCELLATION

Changes to the dates are only possible when it's officially announced as not possible to fly into Bali due to extenuating circumstances, such as a pandemic. This stipulation is subject to official announcements by the Indonesian government and is not based on personal assumptions or expectations.

CANCELLATION POLICY

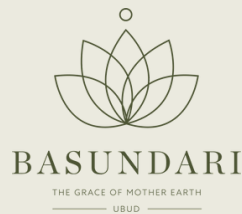
This cancellation policy is made to ensure commitment from both parties. Retreats need up to 12 months to be organized, and has a low chance to find a replacement in case of a cancellation. This cancellation policy is also to guarantee that Basundari is not able cancel and/or sell the dates to someone else.

(a) All payments are NON-REFUNDABLE.

(b) Last-minute bookings made within 60 days of the check-in date require payment in full within 24 hours of booking confirmation and are also NON-REFUNDABLE.

FORCE MAJEURE

The term "force majeure" encompasses events beyond Basundari's control, including, but not limited to, natural disasters, governmental actions, war, civil disturbances, pilferage, severe weather conditions, industrial disputes, Acts of God, and Acts of Government.



WORKING PERMIT

(a) Permit Requirement: By agreeing to these terms of the agreement, you acknowledge that any work-related activities, including teaching and providing courses, require a working permit as mandated by Indonesian law.

(b) Basundari's Role: PT Basundari Retreat Ubud, its subsidiaries, affiliated companies, staff or agents, are not responsible for acquiring or validating your working permit. Basundari may, however, provide contact details of persons or agencies who can assist you in obtaining a working permit.

(c) Legal Consequences: Failure to obtain a valid working permit can result in legal actions, fines, or expulsion from the Property, for which PT Basundari Retreat Ubud assumes no liability.

(d) Indemnification: The renter agrees to indemnify PT Basundari Retreat Ubud against any fines, penalties, or legal actions that may arise due to the renter's failure to obtain a valid working permit.



PAYMENT OPTIONS

(a) Bank Transfer

Please ensure the final amount that arrives in our account equals the amount on your invoice.

BANK DETAILS

Method: We recommend to use [Wise.com](https://wise.com) (cheapest and fastest)

Email: hello@basundari.com

Account Name: PT BASUNDARI RETREAT UBUD

Account Number: 162800001685

Bank Name: Bank OCBC NISP

Bank Address: Jalan Cokorda Gde Rai Gianyar 80571

Swift Code: NISPIDJA

Currency: IDR

Note: Payments made in currencies other than IDR will be converted to IDR by our banking institution at the current exchange rate determined by the bank. This converted amount in IDR will then be deducted from the total balance due for your booking. Please note that we have no control over the exchange rate applied by the bank.



ACKNOWLEDGEMENT AND AGREEMENT

By signing below, both parties acknowledge that they have read, understood, and agree to all the terms and conditions outlined in this Rental Agreement, including any addenda, schedules, or exhibits attached to this agreement.

This agreement is binding upon signing and supersedes all prior discussions, negotiations, and agreements, whether oral or written. This agreement may only be amended in writing and signed by both parties.

NAME RENTER

DATE

SIGNATURE
RENTER

SIGNATURE
PT Basundari Retreat Ubud
